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Deliverable details

Work Package 5



Work Package number/name	WP5 Dissemination & European Impact
Deliverable name	D5.2 Set Up Digital Marketing Channels, Tools and Websites
Partners involved	Matrix Internet and Schuman Associates
Submission deadline (As per Annual Work Plan)	31-08-2023



	Set Up Digital Marketing Channels, Tools, and Websites as per Annual Workplan	Status
	Purchase of domain name <u>www.digital4business.eu</u>	Complete
	Setting up of landing page detailing the project executive summary and outlining the Consortium Partners	Complete — details in included in Task 5.1
	Setting up of email newsletter solution	Complete — details included in this deliverable
	Nomination of DPO for WP5	Complete — details included in this deliverable
	Addition of analytic tracking to holding page with related cookie script, cookie script policy and privacy policy statement	Complete — details included in this deliverable
	Connecting the email newsletter so SMEs can register their interest in the Needs Assessment	Complete — details included in this deliverable
	The website will be built out in stages, adding related content at key stages of the project	Complete — details included in this deliverable
Task 5.2	Support Partners to create a programme landing page within their own websites with the project domain name / subdomain. A UI Toolkit will be created and guidelines given on implementing on Partner websites, with QC to ensure the brand guidelines are adhered to	Complete — details included in this deliverable
	Setup of all related digital marketing channels and tools	Complete — details included in this deliverable
	Preparation of a content calendar which maps out the planned frequency of communication on each platform on a monthly and yearly basis	Complete — details included in Task 5.1 and available in the shared document repository
	Establish a network of partner channels and multipliers for widespread dissemination of project comms via local channels, both online and offline, in the local languages	Complete — details included in this deliverable and across all Partner websites and social media
	Content guidelines for all Consortium Partners	Complete and details included in Task 5.1 Output 27 and Output 28 available in the shared document repository and Template User Guide included in this task submission folder.



T5.2 Set Up Digital Marketing Channels, Tools and Websites



Deliverable overview

Output 29: Digital marketing channels and websites

- Set up digital marketing channels and tools for effective online promotion, including social media:
 - o LinkedIn
 - Twitter
 - o **Instagram**
 - o Facebook
 - o Email newsletter
- Set up a dedicated project website
- Support partners to create a programme landing page within their own websites with the project domain name / subdomain.
- Establish a network of partner channels and multipliers for widespread dissemination of project communications, presenting the project on the participants' websites or social media accounts via local channels both online and offline, in the local languages,
 - o LinkedIn page and Group
 - Content calendar

LinkedIn

The LinkedIn Page Digital4Business (https://www.linkedin.com/company/digitalforbusiness/) has been active since mid-March 2023, with regular posting of project updates, partner news and interesting information relevant to Digital4Business. The posting style blends informative articles with visually appealing graphics. The content aims to strike a balance between thought leadership and actionable insights, catering to a wide range of professionals interested in the digital skills sphere. Interactive posts, including thought-provoking questions and engaging polls, intend to foster a sense of community and encourage meaningful discussions among followers.



LinkedIn Group

We established the Digital4Business community on LinkedIn,

(https://www.linkedin.com/groups/12790531/) to allow networking, sharing of insights related to the Digital4Business project and to foster a collaborative community. The group is not active at the moment, but the hope is that as people participate in the masters programme it will become a valuable forum

Twitter

We have reserved the @D4BEU account, to allow for promotional activity and dissemination as required. A suite of design assets sized for Twitter are available to all partners to allow for sharing on partner accounts.

Instagram and Facebook

A suite of design assets sized for Instagram and Facebook are available to all partners to allow for sharing on partner accounts.

Email newsletter

<u>Brevo</u> was selected as the Digital4Business email newsletter solution based on its service offerings and EUDPR compliancy.

The official Digital4Business newsletter is set up on Brevo. It will be issued every second month, starting from year 2 and in an ad-hoc manner, when needed. It will be used to send updates about the project's progress and results, and key related topics.

Website visitors can subscribe to the newsletter via an embedded form on the footer of all pages of the project website www.digital4business.eu.



WP5 leader Matrix manages the Digital4Business newsletter editorial line to ensure consistency. Partners are encouraged to submit interesting and related content directly to Aoife O'Driscoll (aoife@matrixinternet.ie) to be promoted in the newsletter.

- Partners' own content related to the topics of the project
- Third-party content that partners find suitable and interesting for our target audiences (e.g. evergreen content, hot topics content)

All partners can already subscribe to the Digital4Business newsletter. To promote the newsletter, partners are encouraged to share it with their network.

GDPR norms will be respected while handling all mailing lists.



Content calendar

As outlined in our Communication Strategy, the table below provides an overview of the main communication tools that will be used for the dissemination and outreach activities of the Digital4Business project, as well as their respective characteristics of communication.

Tool	Channel	Characteristic	
Digital4Business	Portal for LMS	Official, informative, welcoming	
website	Blog articles	Semi-formal, informative, narrative, engaging	
	LinkedIn	Professional, informative, visual, engaging, interactive	
	Twitter **	Semi-formal, informative, interactive	
Social media	Facebook**	Informal, informative, visual,	
	Instagram**	engaging	
Mailing	Project email newsletter	Official, informative, narrative, promotional	

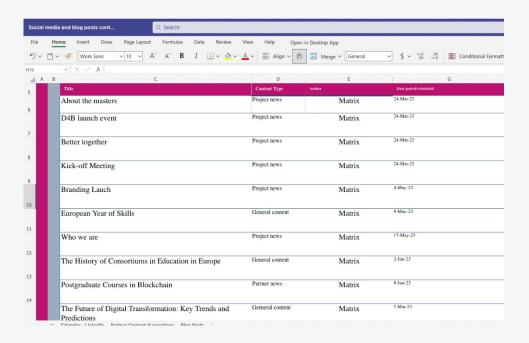
We are continually creating evergreen and thematic content for the project communication channels, scheduled and planned in a content calendar.

A shared content calendar is available to all partners to plan, organise, and schedule the creation and distribution of content across various platforms and channels. It serves as a strategic tool for the communications team and all Digital4Business partners to maintain a consistent and cohesive content strategy.

A content calendar is an essential tool for outlining the content that needs to be created, when it should be created, and where it should be published. This helps ensure that the right messages reach the target audience at the right time. It also helps to prevent content gaps, and is a useful tool for managing resources efficiently, and maintaining a steady flow of engaging and relevant content.







Digital Skills and Jobs Platform



Digital Skills and Jobs Platform

The <u>Digital Skills and Jobs Platform</u> is the home of digital skills information from across Europe and the heart of the Digital Skills and Jobs community. The platform contributes to the DIGITAL Europe programme – an ambitious EU programme that strives to make Europe more competitive in the global digital economy through digital capacity-building and widespread use of digital technologies. Enforcing the digital skills pillar of the programme, the platform aspires to boost the digital competencies of the European workforce and society.

Our communications team has registered with the Digital Skills and Jobs Platform and will use it as a forum to promote the Digital4Business programme.



LEADS Consortium — Advanced Digital Skills



LEADS Consortium — Advanced Digital Skills

The Digital4Business consortium was invited to create a LEADS Consortium logo with the provided logo maker. We included our brand colours with the LEADS consortium branding, and this logo is showcased on www.advancedskills.eu/specialised-projects/ linking back to our project website. The logos are below:







Deliverable — website



Project website

A dedicated project website was setup to disseminate content and engage with the target audience. It is a user-friendly website with comprehensive information for each user type.

The website has two main purposes:

- Informative: it informs stakeholders about the project through a narrative-based user experience making all public project results available;
- Collaborative: it will link to the Digital4Business Digital Learning Platform which hosts the learning management system and teaching resources for students.

The website will be developed in two phases:

- Brochure version: a static website with basic pages, a contact form and blog posts. (Launched 18/05/2023);
- Full version: reflecting course content and linking to the Learning Management Systems (due date: 31/10/2023 and iterations). During the second phase of development, the website will integrate the Learning Management System and tools developed under WP3.





Website domain

We nominated and purchased the following domain name for the Digital4Business project website: www.Digital4Business.eu.

Technologies used

The selected website platform for the project website is the WordPress content management system (CMS).

WP5 leader Matrix Internet has created or worked on over 900 WordPress sites, and Matrix has also integrated custom plugins for WordPress. WordPress is the world's most widely used and capable CMS. It allows role-based access and administration, and is fully extensible to facilitate advanced feature development and custom integrations, to operate in line with the processes of the organisation. WordPress provides a rich and easy-to-follow experience when creating and editing content. Our main criteria for a choice of a content management system for this specific project is:

- Security
- Reliability
- Ease of operation
- · Scalable for the future
- Cost

WordPress is used on over 450 million websites, and its ubiquity ensures it will be a popular CMS for many years.

Future scoping: WordPress has a vast range of external plugins designed to meet the functional needs of most businesses, thus reducing development time and costs. Plugins are also built in a manner that enables Matrix Internet to build custom modules tailored to precise requirements. This ensures seamless integration of potential functionalities if needed later.

In addition to this, Matrix's in-house development team has built custom SaaS (software as a service) products used by a number of our clients. We regularly integrate WordPress with third-party systems such as EPOS, ERP, CRM so integrating the Learning Management System and tools developed under WP3 will be straightforward.

Website administration

WP5 leaders Matrix Internet are administrators of the website.

Additional user accounts with relevant access will be setup in the future so that Consortium Partners can contribute to the website content and moderate or process user registration if necessary.

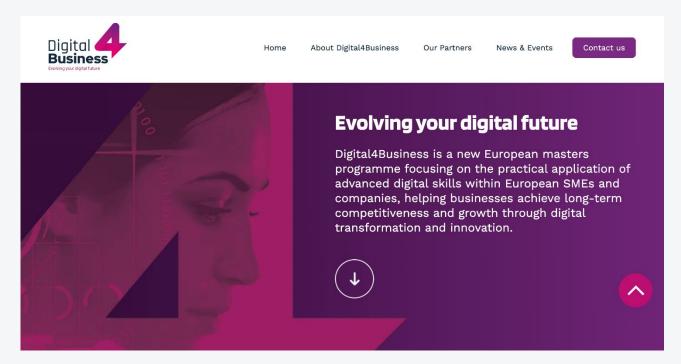


Website Pages

Homepage

The <u>homepage</u> introduces the Masters programme and the main navigation links to:

- 1. Home
- 2. About Digital4Business
- 3. Our Partners
- 4. New & Events
- 5. Contact us



The homepage content is a quick introduction, with a shortcut to a summary about the masters, which links to a more detailed page, About Digital4Business. It highlights the number of partners involved, and their respective countries.

The homepage displays the latest news and events, and displays photographs of real people related to the project. There is a call to action to contact the Consortium if users have any questions.



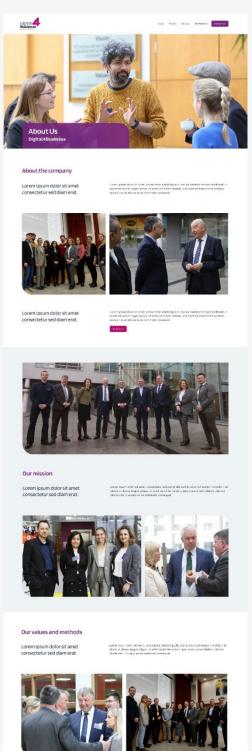
Design mock-up of homepage:





About Digital4Business

This page offers a detailed overview of Digital4Business and highlights **Our Mission** and **Our values and methods**. It includes photos of partners who attended the project kick-off meeting, so content is relatable and real. These images will be updated as the project progresses.



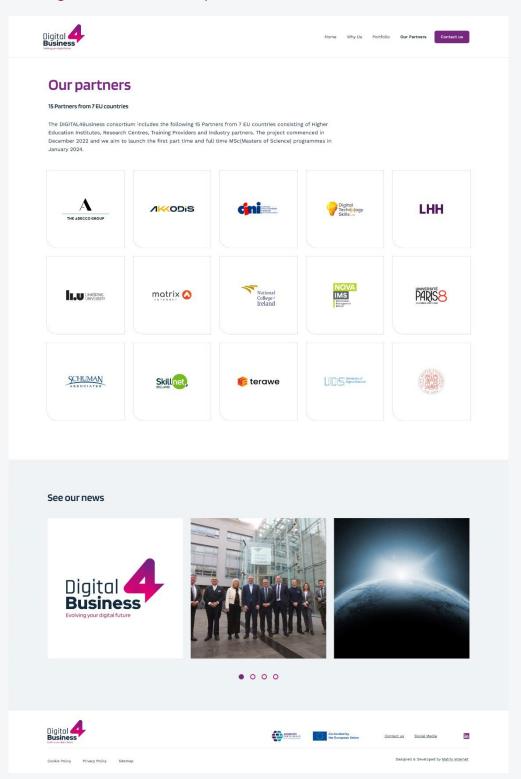
www.digital4business.eu/about-digital4business



Our Partners

This page lists all Consortium partner logos in alphabetical order. The logos link to a dedicated page for each partner on the project website.

www.digital4business.eu/our-partners/





Dedicated Partner page on project website

Matrix Internet has streamlined the workload for other partners by creating templates, guides, prompts, instructions, graphics and suggestions. For the dedicated individual Partner page for the project website, Matrix created an initial sample page for Matrix and shared the format, with detailed guidelines:

Each Partner page contains:

Partner tagline: max 80 characters

Partner bio: 300-800 characters

Partner country:

Partner contribution to Consortium content: 300-1,500 characters

• Partner mission tagline: max 80 characters

• Partner mission content: 300-1,500 characters

• Contact details

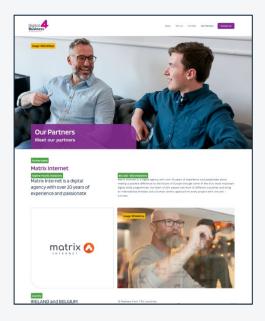
o Partner address and Google Maps embed code

o Nominated Partner contact number

o Nominated Partner email for project contact

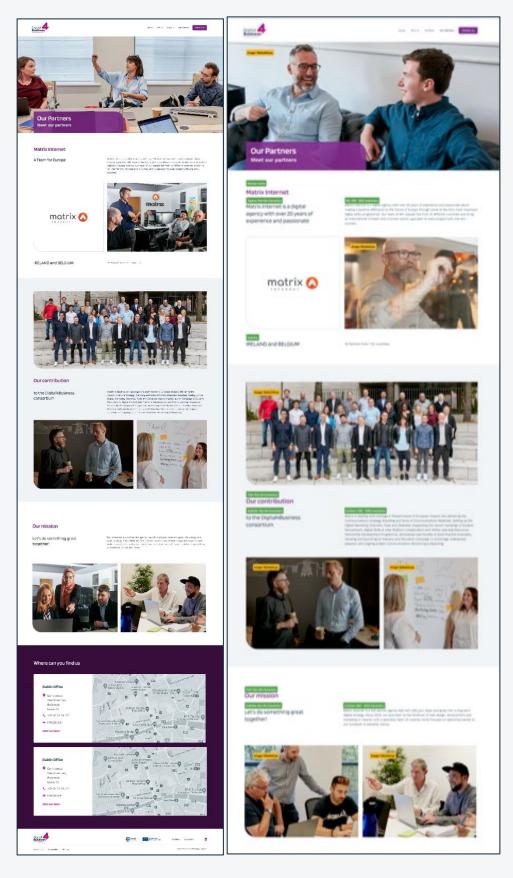
o Partner website URL

• Each Partner was given guidelines on image dimensions and guidelines for images on their dedicated page. Each Partner selected imagery that was on brand for their organisation, university, agency or company, and also aligned with the project website.





Sample Partner page





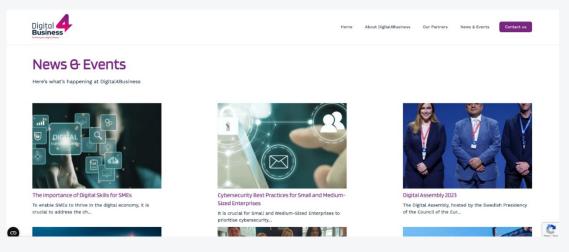
Partner pages on project website

- 1. Adecco <u>www.digital4business.eu/partner/adecco-formazione-mylia/</u>
- 2. Akkodis www.digital4business.eu/partner/akkodis/
- 3. CINI University Network www.digital4business.eu/partner/cini-university-network/
- 4. DTSL www.digital4business.eu/partner/dtsl/
- 5. LHH www.digital4business.eu/partner/lhh/
- 6. Linköping University www.digital4business.eu/partner/linkoping-university/
- 7. Matrix Internet www.digital4business.eu/partner/matrix-internet/
- 8. NCI www.digital4business.eu/partner/nci/
- 9. NOVA IMS www.digital4business.eu/partner/nova-ims/
- 10. Paris 8 University www.digital4business.eu/partner/paris-8-university/
- 11. Schuman Associates <u>www.digital4business.eu/partner/schuman-associates/</u>
- 12. Skillnet Ireland www.digital4business.eu/partner/skillnet-ireland/
- 13. Terawe www.digital4business.eu/partner/terawe/
- 14. UDS Berlin www.digital4business.eu/partner/uds/
- 15. University of Bologna www.digital4business.eu/partner/university-of-bologna/

News & Events

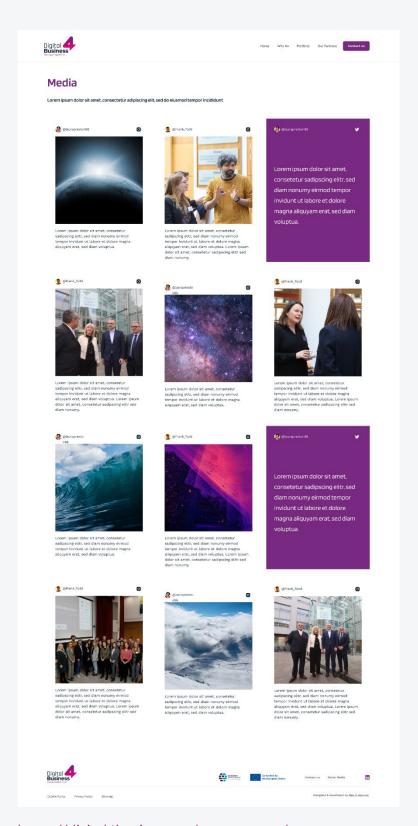
News & Events is a blog section with the latest updates on the project and related topics — positioning Digital4Business as the leader and expert in its field. It will include:

- Informative articles on the project's milestones, activities and output progress/release
- News on related European projects and initiatives
- Announcement of all Digital4Business events
- Evergreen content and hot topics content on digital skills and digital transformation



https://digital4business.eu/news-events/





https://digital4business.eu/news-events/



Contact us

Website visitors can contact the Digital4Business Consortium through a contact form, which is accessible on all pages, with a prominent CTA button in the top right corner. This reassures users that Digital4Business is available to respond to any queries.

The form is GDPR compliant with an obligatory opt-in to our privacy policy so we can collect responses and respond accordingly

The relevant fields are set to obligatory, so we capture the details we need to reply.

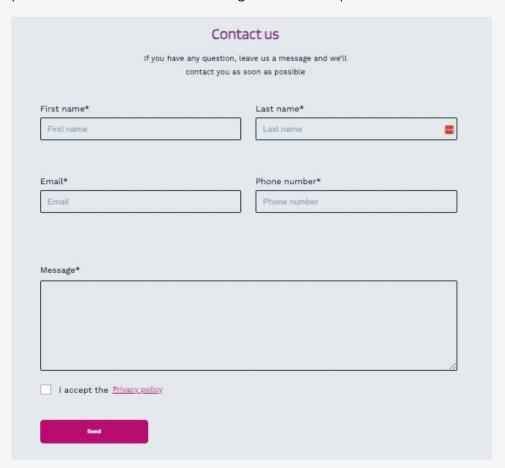
Input field titles must be visible on all states.

Any obligatory field must have (*) at the end of the input field title.

reCAPTCHA v3 verification is setup as a SPAM filter.

All submissions to the form are sent to <u>admin@digital4business.eu</u> which is monitored and responded accordingly by WP5 leaders.

In Phase 2 we will add additional fields if required with the inclusion of user registration and plan who will moderate at this stage based on requirements.





Footer

The footer appears on all website pages.

It contains the email newsletter signup with GDPR opt-in.

It also displays the LEADs Advanced Digital Skills logo and European Union logo that is be displayed on all related materials of co-funded projects.



It contains links to our <u>Contact Us</u> page and <u>LinkedIn</u> social media page – the other pages will be linked to as they are rolled out.

It contains links to our Cookie Policy, Privacy Policy and Sitemap.

Privacy policy

Displays the website's privacy policy, written by the nominated WP5 DPO: Richard Domegan www.digital4business.eu/privacy-policy/

Cookie policy

This page details the website's cookie policy and displays which cookies are active (automatically updated by Cookiebot) and where users can view and update their cookie preferences: www.digital4business.eu/cookie-policy/

Sitemap

This page lists the website pages and the relationships between them. Search engines can read this file and crawl the website more efficiently for indexing and ranking on their related search engine platforms: www.digital4business.eu/sitemap

Newsletter signup

The newsletter signup is embedded in the footer of all pages.





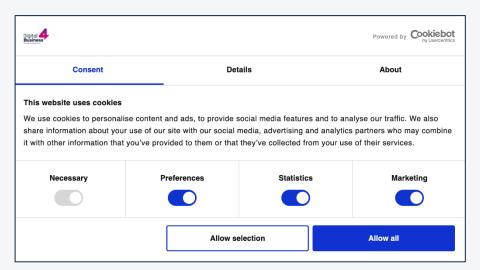
Cookie script

In line with GDPR requirements, a cookie script was installed on the website.

Cookiebot

We nominated Cookiebot as our cookie script solution to assist with GDPR compliance.

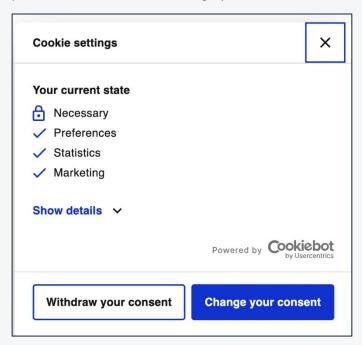
The first time a user clicks on <u>www.digital4business.eu</u> they get a cookie popup to enable them to select their cookie preferences:



The Cookiebot icon is always readily available in the bottom left of all pages, so users can update their cookie preferences at any time:



When users click on the Cookiebot update icon they are presented with their current preferences and the following options:





Cookiebot automatically scans to monitor and report all types of cookies and similar tracking on the project website, and updates the cookie policy page accordingly. Our cookie policy is automatically updated and is available to read at www.digital4business.eu/cookie-policy

Why Cookiebot?

Cookiebot consent management platform (CMP) is a plug-and-play compliance solution built around an unrivalled scanning technology that detects and controls all cookies and trackers used on a website, and automatically manages end user consents. It is a market leader in the field of CMP.

Cookiebot CMP is a self-serve cloud service provided by the e-privacy company Usercentrics that enables automated compliance with global data privacy laws, in particular EU GDPR.

Cookiebot will enable Digital4Business to collect, manage and document user consents on the project website to achieve full compliance with global privacy regulations while facilitating high consent rates and building trust with our website users.

Website analytics

Monitoring website usage is an important consideration for the overall project mission and goals. We needed to set up tracking goals with real-time data monitoring and location tracking of the various users who visit the project website, but first we needed to select the best solution.

Matomo was selected for the project as it provides a customisable dashboard to personalise views, and can be used without consent and is still GDPR-compliant.

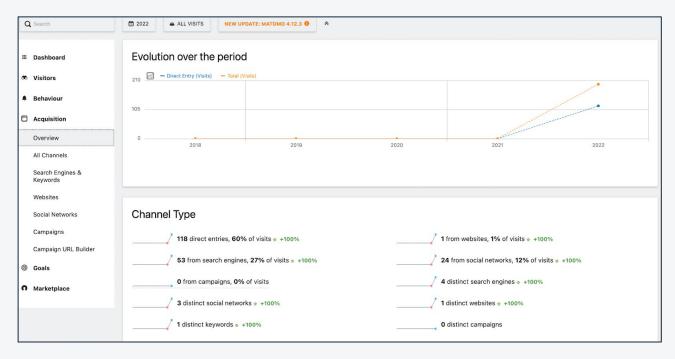
Why we chose Matomo

- User-privacy protection 100% GDPR-compliant
- 100% ownership of the data
- It displays the different search engines and keywords that are used to arrive on a page
- Matomo can help marketers determine pages with a high volume of traffic, and which pages are flopping with the target audience
- Heatmaps are available with the premium subscription
- Matomo offers users the ability to import their historical Universal Analytics data
- It is open source, so functionalities can be highly customised
- There is no sampling

How Matomo tracks

- Matomo offers cookieless tracking by using visitor config_id a randomly-seeded, privacy-enabled, time-limited hash of a limited set of the visitor's settings and attributes.
 The config_id or config hash is a string calculated for a visitor based on their operating system, browser, browser plugins, IP address and browser language.
- We can track pageviews, an event, a downloaded file, a click on an external link or for how long a user stayed on the site.





For example, we can track:

- How many users downloaded a document
- · How many users watched a video
- How many users clicked on a link from an external website

Matomo provides video analytics to its user and also provides heatmaps (premium subscription) that show how users interact with different pages via colour-coded splotches.

Matomo has its own Google Tag Manager called Matomo Tag Manager

Matamo setup

We installed the WP-Matomo Integration (WP-Piwik) which supports WordPress networks and manages multiple sites and their tracking codes as well as Matomo (Cloud).

A Matomo account has been set up and paired to the website to collect relevant and anonymised data from visitors. The data collected will be then centralised and analysed by the WP5 leader.

Matamo weekly report

Weekly reports are sent to the WP5 leader, so we are constantly kept informed of website activity. We have included the most recent report for reference here:



Please find below your weekly report for <u>digital4business.eu</u>. Your weekly analytics report



Date range: week July 31 – August 6, 2023

Sent from https://digital4business.matomo.cloud/.

Report list

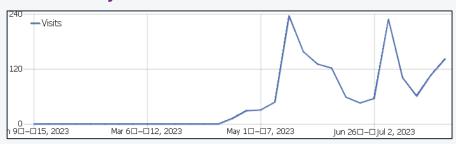
- All Websites dashboard
- Visits Summary
- <u>Country</u>
- Actions Main metrics
- Page URLs
- Outlinks
- <u>Downloads</u>
- All Channels
- Goals
- Forms Overview
- Media Summary

All websites dashboard

Website	Visits	Actions	Pageviews	Revenue	Conversions	Ecommerce orders	Product Revenue
digital4bu siness.eu	142	803	800	€0	2	0	€0



Visits summary



Name	Value
Unique visitors	78
Visits	142
Actions	803
Maximum actions in one visit	161
Actions per visit	5.7
Avg. visit duration (in seconds)	00:07:48
Bounce rate	44%

Country

Country	Visits	Actions	Actions per visit	Avg. time on website	Bounce rate	Revenue
Ireland	80	491	6.1	00:08:17	36%	€0
Greece	16	192	12	00:16:14	44%	€0
United States	8	12	1.5	00:02:19	63%	€0
Finland	7	8	1.1	00:00:00	86%	€0



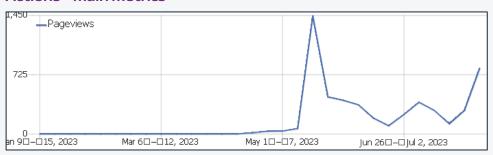
Italy	7	13	1.9	00:00:09	71%	€0
Sweden	5	14	2.8	00:02:47	20%	€0
Netherlands	4	15	3.8	00:01:11	75%	€0
Czechia	2	4	2	00:10:24	0%	€0
Estonia	2	25	12.5	00:50:15	0%	€0
India	2	2	1	00:00:00	100%	€0
Poland	2	4	2	00:00:10	50%	€0
Romania	2	3	1.5	00:00:07	50%	€0
France	1	1	1	00:00:00	100%	€0



Germany	1	10	10	00:22:16	0%	€0
Nigeria	1	3	3	00:00:41	0%	€0
Palestinian Territories	1	5	5	00:01:45	0%	€0
Tunisia	1	1	1	00:00:00	100%	€0



Actions - main metrics



Name	Value
Pageviews	800
Unique Pageviews	339
Downloads	0
Unique downloads	0
Outlinks	3
Unique outlinks	3
Searches	0
Unique keywords	0

Page URLs

Page URL	Pageviews	Unique Pageviews	Avg. time on page	Bounce Rate	Exit rate
L	301	122	00:02:01	44%	70%
/our-partners/	85	40	00:00:35	33%	28%
/about-digital4business/	79	37	00:01:53	80%	51%
/news-events/	39	22	00:00:51	0%	14%
/contact-us/	20	12	00:00:06	100%	42%
/cybersecurity-best-practices-for-smes/	14	9	00:01:30	75%	44%
/partner/matrix-internet/	11	7	00:01:09	0%	0%
/partner/nci/	9	6	00:00:07	0%	33%
/test-page/	64	6	00:01:22	0%	33%
/digital-assembly-2023/	11	5	00:01:46	0%	40%
/partner/akkodis/	8	5	00:00:12	0%	20%
/partner/linkoping-university/	9	5	00:00:14	0%	40%
/branding-launch/	8	4	00:00:17	0%	0%
/new-postgraduate-courses-in-blockchain- for-business-leaders-launched-during- blockchain-ireland-week/	8	4	00:02:49	0%	0%
/partner/adecco-formazione-mylia/	11	4	00:00:37	0%	0%



/partner/university-of-bologna/	6	4	00:00:09	0%	25%
/digital_transformation/	7	3	00:02:10	0%	33%
/partner/dtsl/	5	3	00:00:07	0%	0%
/partner/nova-ims/	5	3	00:00:07	0%	33%
/partner/schuman-associates/	5	3	00:00:15	0%	33%
/privacy-policy/	5	3	00:00:04	0%	33%
/blog-title-ministers-video/	8	2	00:00:05	0%	0%
/cookie-policy/	7	2	00:03:32	0%	0%
Others	75	28	00:00:22	0%	0%



Outlinks

Clicked Outlink	Unique Clicks	Clicks
www.linkedin.com/company/digitalforbusiness/	2	2
www.schumanassociates.com /about-us	1	1

Downloads

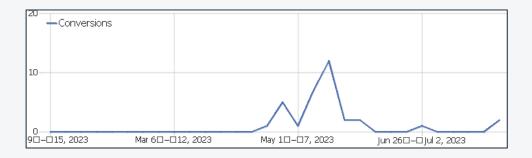
There is no data for this report.

All channels

Referrer	Visits	Actions	Actions per visit	Avg. time on website	Bounce rate	Conversion rate
Keyword not defined	17	85	5	00:04:26	41%	0%
edu.unibo.it	4	4	1	00:00:00	100%	0%
statics.team s.cdn.office. net	4	33	8.3	00:10:53	0%	0%
adeccogroup .it	3	3	1	00:00:00	100%	0%
www.ncirl.ie	3	13	4.3	00:13:17	0%	0%
adeccona.my .workfront.c om	1	2	2	00:12:12	0%	0%
advancedskil ls.eu	1	1	1	00:00:00	100%	0%
com.google.a ndroid.gm	1	2	2	00:01:12	0%	0%
<u>LinkedIn</u>	1	5	5	00:03:40	0%	0%
www.skillnet ireland.ie	1	8	8	00:02:41	0%	0%

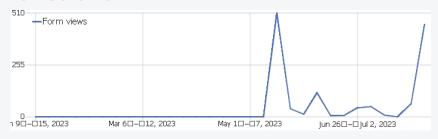


Goals



Name	Value
Conversions	2
Visits with conversions	2
Revenue	€0
Conversion rate	1.41%

Forms overview



Name	Value
Form views	455
Form viewers	83
Form starts	38
Form starters	12
Form submissions	27
Form submitters	10
Form re-submitters	4
Form conversions	0
Form starters rate	14.5%
Form submitter rate	83.3%
Form conversion rate	0%
Form re-submitter rate	40%
Form avg. hesitation time	00:00:13.55
Form avg. time spent	00:00:21.90
Form avg. time to first submit	00:00:09.96
Form avg. time to conversion	00:00:00



Hosting

The website is hosted on a single dedicated VPS server provided by Digital Ocean, with guaranteed uptime of 99.5%.

As part of our support (detailed in the next section) we will monitor the resource usage on the server and highlight the requirement to upgrade some or all of the resources before it becomes an issue. We do this to maximise the website's uptime.

When we start collecting masters students' registrations we will reevaluate all hosting security in line with current industry recommendations and best practices. For phase 2 of the website, we set up the website on a flexible server environment that enables us to upscale or downscale the configuration based on real-time usage to ensure the smooth running of the website.

SSL

A Let's Encrypt SSL certificate was installed on the server. Let's Encrypt is a free, automated, and open certificate authority provided by the nonprofit Internet Security Research Group (ISRG).

Support

To ensure the project website is kept fully up-to-date and secure and to optimise long-term website performance the website was added to Matrix Internet dedicated support, where technical support and maintenance will be provided for the agreed duration of the project.

CMS and all plugin updates are performed within a month of new releases. Backups are regularly taken to act as website recovery in case of minor or major data loss.

A monthly report detailing current website performance status is sent to nominated people (WP5 working leaders and co-leaders).

Dedicated support team

The WP5 leaders have access to a dedicated support team with rapid response times by emailing support@matrixinternet.ie:

- Within 2 hours during office hours (Monday to Friday).
- Within 4 hours outside office hours on weekdays (Monday to Friday).
- Within 24 hours on weekends or holidays.

Monthly support report

Technical support and maintenance are carried out monthly. To minimise downtime while ensuring the website is fully up-to-date and secure, a dedicated support developer completes the following steps once a month:

- A full copy of the live website files and database are taken
- This is then used to create a fully independent clone of the website and testing environment
- All appropriate updates are performed in appropriate areas and WordPress Core
- Full QA/QC is performed on this cloned website.



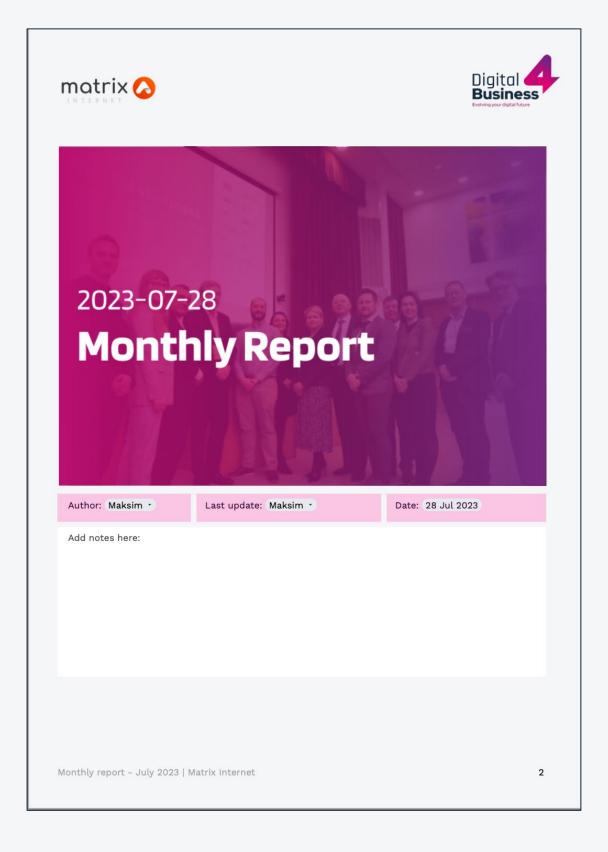
- Once verified and tested, these updates are pushed to the live site
- Web server updates are also processed where appropriate
- The live site is also tested to ensure no issues have presented
- A full monthly report is generated and shared with the WP5 working leaders and coleaders outlining updates, versions, issues and anything of note

We have included a copy of the July 2023 month support report for illustrative purposes:

















Summary - July 2023

As part of our Support SLA, your website has been successfully updated and secured this month.

Updates and patches to the Core Software pack have been identified, applied and debugged. The core Wordpress system has been updated and the practical and functionality of the website and all the plugins have been verified.

The website has been fully scanned for malware and the result is clean, the website is healthy.

The website is monitored by tracking the response time and performance from more than 50 locations globally. You will find below the performance report giving you details about the average response time, overall availability and number of downtimes.

The count of hours for this update is 6h

Monthly report - July 2023 | Matrix Internet









Monthly Report

Information		
Website	https://digital4business.eu/	
Previous Update Date	26/06/2023	
Current Update Date	28/07/2023	
Previous WP version	6.2.2	
Current WP version	6.2.2	

Monthly report - July 2023 | Matrix Internet







Plugins to update

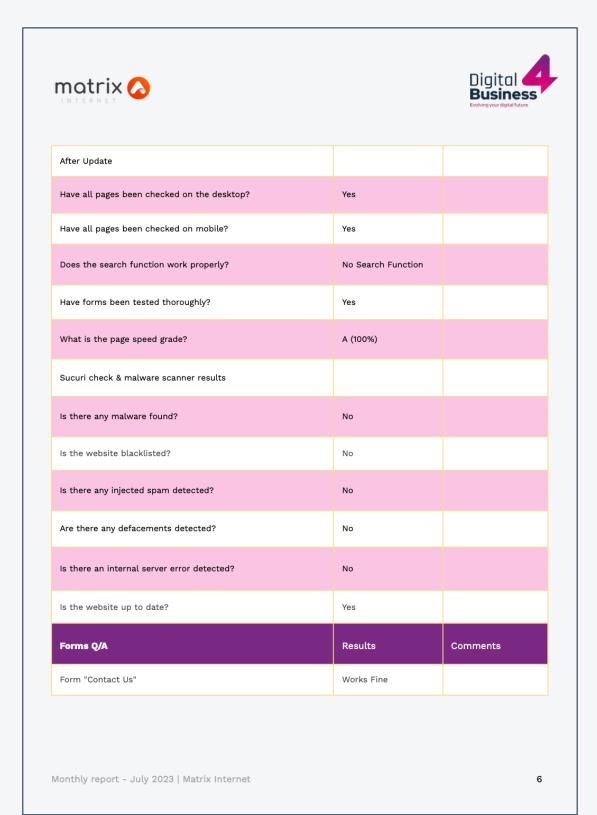
Name	Previous version	Current version	Notes
Advanced Custom Fields PRO	6.1.6	6.1.7	
Converter for Media	5.9.1	5.9.4	
Rank Math SEO	1.0.117.1	1.0.120	
Smush	3.13.1	3.14.1	
UpdraftPlus - Backup/Restore	2.23.6.26	2.23.7.26	
WP Mail SMTP	3.8.0	3.8.2	
WP Rocket	3.14	3.14.2.1	
WP STAGING PRO - Backup Duplicator & Migration	4.10.1	5.0.0	

Monthly Support Q/A

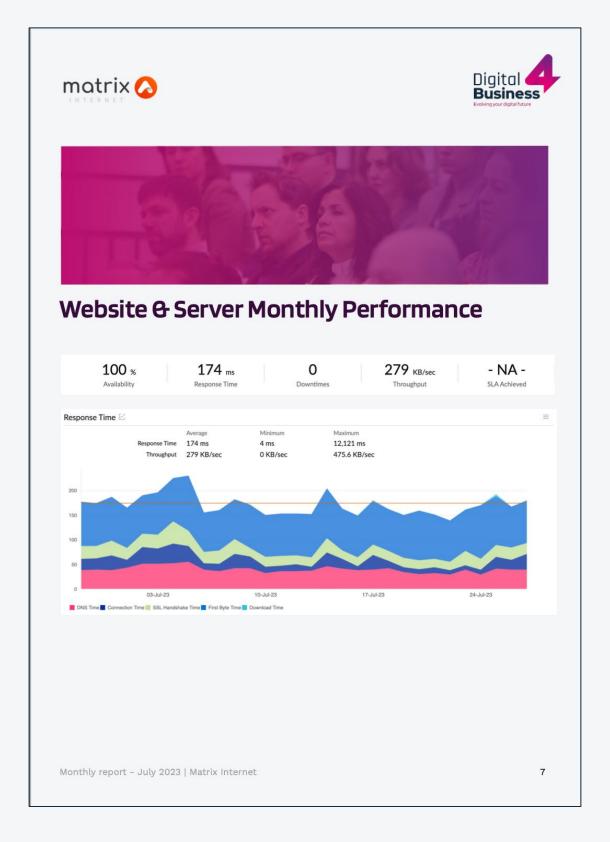
Monthly Support Q/A	Results	Comments
Before Update		
Check if any 404 pages	No relevant issues	
Backup of the database uploaded to Amazon S3	28/07/2023	
Backup of all files uploaded to Amazon S3	23/07/2023	
Backup of the database uploaded to Google Drive	28/07/2023	
Backup of all files uploaded to Google Drive	23/07/2023	

Monthly report - July 2023 | Matrix Internet

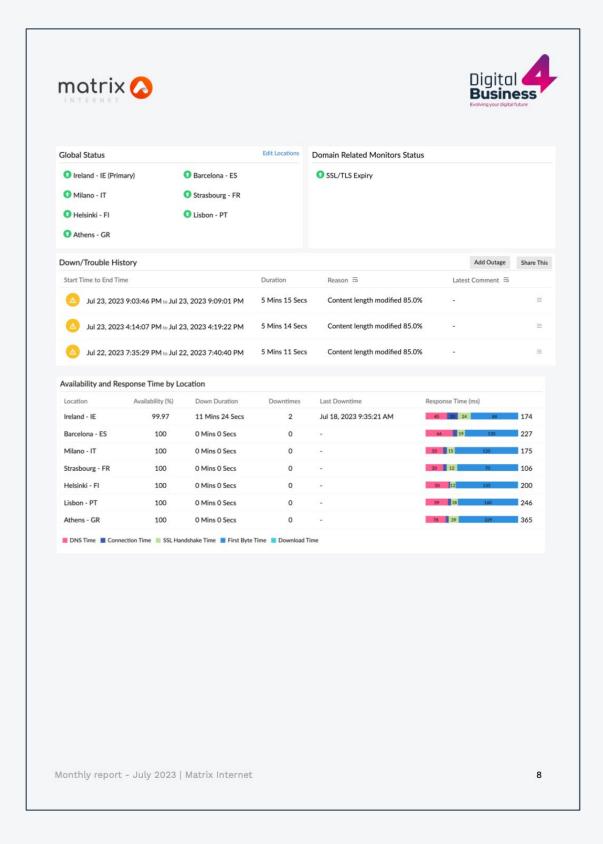




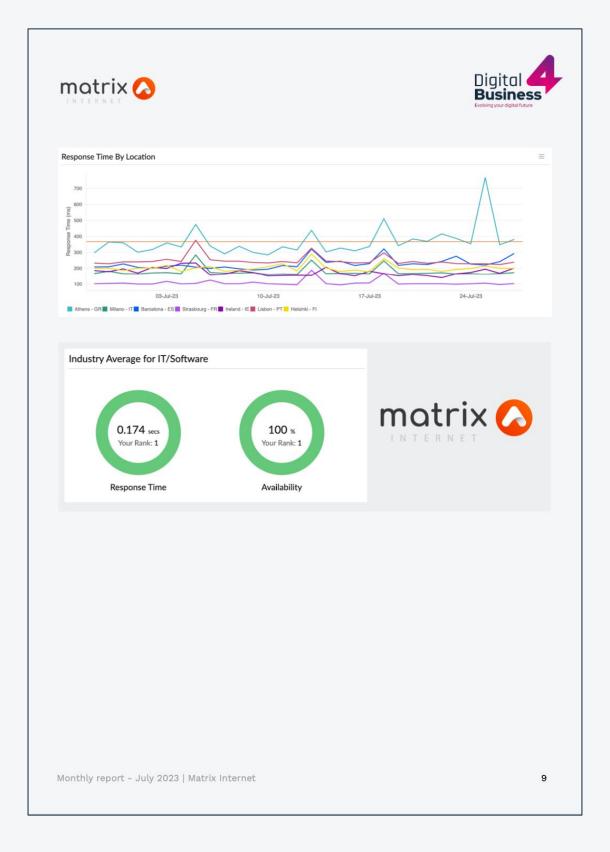




















Conclusion

This month results are good:

- WP core and plugins updates went fine and the website is up-to-date,
- The malware scanner didn't detect any virus,
- The website is healthy and secure.

Monthly report - July 2023 | Matrix Internet







Website future scoping

We have created designs for features that might need to be built into the website in the future.

Modules

We have a page designed for adding the course modules, with a both a listing page and details page.

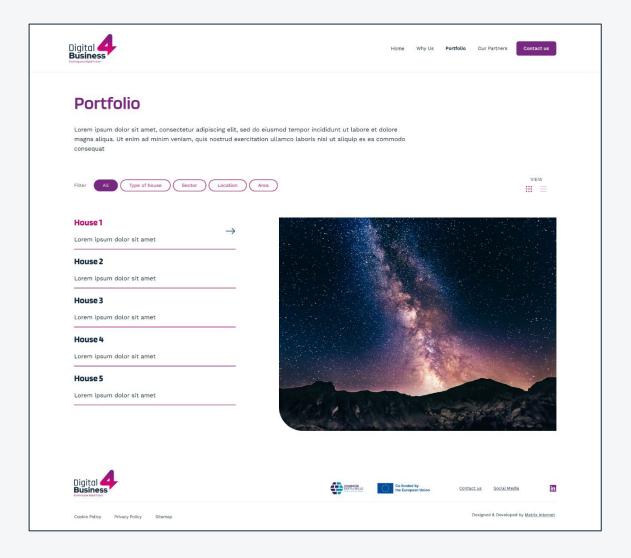


Modules listing page



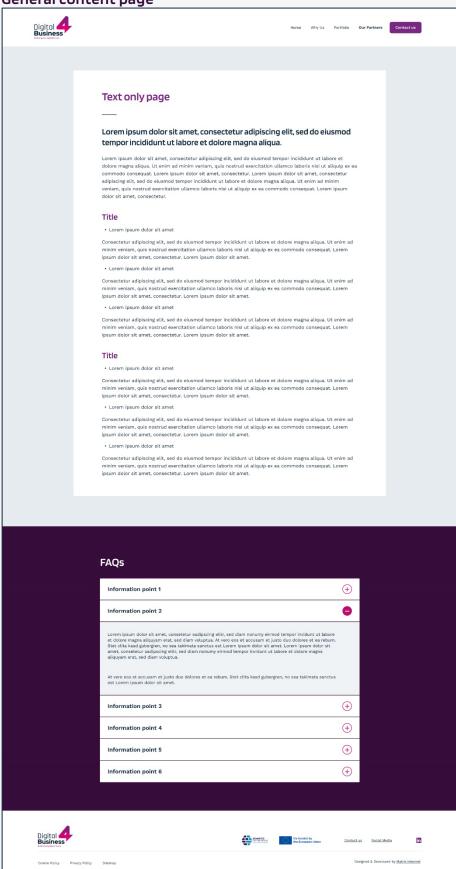


Module details page





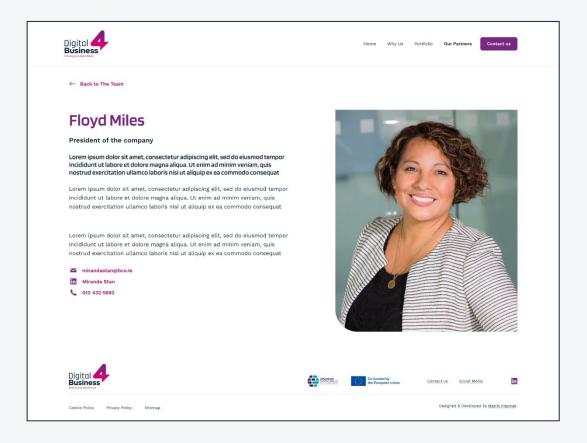
General content page





Team member page

If we ever want to add profiles of people we have this design ready to build into the website:





Partner landing page

All support partners had to create a programme landing page within their own websites with the project domain name/subdomain.



Partner landing page

Each Consortium Partner was tasked with creating a dedicated project page on their respective website. For this deliverable Matrix Internet created its own Partner landing page first, to use a working illustrative example, and then created a detailed brief for all Partners to follow.

Brief to guide all Partners

- 1. Each Partner please create a page on their website showcasing Digital4Business
 - 1.1. Each partner can use an existing page template such as a news items, case study or project.
 - 1.2. Please include a banner on the page and localise the content provided
 - 1.3. Matrix has prepared a range of assets for each partner to use
 - 1.4. The page should link to the project website www.digital4business.eu
 - 1.5. Please use the following page title: 'digital4business'
 - 1.5.1. Sample page https://www.matrixinternet.ie/digital4business/
- 2. This landing page needs to be displayed on a prominent part of the website for the duration of the programme.
 - 2.1. For example, in recent news items, case studies or projects that are pinned to the top of a prominent area of your website, for example:
 - https://www.matrixinternet.ie/our-work/
- 3. Please update the Partner landing page status table with the URL

Please note: the images included are licensed images so should only be used for this purpose



Partner landing page quick links

Partific	rianding page quick links	
	Partner	Link
1	Adecco Formazione (Mylia)	https://adeccogroup.it/10055-2/
2	Akkodis	https://www.akkodis.com/en/insights/articles/digital4business
3	CINI University Network	https://www.consorzio-cini.it/index.php/it/lab- cfc/59-italiano/laboratori/lab-cfc/notizie-in- evidenza/1999-digital4business
4	DTSL	https://digitaltechnologyskills.ie/projects/digital4business-2023-2026/
5	LHH	https://www.lhh.com/de/en/blog/digital4business/
6	Linköping University	https://liu.se/en/research/digital4business
7	Matrix Internet	https://www.matrixinternet.ie/digital4business/
8	NCI	https://www.ncirl.ie/digital4business
9	NOVA IMS	https://magic.novaims.unl.pt/en/research/on- going-research-projects/digital4business/
10	Paris 8 University	https://www.univ-paris8.fr/Projets-europeens- finances
11	Schuman Associates	https://www.schumanassociates.com/newsroom/digital4business
12	Skillnet Ireland	<u>Digital4Business EU partnerships and projects</u> (skillnetireland.ie)
13	Terawe	https://terawe.com/education/d4b
14	UDS Berlin	https://uds.university/digital4business/
15	University of Bologna	https://edu.unibo.it/en/research/research- projects/programming-period-2021- 2027/european-projects/https-edu-unibo-it-it- ricerca-progetti-di-ricerca-periodo-di- programmazione-2021-2027-progetti-europei- digital-europe_en/digital4business-european- masters-programme-focused-on-the-practical- application-of-advanced-digital-skills-within- european-smes-and-companies



Sample Partner page

Desktop + mobile

Jpeg + PDF here







Banner

Please include a banner image on the page.

If your website facilitates text overlayed on the banner image, please include the text as this is best for SEO and accessibility. Alternatively, we have included an image with the text embedded if this is required.

Banner images

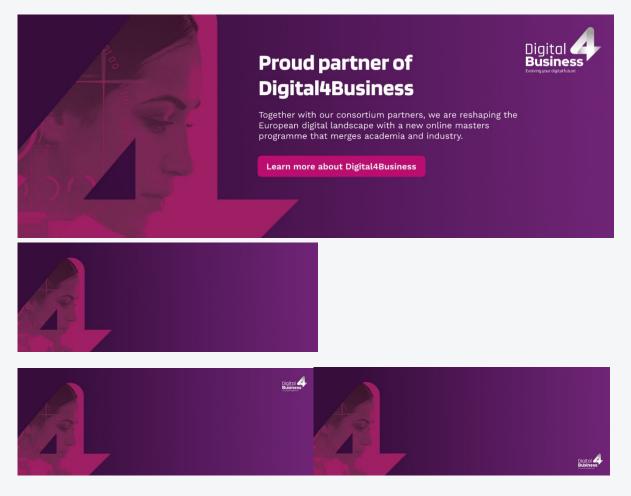
A link was shared to a folder on a shared document repository accessible to all Consortium Partners.

Banner text

Heading - 'Proud Partner of Digital4Business'

Subtitle - 'Together with our Consortium Partners, we are reshaping the European digital landscape with a new online masters programme that merges academia and industry.'

Call to action link - Learn all about Digital4Business (link to https://digital4business.eu/)





Page content to be included

The following content was provided as a starting point for all partners to localise and update as required.

Heading: The future of business training

As a future-facing [Update as required e.g.: digital agency / university / company / organisation, [ENTER PARTNER NAME] is proud to be a partner in a new European online masters programme, Digital4Business.

Launched in March 2023, Digital4Business is a €19.92 million EU-funded project awarded under the DIGITAL Europe programme. It will accelerate digital transformation in Europe, helping businesses grow through innovation and the practical application of advanced digital skills.

The Digital4Business Consortium includes 15 partners from seven EU countries — uniting some of Europe's most prestigious higher education institutes, research centres, training providers and industry partners.

Heading: A new generation of digital decision-makers

Our consortium of business leaders and academic experts are developing a comprehensive online masters programme that will bridge the growing skills gap in the European jobs market. Our graduates will lead the next generation of digital decision-makers, enhancing the European workforce with in-demand practical digital skills, backed by a rigorous academic grounding. Modules include AI, data science, cybersecurity, digital transformation and cloud computing.

The fully accredited and industry-certified masters will be chiefly taught online, with optional seminars, guest lectures and in-person networking events. The practical nature of the programme will be enhanced through dedicated work experience opportunities and mobility programmes with some of Europe's most high-profile organisations. It's the future of business training.

Heading: Our contribution

Each partner details their contribution to the project.

Image assets

We included a variety of image assets to break up the content, some of which are included below for reference, and a link to a shared repository of images of all the partners from the launch event.







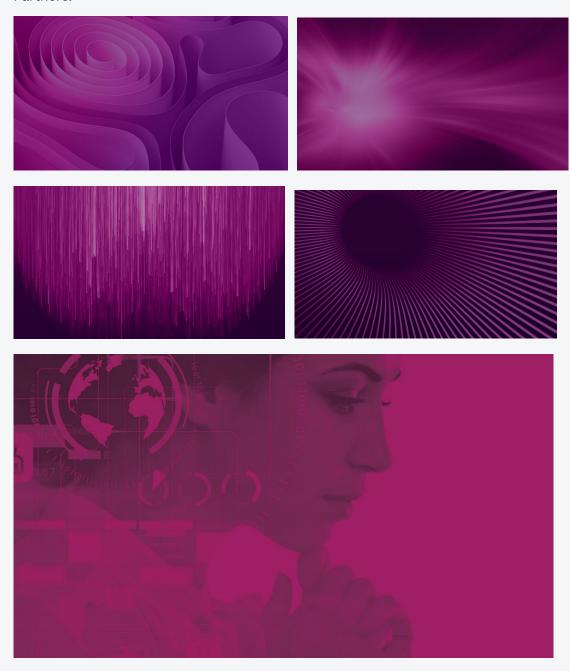








Optional hero images
A link was shared to a folder on the shared document repository accessible to all Consortium
Partners.





Optional content images

A link was shared to a folder on the shared document repository accessible to all Consortium Partners.

















Optional Images for listing pages such as case study or news listing page

A link was shared to a folder on the shared document repository accessible to all Consortium Partners.



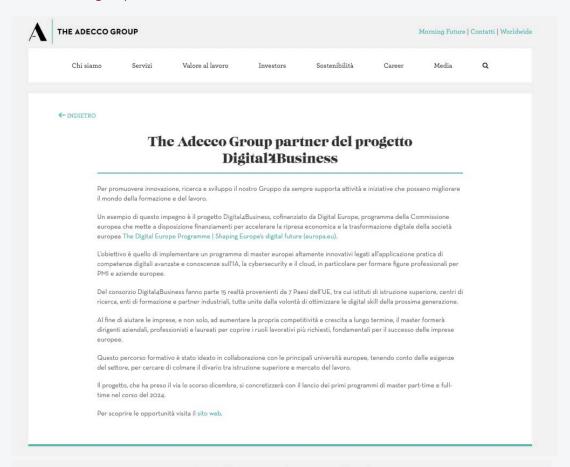






Adecco Formazione (Mylia)

www.adeccogroup.it/10055-2/

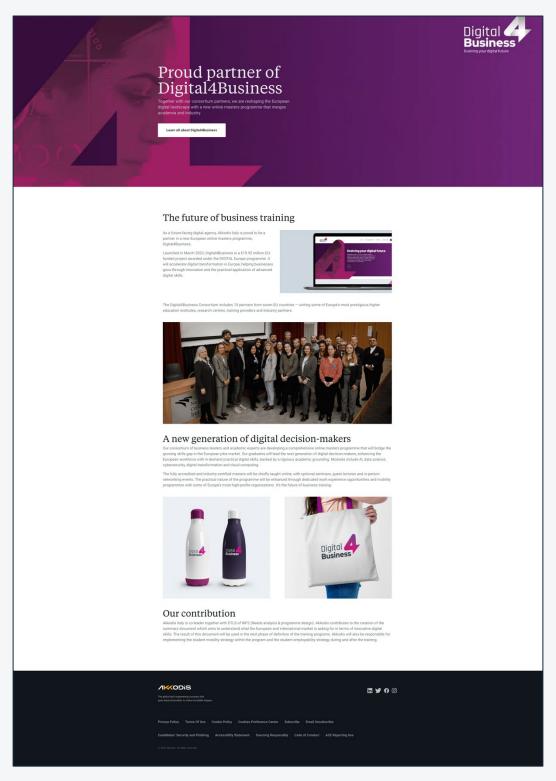






Akkodis

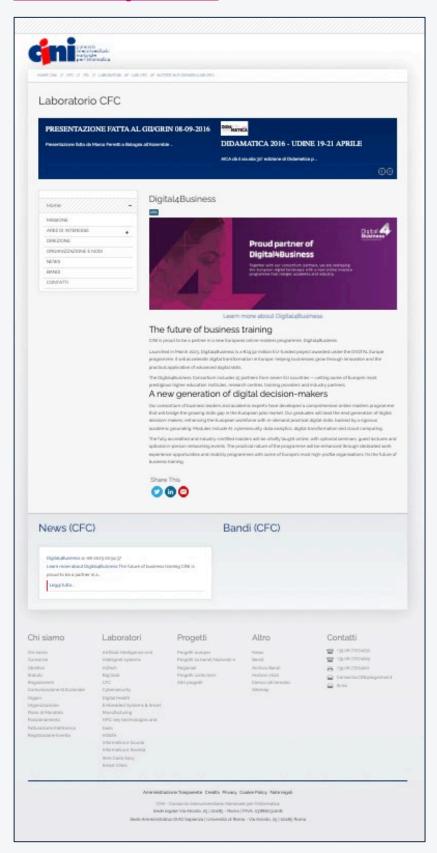
www.akkodis.com/en/insights/articles/digital4business





CINI University Network

https://www.consorzio-cini.it/index.php/it/lab-cfc/59-italiano/laboratori/lab-cfc/notizie-inevidenza/1999-digital4business





DTSL

https://digitaltechnologyskills.ie/projects/digital4business-2023-2026/



Home About Managed Projects EU Projects Human Capital Strategy Contact

Digital4Business (2022-2026)



Together with our consortium partners, we are reshaping the European digital landscape with a new online masters programme that merges academia and industry.

About the Project

Digital Technology Skills Limited is proud to be a partner in a new European online masters programme, Digital4Business.

Launched in December 2022, Digital4Business is a €19.92 million EU-funded project awarded under the DIGITAL Europe programme. It will accelerate digital transformation in Europe, helping businesses grow through innovation and the practical application of advanced digital skills.

The Digital4Business Consortium includes 15 partners from seven EU countries — uniting some of Europe's most prestigious higher education institutes, research centres, training providers and industry partners.

A New Generation of Digital Decision Makers

Our consortium of business leaders and academic experts are developing a comprehensive online masters programme that will bridge the growing skills gap in the European jobs market. Our graduates will lead the next generation of digital decision-makers, enhancing the European workforce with indemand practical digital skills, backed by a rigorous academic grounding. Modules include AI, data science, cybersecurity, digital transformation and cloud computing.

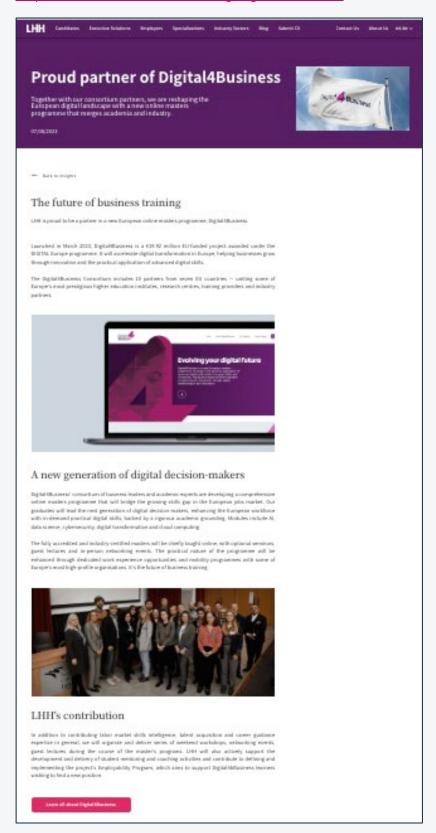
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Click here to learn more about Digital4Business at www.digital4business.eu



LHH

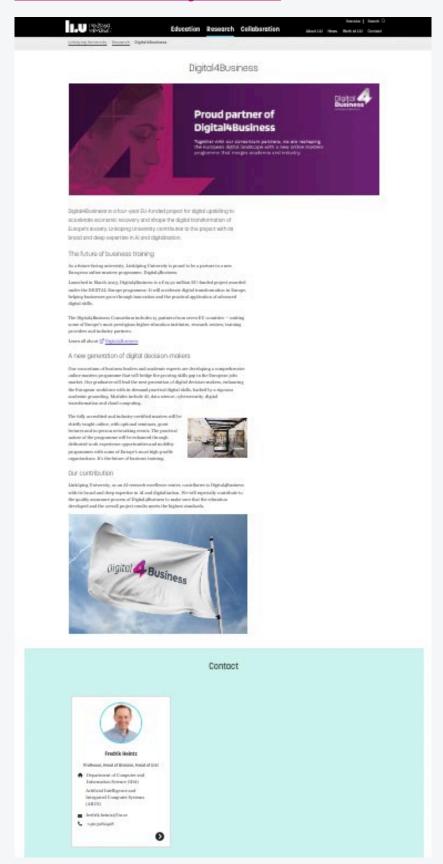
https://www.lhh.com/de/en/blog/digital4business





Linköping University

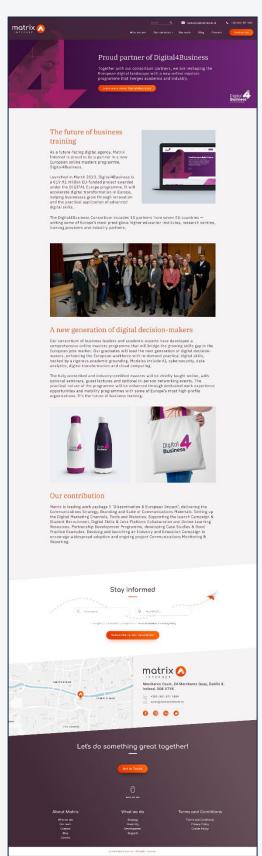
www.liu.se/en/research/digital4business





Matrix Internet

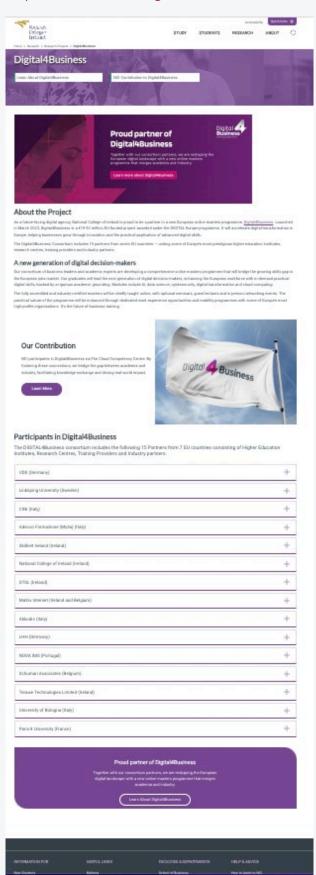
https://www.matrixinternet.ie/digital4business/





NCI

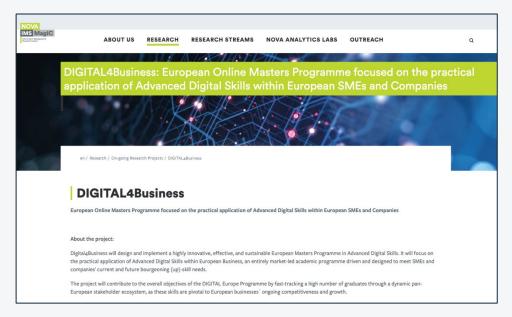
https://www.ncirl.ie/digital4business

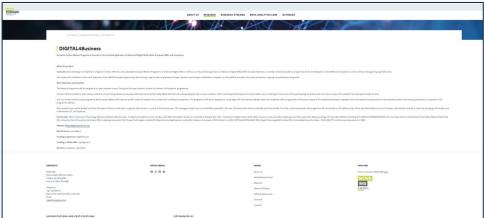




NOVA IMS

https://magic.novaims.unl.pt/en/research/on-going-research-projects/digital4business/

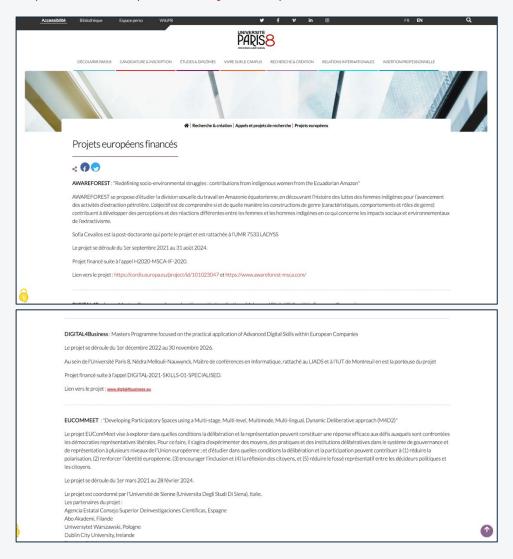






Paris 8 University

https://www.univ-paris8.fr/Projets-europeens-finances





Schuman Associates

https://www.schumanassociates.com/newsroom/digital4business





Skillnet Ireland

https://www.skillnetireland.ie/about/delivering-eu-skills-priorities/digital4business/





Terawe

https://terawe.com/education/d4b







UDS Berlin

https://uds.university/digital4business/









