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## **Preface**

The Joint Professional Master's Degree in Advanced Digital Technologies for Business has been meticulously designed and developed by the Digital4Business consortium. Funded by the European Commission with a budget of €19.92 million, Digital4Business represents a collaborative effort involving 15 partners across seven EU countries. Our mission is to nurture the next generation of digital leaders and innovators equipped with the competencies required to navigate and shape the digital transformation of businesses throughout Europe.

### **Educational Philosophy and Approach**

At the core of DIGITAL4Business is a commitment to a competency-based educational model, merging rigorous academic standards with industry-relevant skills. This approach integrates the latest developments in curriculum design, combining theoretical knowledge and practical competencies to create a holistic learning experience.

The DIGITAL4Business Consortium has jointly worked to define the foundations of the Master's programme, reflecting a shared vision of establishing a central hub for advanced digital technology education. This collaboration unites Europe's leading higher education institutions, research centres, and industry stakeholders, underscoring our commitment to an interdisciplinary and collaborative approach to digital education.

As part of the initial phase, the Consortium ran a comprehensive Needs Analysis across Europe in order to determine the actual requirements of Advanced Digital Skills and shape up an industry-informed programme. The findings of the Consortium were published as a peer-reviewed paper and presented in AIED 2024, highly coveted conference in computing and education:

Somers, C., Feenan, D., Fitzgerald, D., Henriques, R., Martignoni, M., Parletta, D.A., Cibin, E., Chis, A.E., González-Vélez, H.: Systematic needs analysis of advanced digital skills for postgraduate computing education: The DIGITAL4Business case. In: AIED 2024. CCIS, vol. 2150, pp. 179–191. Springer, Recife (Jul 2024) https://doi.org/10.1007/978-3-031-64315-6\_14

Four academic partners – National College of Ireland (NCI), Alma Mater Studiorum - Università di Bologna (UNIBO), Linköping University (LIU), and Universidade Nova de Lisboa (UNL) – have developed the programme's core modules. These modules address in-demand digital competencies such as Artificial Intelligence, Cybersecurity, Cloud Computing, Data Science, and Digital Transformation. Elective modules include emerging technologies such as Blockchain, the Internet of Things, Generative AI, and Quantum Computing, as well as essential topics including Programming for Productivity, Data Governance and Ethics, Innovation, and Risk and Change Management in Digital Environments. Together, these ensure graduates are well-equipped to lead in technological innovation.



#### Flexibility and Inclusivity

DIGITAL4Business recognises the diverse needs of its student base. The Master's programme therefore offers a flexible, modular learning platform that is accessible to individuals from various sectors and backgrounds. This inclusivity extends to a hybrid delivery model, blending online learning with in-person workshops, seminars, and networking events. Our goal is to make advanced digital education both accessible and affordable, fostering gender equality, promoting ethnic diversity, and addressing unemployment among disadvantaged groups.

#### Vision for the Future

DIGITAL4Business is not just a European project, but a movement aimed at bridging Europe's digital skills gap. By empowering students with the knowledge, competencies, and professional attributes needed for the digital age, the programme emphasises academic excellence, industry collaboration, and a forward-looking curriculum.

Our engagement with the European Commission and participation in key digital skills initiatives highlight our commitment to this mission. With the inaugural cohort of students set to enrol, DIGITAL4Business marks a new chapter in European digital education.

We invite you to join us in this transformative endeavour to shape the digital future of Europe.

#### **About this Document**

This handbook contains detailed module descriptors for all the modules offered in the Joint Professional Master's Degree in Advanced Digital Technologies for Business. It serves as a comprehensive guide to the programme's content, structure, and objectives.

Yours truly,

The DIGITAL4Business Consortium

Monday 31 March 2025



# Modules

# Digital Transformation

| Module<br>designation              | Digital Transformation   |                                   |  |  |  |  |  |
|------------------------------------|--|-----------------------------------|--|--|--|--|--|
| Offered as micro-credential        | Yes  |                                   |  |  |  |  |  |
| Semester(s) in which the           | Full Time  | Semester 1 (Year 1)               |  |  |  |  |  |
| module is taught                   | Part Time Accelerated  | Semester 1 (Year 1)               |  |  |  |  |  |
|                                    | Part Time  | Semester 1 (Year 1)               |  |  |  |  |  |
| Partner responsible for the module |  | <u>UNIBO</u>                      |  |  |  |  |  |
| Person                             | Chiara Panciroli (scientific re  | esponsibility)                    |  |  |  |  |  |
| responsible for the module         | Veronica Russo (organization   | nal responsibility)               |  |  |  |  |  |
| Language                           | English  |                                   |  |  |  |  |  |
| Relation to curriculum             | Compulsory   |                                   |  |  |  |  |  |
| Teaching<br>methods                | Teaching is fully online. The module employs an innovative hybrid learning methodology, alternating between synchronous and asynchronous activities. A tutor, both an expert in module content and a facilitator of student learning, supports students throughout. Key methods include:                               |                                   |  |  |  |  |  |
|                                    | •  | es: Interactive, real-time sessio |  |  |  |  |  |
|                                    | <ul> <li>Asynchronous Activities: Independent study and project-based<br/>tasks archived in a digital e-portfolio.</li> </ul>  |                                   |  |  |  |  |  |
|                                    | Group Work: Laboratory exercises to foster collaborative problem-solving.  The main teaching strategies include Work-Based Learning, Problem-Based Learning, Gamification, and Flipped Classroom techniques. Emerging technologies, including Artificial Intelligence, are integrated to enhance learning experiences. |                                   |  |  |  |  |  |



| Workload (incl. contact hours,                   | Classroom & Demonstrations (hours)   | 36   |  |  |  |
|--|--|--|--|--|--|
| self-study<br>hours)                             | Other hours (Practical work /work-based learning)  |  |  |  |  |
|  | Independent learning<br>(hours)  | 190  |  |  |  |
|  | Total (hours)  | 250  |  |  |  |
| Credit points                                    | 10 ECTS  |  |  |  |  |
| Recommended prerequisites for joining the module | <ol> <li>Basic understanding of digital technologies and organisational processes.</li> <li>Familiarity with business operations and change management.</li> <li>Introductory knowledge of data-driven decision-making.</li> </ol>   |  |  |  |  |
| Module objectives/inten ded learning outcomes    | synthesise the fundamental Digital Implementation strat The Digital Transformation on digital transformation conceassess digital transformation on innovative business mostrategic resources for effect the design and implemental strategies, using practical ex This module aims to equip stand lead digital transformal manage and capitalise on landscape.  This curricular unit intends skills on business and digital Upon successful completion  LO1: Analyse and Synt Digital Transformal LO2: Critically Evaluate | Module is a deep dive into the essentials of epts and enablers. Students will critically in paradigms to understand their influence odels, while defining the deployment of tive digital change. The course emphasises tion of cutting-edge digital transformation ercises to simulate real-world applications. Underts with the necessary skills to navigate tion efforts, preparing them to effectively the opportunities of the digital business to develop methodological and research transformation.  of this module, learners will be able to: thesise the Key Concepts and Enablers of |  |  |  |
|  | for Digital Transfo  |  |  |  |  |
|  | <b>LO4:</b> Design and Implement Advanced Strategies Business Transformation.  |  |  |  |  |



## Content

Digital Transformation is a 10 ECTS module delivered over 3 hours per week for 12 weeks. Below is an indicative programme of the topics to be covered each week:

|   |   | Lastina Datail  |
|---|---|---|
|   | Lecture Topic   | Lecture Detail  |
| 1 | Introduction to<br>Digital<br>Transformation                              | Basic concepts of digital transformation. Evolution stages of digital transformation. Economic and social impacts. Digital paradigms and platform economy. Ethical issues in digital transformation. Interdisciplinary connections. |
| 2 | Technologies and<br>Innovations   | Emerging digital technologies (AI, Blockchain, IoT). Strengths and weaknesses of main digital technologies. Evolution of AI.  |
| 3 | Big Data and<br>Platform society  | Platform-based business strategies. Platform economy case studies. Digital and data literacy.   |
| 4 | Digital<br>Competences  | Digital competences framework. Digital communication skills and capabilities. Upskilling and reskilling.  |
| 5 | Sustainable Development Goals (SDGs) framework and Digital Transformation | Ethics and sustainability in the digital age. UN SDGs. Digital projects supporting SDGs. Circular economy. KPIs for digital sustainability. CSR and social impact.  |
| 6 | Digital Transformation Design: Methodologies and Tools                    | Industry trends in digital transformation. Tools and methodologies for organizational culture and innovation. SWOT analysis.  |

Sessions 7-12: To be detailed according to specific institutional and module requirements, potentially covering advanced topics in AI, detailed case studies in digital transformation across industries, deep dives into ethical considerations, and hands-on workshops with digital tools and methodologies.



# Exams and assessment formats

Both formative (ongoing) and summative (final) assessments will be implemented in the module to measure student progress. Formative assessments can provide feedback to help students improve their overall study pathway. Clear assessment rubrics and criteria will be created for each topic, indicating how students will be assessed against learning objectives. The different assessment tools (e.g. examinations, assignments, projects, exercises) will allow direct measurement of the students' knowledge, skills, and competences.

| Assessment<br>Type                                  | Assessment<br>Description   | Outcome<br>addressed | % of<br>total | Assessment<br>Date |
|---|---|----------------------|---------------|--------------------|
| Continuous<br>assessment<br>(Assessment<br>rubrics) | Clear rubrics and grading criteria are created for each topic, indicating how students will be evaluated against the ILOs. Formative assessments can provide feedback to help students improve. | L01, L02,<br>L03     | 60%           | Ongoing            |
| Proctored<br>Written Test                           | Summative (final learning) assessment to measure students' progress at the end of the module.   | L03, L04             | 40%           | Week 8             |

Study and examination requirements

Students must have an overall final grade of 40% or higher to pass this module.



## **Reading list**

#### Recommended Resources

- Bughin J, Catlin T, Hirt M, Willmott P. Digital transformation: Improving the odds of success. McKinsey Quarterly. 2020.
- ISO/IEC 38500:2015. Governance of information technology for the organization. International Organization for Standardization. URL: <a href="http://www.iso.org/iso/catalogue\_detail?csnumber=62816">http://www.iso.org/iso/catalogue\_detail?csnumber=62816</a>.
- Kane GC, et al. The technology fallacy: How people are the real key to digital transformation. MIT Press; 2019.
- Schmarzo B. The Economics of Data, Analytics, and Digital Transformation: The theorems, laws, and empowerments to guide your organization's digital transformation. Packt Publishing; 2020.
- Siebel TM. Digital Transformation: Survive and Thrive in an Era of Mass Extinction. Rodin Books; 2019.
- Westerman G, Bonnet D, McAfee A. Leading Digital: Turning Technology into Business Transformation. Harvard Business Review Press; 2014.

#### Supplementary Resources

- Christensen, CM. The Innovator's Dilemma: When New Technologies Cause Great Firms to Fail. Boston, MA: HBS Press, 1997.
- Corazza GE, Darbellay F, Lubart T, Panciroli C. Developing Intelligence and Creativity in Education: Insights from the Space-Time Continuum. In: Creativity and Learning. London: Palgrave Macmillan; 2021.
- Corazza L, Macauda A, Panciroli C, Parola A, Rivoltella PC. Audiovisual as an Atelier. Theoretical Framework and Educational Applications.
   In Higher Education Learning Methodologies and Technologies Online. Cham: Springer; 2023. p. 59–70.
- Marr B. Artificial Intelligence in Practice: How 50 Successful Companies Used AI and Machine Learning to Solve Problems. Wiley; 2019.
- Panciroli C et al. Augmented Reality in Arts Education. In: Springer Handbook of Augmented Reality. Cham: Springer; 2023. p. 305–333.
- Panciroli C, Fabbri M, Macauda A. Educational Robotics between Neurosciences and Artificial Intelligence: a systematic analysis. Giorn Ital Edu Salute Sport Didatt Inclus. 2021; 5:330–339.
- Schwab K. The Fourth Industrial Revolution. World Economic Forum; 2016.
- Tapscott D, Tapscott A. Blockchain Revolution: How the Technology Behind Bitcoin and Other Cryptocurrencies is Changing the World. Portfolio; 2016.



# Al for Business

| Module<br>designation                    | Al for Business   |  |  |  |  |  |
|--|---|--|--|--|--|--|
| Offered as micro-credential              | Yes   |  |  |  |  |  |
| Semester(s) in which the                 | Full Time   | Semester 1, Semester 2 (Year 1)                |  |  |  |  |
| module is<br>taught                      | Part Time Accelerated   | Semester 1, Semester 2,<br>Semester 3 (Year 1) |  |  |  |  |
|  | Part Time   | Semester 1, Semester 2 (Year 1)                |  |  |  |  |
|  |   | Semester 1, Semester 2 (Year 2)                |  |  |  |  |
| Partner<br>responsible for<br>the module |   | <u>LIU</u>                                     |  |  |  |  |
| Person<br>responsible for<br>the module  | Fredrik Heintz<br>Andreas Bueff   |  |  |  |  |  |
| Language                                 | English   |  |  |  |  |  |
| Relation to curriculum                   | Elective  |  |  |  |  |  |
| Teaching<br>methods                      | Teaching is fully online, blending synchronous and asynchronous activities to engage students in the theoretical and practical aspects of AI in business. The module uses innovative methods tailored to business problem-solving and enhancing digital competence.  Teaching activities include:   |  |  |  |  |  |
|  | <ul> <li>Interactive Lectures: Core AI concepts are introduced through synchronous sessions featuring business scenarios and case studies to foster critical thinking and practical understanding.</li> <li>Weekly Quizzes: Formative assessments reinforce key topics, provide feedback, and measure comprehension.</li> <li>Laboratory Activities: Applied sessions with Jupyter notebooks enable hands-on coding to solve business-focused problems, enhancing technical proficiency.</li> <li>Collaborative Projects: Team-based AI solution design for business challenges promotes collaboration, teamwork, and service orientation.</li> <li>Problem-Based Learning and Flipped Classroom: Pre-class resources support independent study, allowing live sessions to</li> </ul> |  |  |  |  |  |



|  | focus on discussi applications.  | ons, problem-solving, and practical   |  |  |  |  |  |
|--|--|---|--|--|--|--|--|
| Workload (incl.<br>contact hours,<br>self-study  | Classroom & Demonstrations (hours)   | 24  |  |  |  |  |  |
| hours)   | Other hours (Practical work /work-based learning)  | 36  |  |  |  |  |  |
|  | Independent learning (hours)   | 190   |  |  |  |  |  |
|  | Total (hours)  | 250   |  |  |  |  |  |
| Credit points                                    | 10 ECTS  |   |  |  |  |  |  |
| Recommended prerequisites for joining the module | programming (preferal  | programming (preferably Python).  |  |  |  |  |  |
| Module objectives/inte nded learning outcomes    | understanding of the fundam underlie machine learning (ML delves into AI and ML, for innovation within business co and evaluate advanced M optimisation strategies to ad components include rigorouresult interpretation, and effect to enhanced decision-making advantage in the market. St soft skills such as problem teamwork, and service orient complex AI applications, or effectiveness in business sett The module addresses AI's et guiding students to pro- | hical, societal, and environmental impacts, opose responsible development and It prepares students to navigate the ogy responsibly, ensuring that Al ally acceptable and environmentally arding organisational reputation and |  |  |  |  |  |



| Ur  | on s | uccessful | completion   | of | this | module. | learners  | will be | able to: |
|-----|------|-----------|--------------|----|------|---------|-----------|---------|----------|
| ~ ~ |      | 400000.46 | COLLIDECTION | •  |      | ,       | coarrioro | *****   | anco co. |

- **LO1:** Analyse, synthesise, and innovate within artificial intelligence and machine learning, emphasising critical understanding and the capability to advance the field.
- **LO2:** Design, train, and critically evaluate advanced machine learning models, focusing on innovative data and optimisation strategies to boost performance in business applications.
- **LO3:** Employ innovative techniques for rigorous machine learning model performance assessment, interpret results, and effectively communicate implications across various business contexts and to diverse stakeholders.
- **LO4:** Apply strategic thinking in AI and ML for complex applications, assess effectiveness critically, propose innovative solutions or improvements, and improve problem-solving and decision-making skills.
- **LO5:** Teamwork to develop AI solutions, enhancing collaboration skills, team competences, and service orientation towards addressing business needs.
- **LO6:** Critically explore AI and machine learning's ethical, societal, and environmental impacts, and propose ethical, sustainable development and implementation practices within business environments.

## Content

Al for Business is a 10 ECTS module delivered over 5 hours per week for 12 weeks. An indicative schedule of topics to be addressed each week is outlined below:

|   | <b>Lecture Topic</b>                   | Lecture Detail  |  |  |  |
|---|--|---|--|--|--|
| 1 | Introduction to AI and its history.    | Overview of AI, significance in today's world, historical development, key milestones, and introduction to AI-driven business solutions.  |  |  |  |
| 2 | Foundational<br>Knowledge for AI       | Problem-solving, search algorithms, heuristics, adversarial search, and optimization techniques applied to business challenges. Development of analytical and problem-solving skills  |  |  |  |
| 3 | Automated<br>Planning                  | Goal achievement, decision-making, resource allocation, simulation, prediction, learning, adaptation, autonomous systems. Application of automated planning to improve business workflows and operational efficiency. Collaboration on planning projects. |  |  |  |
| 4 | Introduction to<br>Machine<br>Learning |   |  |  |  |



|   |   |    | 1                    |  |
|---|---|----|----------------------|--|
|   |   |    |                      | analyse business data. Enhancing data-driven   |
|   |   |    |                      | decision-making skills.  |
|   |   | 5  | Deep Learning        | Neural networks, CNNs, RNNs, deep learning   |
|   |   |    |                      | applications, fostering innovation and creative  |
|   |   | -  |                      | thinking in developing business solutions.   |
|   |   |    |                      | Importance of data, data types, data quality,  |
|   |   | 6  | Data and             | pre-processing, quality datasets for business intelligence. Emphasis on teamwork in  |
|   |   |    | Datasets             | handling data projects and ensuring data   |
|   |   |    |                      | integrity for Al applications.   |
|   |   |    |                      | Basics of reinforcement learning, exploration  |
|   |   | _  | Reinforcement        | vs. exploitation, real-world applications in   |
|   |   | 7  | Learning             | business. Developing strategic thinking and  |
|   |   |    |                      | problem-solving skills.  |
|   |   |    |                      | NLP fundamentals, text processing, NLP   |
|   |   |    | Natural              | models and techniques. Applications in   |
|   |   | 8  | Language             | sentiment analysis and customer service.   |
|   |   |    | Processing (NLP)     | Enhancing communication skills by  |
|   |   |    |                      | interpreting and presenting NLP insights.  |
|   |   |    |                      | Basics of computer vision, image processing,   |
|   |   |    |                      | object detection, challenges, and future   |
|   |   |    | Computer Vision      | trends. Applications in business industry and  |
|   |   | 9  |                      | security. Collaborative projects to implement  |
|   |   |    |                      | computer vision solutions.   |
|   |   |    |                      |  |
|   |   | 10 |                      | Overview of AI tools/platforms, practical  |
|   |   |    | AI Tools and         | applications, deep learning frameworks.  |
|   |   |    | Platforms            | Selecting and integrating appropriate tools for  |
|   |   |    |                      | business needs. Enhancing technical  |
|   |   | 11 |                      | proficiency and decision-making skills.  Al in creative industries, design, innovation,  |
|   |   | '' | Al and creativity    | product development, marketing strategies  |
|   |   |    | 7 ti dila oreativity | and prospects, industry speaker session.   |
|   |   |    |                      | The state of the s |
|   |   |    |                      |  |
|   |   |    |                      |  |
|   |   |    | Ethical and          | Ethical challenges, societal impacts, AI bias  |
|   |   |    | Social               | and fairness, privacy, security. Developing  |
|   |   | 12 | implications in      | ethical reasoning and responsibility in AI   |
|   |   |    | AI                   | implementations within business environments.  |
| _ | _ |    |                      | environments.  |

# Exams and assessment formats

Both formative (ongoing) and summative (final) assessments will be implemented in the module to measure student progress. Formative assessments can provide feedback to help students improve their overall study pathway.

Clear assessment rubrics and criteria will be created for each topic, indicating how students will be assessed against learning objectives. The different assessment methods (e.g. laboratory assignments, projects,



|                                    | exercises) will allow direct measurement of the students' knowledge,            |   |                      |               |                    |  |  |  |
|------------------------------------|---|---|----------------------|---------------|--------------------|--|--|--|
|                                    | skills, and comp  | skills, and competences.  |                      |               |                    |  |  |  |
|                                    | Assessment<br>Type  | Assessment<br>Description   | Outcome<br>addressed | % of<br>total | Assessment<br>Date |  |  |  |
|                                    | Project   | Project focusing on applying AI tools / techniques to address a business focused problem.     | LO3, LO4             | 50%           | Week 12            |  |  |  |
|                                    | Proctored<br>Written Test   | Summative (final learning) assessment to measure students' progress at the end of the module. | LO1, LO2,<br>LO5     | 50%           | Terminal<br>Exam   |  |  |  |
| Study and examination requirements | Students must have an overall final grade of 40% or higher to pass this module. |   |                      |               |                    |  |  |  |



## **Reading list**

#### Recommended Resources

- Du Sautoy M. The Creativity Code: Art and Innovation in the Age of Al. Harvard University Press; 2019.
- Ghallab M, Nau D, Traverso P. Automated Planning: Theory & Practice. Elsevier; 2004.
- Goodfellow I, Bengio Y, Courville A. Deep Learning. MIT Press; 2016.
- Jurafsky D, Martin JH. Speech and Language Processing. 3rd ed. Prentice Hall; 2021.
- Murphy KP. Machine Learning: A Probabilistic Perspective. MIT Press; 2012.
- Russell SJ, Norvig P. Artificial intelligence: a modern approach. 4th ed. Pearson; 2020.
- Sutton RS, Barto AG. Reinforcement Learning: An Introduction. 2nd ed. MIT Press; 2018.
- IEEE Standards Association. Ethically Aligned Design: A Vision for Prioritizing Human Well-being with Autonomous and Intelligent Systems. <a href="https://standards.ieee.org/content/ieee-standards/en/industry-connections/ec/autonomous-systems.html">https://standards.ieee.org/content/ieee-standards/en/industry-connections/ec/autonomous-systems.html</a>.

## Supplementary Resources

- Anthes G. Artificial intelligence poised to ride a new wave. Communications of the ACM. 2017 Jul;60(7):19–21.
- Gomez-Uribe CA, Hunt N. The Netflix Recommender System: Algorithms, Business Value, and Innovation. ACM Trans Manage Inf Syst. 2016 Jan;6(4): Article 13, 19 pages.
- Monett D, Lewis CWP, Thórisson KR, et al. Special Issue "On Defining Artificial Intelligence" - Commentaries and Author's Response. Journal of Artificial General Intelligence. 2020 Feb;11(2).
- O'Neil C. Weapons of Math Destruction: How Big Data Increases Inequality and Threatens Democracy. Crown; 2016.
- Poole D, Mackworth A. Artificial Intelligence: Foundations of Computational Agents. 2nd ed. Cambridge University Press; 2017.
- Stanley KO. Why Open-Endedness Matters. Artificial Life. 2019 Summer;25(3):232-235.
- Szeliski R. Computer Vision: Algorithms and Applications. Springer; 2011.
- Vaswani A, Shazeer N, Parmar N, et al. Attention is all you need. In: NIPS'17. Red Hook, NY, USA: Curran Associates Inc.; 2017. p. 6000–6010.



# **Data Science for Business**

| Module<br>designation                   | Data Science for Business   |  |  |  |  |  |  |
|---|---|--|--|--|--|--|--|
| Offered as micro-credential             | Yes   |  |  |  |  |  |  |
| Semester(s) in which the                | Full Time   | Semester 1, Semester 2 (Year 1)                |  |  |  |  |  |
| module is taught                        | Part Time Accelerated   | Semester 1, Semester 2,<br>Semester 3 (Year 1) |  |  |  |  |  |
|   | Part Time   | Semester 1, Semester 2 (Year 1)                |  |  |  |  |  |
|   |   | Semester 1, Semester 2 (Year 2)                |  |  |  |  |  |
| Partner responsible for the module      | <u>UNL</u>  |  |  |  |  |  |  |
| Person<br>responsible for<br>the module | Roberto Henriques   |  |  |  |  |  |  |
| Language                                | English   |  |  |  |  |  |  |
| Relation to curriculum                  | Elective  |  |  |  |  |  |  |
| Teaching<br>methods                     | The module employs innovative teaching methodologies with a focus on solving real-world business problems, fostering both technical and transferable skills:  |  |  |  |  |  |  |
|   | Teaching activities include:  |  |  |  |  |  |  |
|   | <ul> <li>Hybrid Learning: A mix of synchronous (live online lectures and discussions) and asynchronous (self-paced materials, recorded lectures, and activities) formats.</li> <li>Problem-Based Learning (PBL): Students work on practical case studies and business scenarios to develop problem-solving and critical thinking skills.</li> <li>Flipped Classroom: Students review core materials independently before engaging in interactive activities.</li> <li>Collaborative Learning: Includes group-based exercises and peer reviews to promote teamwork and collaboration.</li> </ul> |  |  |  |  |  |  |



| Workload (incl. contact hours,                         | Classroom & Demonstrations (hours)  | 36  |  |  |  |
|--|---|---|--|--|--|
| self-study<br>hours)                                   | Other hours (Practical work /Tutorial)  | 36  |  |  |  |
|  | Independent learning (hours)  | 178   |  |  |  |
|  | Total (hours)   | 250   |  |  |  |
| Credit points  | 10 ECTS   |   |  |  |  |
| Recommended prerequisites for joining the module       | 2. Familiarity with spread  | f mathematics and statistics.<br>Isheets (e.g., Excel).<br>to programming concepts (op                                    | otional).  |  |  |
| Module<br>objectives/inten<br>ded learning<br>outcomes | This module equips students with the ability to use data science methodologies to address complex business challenges while fostering essential transferable skills such as communication, collaboration, and problem-solving.  |   |  |  |  |
|  | <ul> <li>Upon successful completion of this module, learner will be able to:</li> <li>LO1: Evaluate and integrate data science principles to solve real-world business challenges, demonstrating creativity in data interpretation and insight extraction. (Transferable Skill: Critical Thinking)</li> <li>LO2: Apply advanced data science methods and algorithms to develop and optimize models that address complex business problems. (Transferable Skill: Problem Solving)</li> <li>LO3: Synthesize insights using statistical and machine learning techniques to make informed decisions, effectively</li> </ul> |   |  |  |  |
|  | Communication)  LO4: Design and assess adv tools to deliver action decision-making. (Trans  | onable insights and enhand<br>ferable Skill: Service Orientat<br>ns to design and implement<br>amwork and adaptability. ( | ards, and BI<br>ce business<br>ion)<br>data-driven |  |  |



## Content

Data Science for Business is a 10 ECTS module delivered over 5 hours per week for 12 weeks. An indicative schedule of topics to be addressed each week is outlined below:

|    | Lecture Topic  | Lecture Detail  |
|----|--|---|
| 1  | Introduction to<br>Data Science  | Overview of the data science lifecycle, focusing on how data science methodologies (e.g., CRISP-DM) help solve business challenges. Discussion of real-world case studies where data-driven decision-making led to tangible outcomes. |
| 2  | Python for Data<br>Science   | Python programming basics, data structures, packages for data analysis.   |
| 3  | Data Collection and APIs   | APIs, web scraping, working with unstructured data sources.   |
| 4  | Databases and<br>Data<br>Warehousing   | Introduction to relational databases and SQL. Covers ETL processes and data warehousing principles to organize and structure business-critical data for analytics.  |
| 5  | Data Pre-<br>processing and<br>Cleaning  | Handling missing data, outliers, feature encoding, normalization.   |
| 6  | Exploratory Data<br>Analysis   | Use of summary statistics and visualizations to discover patterns and relationships in business data. Real-world applications in identifying customer segments and performance trends.  |
| 7  | Statistical<br>Analysis and<br>Modelling   | Statistical techniques such as regression, classification, and forecasting, tailored to solving business problems like demand forecasting and customer behaviour analysis.  |
| 8  | Machine<br>Learning  | Supervised learning models (e.g., linear regression, decision trees) and their role in addressing business challenges like churn prediction and risk assessment.  |
| 9  | Advanced<br>Machine<br>Learning<br>Methods   | Explore advanced techniques such as neural networks and deep learning. Applications in optimizing operations, personalizing customer experiences.   |
| 10 | Business<br>Intelligence and<br>Analytics  | The BI process, including data preparation, dashboard development, and predictive analytics. Real-world applications in performance monitoring and strategic decision-making.   |
| 11 | Data<br>Visualization<br>and Dashboards  | Principles of visual encodings and interactive dashboards for effective communication of data-driven insights. Applications in KPI tracking and stakeholder engagement.   |
| 12 | Ethics, Bias and<br>Privacy in Data<br>Science and<br>major trends in<br>ML and DS | Address ethical considerations, bias mitigation, and privacy concerns in the application of data science in business contexts. Discussion of emerging trends like generative AI and explainable AI in solving business challenges.    |



# Exams and assessment formats

The assessments are carefully designed to align with the learning outcomes and foster the development of both technical and transferable skills.

### Assessment Types:

- Project (50%): Real-world application of data science tools/techniques to address a business-focused problem.
  - o LOs Addressed: LO2, LO3, LO4, LO5
  - Skills Measured: Problem-solving, collaboration, and communication.
- Proctored Written Test (50%): Summative assessment to evaluate knowledge, understanding, and application of data science in business contexts.
  - o LOs Addressed: LO1, LO2, LO4
  - Skills Measured: Critical thinking, analytical reasoning, and ethical awareness.

# Study and examination requirements

Students must have an overall final grade of 40% or higher to pass this module.

#### **Reading list**

#### Recommended Resources

- Efron B, Hastie T. Computer Age Statistical Inference: Algorithms, Evidence, and Data Science. Cambridge: Cambridge Univ. Press; 2016.
- Géron A. Hands-on machine learning with Scikit-Learn, Keras, and TensorFlow: Concepts, tools, and techniques to build intelligent systems. O'Reilly Media; 2019.
- Hand DJ, Mannila H, Smyth P. Principles of Data Mining (Adaptive Computation and Machine Learning). MIT Press; 2001.
- Hastie T, Tibshirani R, Friedman J. The Elements of Statistical Learning: Data Mining, Inference, and Prediction, Second Edition. New York: Springer; 2009.
- Leskovec J, Rajaraman A, Ullman JD. Mining of Massive Datasets, 3rd Edition. Cambridge: Cambridge University Press; 2020.
- Wasserman L. All of Statistics: A Concise Course in Statistical Inference. New York: Springer; 2004.

#### Supplementary Resources

- Abbott D. Applied Predictive Analytics: Principles and Techniques for the Professional Data Analyst. Wiley; 2014.
- Alloghani M, Al-Jumeily D, Mustafina J, et al. A Systematic Review on Supervised and Unsupervised Machine Learning Algorithms for Data Science. Springer, Cham; 2020.
- Georgieva I, Lazo C, Timan T et al. From AI ethics principles to data science practice: a reflection and a gap analysis based on recent frameworks and practical experience. AI Ethics. 2022; 2:697–711.



- James G, Witten D, Hastie T, Tibshirani R. An Introduction to Statistical Learning: with Applications in R. New York: Springer; 2013.
- Niu Y, Ying L, Yang J, Bao M, Sivaparthipan CB. Organizational business intelligence and decision making using big data analytics. Information Processing & Management. 2021;58(6):102725.
- Provost F, Fawcett T. Data Science and its Relationship to Big Data and Data-Driven Decision Making. Big Data. 2013;1(1):51-59.
- Sarker IH, Kayes ASM, Badsha S et al. Cybersecurity data science: an overview from machine learning perspective. J Big Data. 2020; 7:41.
- Waller MA, Fawcett SE. Data Science, Predictive Analytics, and Big Data: A Revolution That Will Transform Supply Chain Design and Management. J Bus Logist. 2013;34(2):77-84.
- Wilkerson MH, Polman JL. Situating Data Science: Exploring How Relationships to Data Shape Learning. J Learn Sci. 2020;29(1):1–10.
- Yu B. Veridical Data Science. In Proceedings of the 13th International Conference on Web Search and Data Mining (WSDM '20). ACM, New York, NY, USA; 2020. p. 4–5.



# Cybersecurity for Business

| Module<br>designation                    | Cybersecurity for Business  |  |  |  |  |  |
|--|---|--|--|--|--|--|
| Offered as micro-credential              | Yes   |  |  |  |  |  |
| Semester(s) in which the module is       | Full Time   | Semester 1, Semester 2 (Year 1)                |  |  |  |  |
| taught                                   | Part Time Accelerated   | Semester 1, Semester 2,<br>Semester 3 (Year 1) |  |  |  |  |
|  | Part Time   | Semester 1, Semester 2 (Year 1)                |  |  |  |  |
|  |   | Semester 1, Semester 2 (Year 2)                |  |  |  |  |
| Partner<br>responsible for<br>the module |   | <u>LIU</u>                                     |  |  |  |  |
| Person<br>responsible for<br>the module  | Mikael Asplund  |  |  |  |  |  |
| Language                                 | English   |  |  |  |  |  |
| Relation to curriculum                   | Elective  |  |  |  |  |  |
| Teaching<br>methods                      | Teaching is fully online, blending synchronous and asynchronous activities, engaging students in both theoretical and practical aspects of cybersecurity. The module leverages innovative teaching methodologies tailored to solving cybersecurity issues in business and enhancing digital competence.  Teaching activities include:   |  |  |  |  |  |
|  | <ul> <li>Interactive Lectures: Core cybersecurity concepts are introduced through synchronous sessions featuring real-world scenarios and business case studies to foster critical thinking and practical understanding.</li> <li>Weekly Quizzes: Formative assessments reinforce key topics, provide feedback, and measure comprehension.</li> <li>Laboratory Activities: Interactive sessions enable hands-on experience in identifying vulnerabilities and simulating security breaches, enhancing technical proficiency in cybersecurity problem-solving.</li> <li>Collaborative Project: Team-based cybersecurity risk management promotes collaboration, teamwork, and service orientation towards protecting organisational data.</li> </ul> |  |  |  |  |  |



| Workload (incl. contact hours,                         | Classroom & & Demonstrations (hours)   | 36   |  |  |  |  |
|--|--|--|--|--|--|--|
| self-study<br>hours)                                   | Other hours (Practical work /Tutorial)   | 24   |  |  |  |  |
|  | Independent learning<br>(hours)  | 190  |  |  |  |  |
|  | Total (hours)  | 250  |  |  |  |  |
| Credit points  | 10 ECTS  |  |  |  |  |  |
| Recommended prerequisites for joining the module       | <ol> <li>Familiarity with basic</li> <li>Basic understanding<br/>and risk management</li> </ol>  | of computer systems, busines   | ss processes,  |  |  |  |
| Module<br>objectives/inte<br>nded learning<br>outcomes | It focuses on identifying and  | The module aims to enable learners to explore the field of cybersecurity. It focuses on identifying and mitigating security breaches in personal and organisational data systems.  |  |  |  |  |
|  | understanding how these of<br>environments. The course we<br>strong protection strategies<br>potential threats. In addition<br>ethical dimensions of cy<br>transferable and soft skills<br>collaboration, teamwork, a<br>strategic thinking to com-<br>assessing and enhancing the             | Into will learn to identify and assess vulnerabilities in data systems, standing how these can lead to security breaches in business naments. The course will equip students with the skills to create protection strategies, ensuring that data remains safe from tial threats. In addition, the module will delve into the legal and a dimensions of cybersecurity. Students will also develop erable and soft skills such as problem-solving, communication, to bration, teamwork, and service orientation. They will apply gic thinking to complex cybersecurity applications, critically sing and enhancing their effectiveness in business settings. |  |  |  |  |
|  | LO1: Analyse and critically evaluate vulnerabilities in personal an organisational data systems to identify potential securit breaches and suggest mitigative strategies, fosterin analytical thinking and attention to detail.  LO2: Synthesise and apply advanced concepts and techniques of |  |  |  |  |  |
|  | demonstrating a c<br>landscapes and<br>decision-making s<br><b>LO3:</b> Design and impler<br>personal and c  | simulate potential securit<br>omprehensive understanding of<br>training problem-solving a<br>kills.<br>nent robust strategies for the<br>rganisational data, utilising<br>security protocols to mitiga   | cyber threat<br>abilities and<br>protection of<br>encryption |  |  |  |
|  |  | egrate tools and methodolog<br>detection of cyber-attack   |  |  |  |  |



developing critical thinking skills and demonstrating an ability to anticipate and counteract emerging cyber threats.

LO5: Critically assess and debate cybersecurity legal and ethical issues, formulating well-justified recommendations for policy and practice that reflect an advanced understanding of the complexities and responsibilities in the field of cybersecurity, developing adaptability and continuous learning habits in a rapidly evolving field.

#### Content

Cybersecurity for Business is a 10 ECTS module delivered over 5 hours per week for 12 weeks. An indicative schedule of topics to be addressed each week is outlined below:

|   | Lecture Topic                                | Lecture Detail   |
|---|--|--|
| 1 | Introduction to Cybersecurity.               | Overview of cybersecurity, its importance, and the growing demand for professionals. Understanding online identity, data, and their significance to cybercriminals. Seminar on real-world cybersecurity challenges.  |
| 2 | Risk<br>Management<br>and Compliance         | Exploring the significance of safeguarding electronic information networks and data.  Regulatory compliance requirements for business. Implementing risk assessments and developing risk mitigation strategies: Lab on security breach case studies.   |
| 3 | Network<br>security for<br>Business          | Addressing software and hardware vulnerabilities, device, network, and cloud security. Implementing secure network infrastructure including best practices for securing wireless networks and remote access.  Lab on securing the application landscape, incident response planning and security incidents management. |
| 4 | Cyber Attacks:<br>Concepts and<br>Techniques | Analysis of cyberattacks, identifying and classifying security vulnerabilities. Understanding endpoint security challenges in business environments. Securing IoT devices and other connected endpoints in business networks  Seminar on vulnerabilities and real-world use cases.                                     |
| 5 | Data and Privacy<br>Protection               | Best practices for protecting computer devices, wireless networks, and online accounts. Implementing cryptographic methods for business data. Exploration of ethical implications and considerations in using AI and cryptography for data privacy   |



|    |   | protection. Practical exercises on implementing cryptographic techniques for privacy-preserving data sharing and analysis. Lab on data encryption and backup strategies.   |
|----|---|--|
| 6  | Organisational protection and cloud security for business | Techniques for firewall configuration, port scanning, and certificate updates. Securing cloud services and data storage in public, private, and hybrid cloud environments. Identity and access management in the cloud. Data backup and disaster recovery planning for cloud-based systems. Lab on using tools for security monitoring.  |
| 7  | Cyberattack<br>Detection and<br>Cyberdefense              | Real-time attack detection, best security practices, and understanding botnets and the kill chain. Lab on behaviour-based security.  |
| 8  | Tools for incident prevention and detection               | Overview of CSIRT, security playbooks, IDS, and IPS  |
| 9  | Cybersecurity<br>Legal Issues                             | Personal legal issues. Corporate Legal Issues International Law and Cybersecurity  |
| 10 | Ethical Issues in<br>Cybersecurity                        | Overview of cybersecurity laws, regulations, and industry standards applicable to businesses. Understanding ethical considerations in cybersecurity decision-making. Addressing legal and ethical challenges related to incident response, data breaches, and privacy violations. Discussion on ethical considerations and the role of professional organisations in cybersecurity ethics. |
| 11 | Cyberwarfare  | Understanding cyberwarfare, its objectives, and impacts.   |
| 12 | Emerging Topics<br>and Careers in<br>Cybersecurity        | Exploration of AI in cyberattacks and defence, the geopolitical aspects of cyberspace, and blockchain technology   |
|    |   |  |

# Exams and assessment formats

Both formative (ongoing) and summative (final) assessments will be implemented in the module to measure student progress. Formative assessments can provide feedback to help students improve their overall study pathway. Clear assessment rubrics and criteria will be created for each topic, indicating how students will be assessed against learning objectives. The different assessment tools (e.g. examinations,



|                                    |  | -   | ·                | •          | eviews) will allow |  |  |
|------------------------------------|--|---|------------------|------------|--------------------|--|--|
|                                    | direct measurement of the students' knowledge, skills and  |   |                  |            |                    |  |  |
|                                    | competences.   |   |                  |            |                    |  |  |
|                                    |  |   |                  |            |                    |  |  |
|                                    | Assessment   | Assessment Outcom Description address   |                  | % of total | Assessment Date    |  |  |
|                                    | Туре   | ·   | LO1, LO3,        | 30%        | Week 6 and 12      |  |  |
|                                    | Project  | Project focusing on cybersecurity risk management related to business focused problems.       | LO5, LO5,        | 30 %       | Week 0 and 12      |  |  |
|                                    | Proctored<br>Written Test  | Summative (final learning) assessment to measure students' progress at the end of the module. | LO1, LO3,<br>LO5 | 30%        | Terminal<br>Exam   |  |  |
|                                    | Laboratory<br>exercises  | Laboratory exercises in cybersecurity training environment                                    | LO2, LO4         | 40%        | Throughout course  |  |  |
| Study and examination requirements | Students must have an overall final grade of 40% or higher to pass this module.  |   |                  |            |                    |  |  |
| Reading list                       | Recommended I  | Resources   |                  |            |                    |  |  |
|                                    | <ul> <li>Bishop M. Computer Security: Art and Science. 2nd ed. Boston: Addison-Wesley; 2018.</li> <li>Bodmer M, Kilger M, Carpenter G, Jones J. Reverse Deception: Organized Cyber Threat Counter-Exploitation. McGraw-Hill; 2012.</li> <li>Casey E. Digital Evidence and Computer Crime: Forensic Science: Computers, and the Internet. 3rd ed. Academic Press; 2011.</li> <li>Information Systems Security Association. ISSA Code of Ethics Information Systems Security Association;2023. Available from: <a href="https://www.issa.org/issa-code-of-ethics/">https://www.issa.org/issa-code-of-ethics/</a></li> <li>Kim G, Spafford G, Kerner SM. The Phoenix Project: A Novel about IT DevOps, and Helping Your Business Win. IT Revolution Press; 2018.</li> </ul> |   |                  |            |                    |  |  |



- NIST. The NIST Cybersecurity Framework (CSF) 2.0. National Institute of Standards and Technology; 2024. Available from: <a href="https://www.nist.gov/cyberframework">https://www.nist.gov/cyberframework</a>.
- Quinn B. Data Protection Implementation Guide: A Legal, Risk and Technology Framework for the GDPR. Alphen aan den Rijn: Wolters Kluwer; 2021.
- Spinello RA. Cyberethics: Morality and Law in Cyberspace. 7th ed. Burlington: Jones & Bartlett Learning; 2020.
- Stallings W, Brown L. Computer Security: Principles and Practice. 4th ed. Pearson; 2018.

### Recommended certification

ISO 27001: information system security certification

### Supplementary Resources

- ENISA. Threat Landscape Report. [Internet]. European Union Agency for Cybersecurity; 2024 Available from: <a href="https://www.enisa.europa.eu/topics/cyber-threats/threats-and-trends">https://www.enisa.europa.eu/topics/cyber-threats/threats-and-trends</a>
- Meeuwisse R. Cybersecurity for Beginners. 2nd ed. Cyber Simplicity Ltd: 2017.
- Owens J, Griffiths P. The DevOps Handbook: How to Create World-Class Agility, Reliability, & Security in Technology Organizations. IT Revolution Press; 2016.
- Sarker IH, Kayes ASM, Badsha S, et al. Cybersecurity data science: an overview from machine learning perspective. J Big Data. 2020; 7:41.
- Stallings W. Information Privacy Engineering and Privacy by Design: Understanding Privacy Threats, Technology, and Regulations Based on Standards and Best Practices. 1st ed. Boston: Addison-Wesley Professional; 2019.



# **Cloud Computing for Business**

| Module<br>designation                           | Cloud Computing for Business   |   |  |  |  |  |
|---|--|---|--|--|--|--|
| Offered as micro-credential                     | Yes  |   |  |  |  |  |
| Semester(s) in<br>which the<br>module is taught | Full Time  Part Time Accelerated   | Semester 1, Semester 2 (Year 1)  Semester 1, Semester 2,                        |  |  |  |  |
|   | Tare time Accelerated  | Semester 3 (Year 1)   |  |  |  |  |
|   | Part Time  | Semester 1, Semester 2 (Year 1)   |  |  |  |  |
|   |  | Semester 1, Semester 2 (Year 2)   |  |  |  |  |
| Partner responsible for the module              | <u>NCI</u>   |   |  |  |  |  |
| Person<br>responsible for<br>the module         | Adriana E. Chis  |   |  |  |  |  |
| Language  | English  |   |  |  |  |  |
| Relation to curriculum                          | Elective   |   |  |  |  |  |
| Teaching<br>methods                             | The teaching methodology approaches:   | The teaching methodology for this module will include the following approaches: |  |  |  |  |
|   | <ul> <li>Hybrid Learning: A combination of accessible synchronous (e.g., live online lectures and discussions) and asynchronous (e.g., video lectures, case studies, individual study activities) content.</li> <li>Problem-Based Learning: Students work on practical case studies and business scenarios with a focus on driving digital business transformation in a cloud-enabled business context.</li> <li>Laboratory activities: Develop proposals for concrete business problems/scenarios for the adoption of cloud computing solutions within an organisation.</li> <li>Flipped Classroom: First, students study independently teaching materials and/or video content prior to attending the synchronous live classes. Next, during live classes time will be allocated to discussions, practical exercises, and group work.</li> </ul> |   |  |  |  |  |



| Workload (incl. contact hours,   | Classroom & 36 Demonstrations (hours)   |  |  |  |  |
|--|---|--|--|--|--|
| self-study<br>hours)   | Other hours (Practical 24 work /Tutorial)   |  |  |  |  |
|  | Independent learning (hours) 190  |  |  |  |  |
|  | Total (hours) 250   |  |  |  |  |
| Credit points  | 10 ECTS   |  |  |  |  |
| Recommended prerequisites for joining the module   | <ol> <li>Analytical thinking and problem-solving skills</li> <li>Basic understanding of digital technologies, organizational processes, and business operations</li> </ol>  |  |  |  |  |
| Module<br>objectives/inten<br>ded learning<br>outcomes   | The Cloud Computing for Business module aims to provide a comprehensive coverage of Cloud Computing technologies and addresses the potential impact, challenges, and benefits of these technologies in the context of digital business transformation. Students will explore the essentials of Cloud Computing and its role in digital business transformation, assessing core principles, frameworks, and methodologies, along with the tools necessary for implementing Cloud Computing solutions effectively.  The module will touch upon governance and security challenges of cloud-based systems, guiding students to identify and evaluate various cloud security architectures and deployment strategies. The module also covers a broad spectrum of existing and emerging cloud services, including storage, machine learning, compute, analytics, and quantum computing. Students will learn to critically appraise these services and develop strategies to harness their potential for driving digital business transformation, equipping them with the knowledge to make informed decisions in a cloud-enabled business landscape. |  |  |  |  |
| Upon successful completion of this module, learners will be  LO1: Assess core principles, frameworks, or methodologies and tools for the adoption of Cloud solutions to support and enable digital transformation.  LO2: Critically analyse the governance and security associated with cloud-based systems to identify a candidate cloud security architectures and strategies.  LO3: Evaluate and assess the intersection and impact Edge Computing in relation to Cloud Computing.  LO4: Critically appraise the wide range of existing an cloud services (e.g., storage, machine learning) |   |  |  |  |  |



| analytics, quantum computing, etc.) and develop strategies to |
|---|
| leverage such services for digital business transformation.   |



## Content

Cloud Computing for Business is a 10 ECTS module delivered over 5 hours per week for 12 weeks. An indicative schedule of topics to be addressed each week is outlined below:

|    | Lecture Topic  | Lecture Detail  |  |  |  |  |
|----|--|---|--|--|--|--|
| 1  | Cloud<br>Computing<br>Introduction                       | Foundations. Defining Cloud Computing.<br>Service Models. Deployment Models<br>Cloud Technologies.  |  |  |  |  |
| 2  | Enterprise Digital Architecture & Digital Transformation | Enterprise Systems Architecture. Functional/Non-functional architectural requirements. Information & Applications. Opportunities/Challenges. Business Model Innovation. Digital Transformation as a staged process. Business Readiness.                                       |  |  |  |  |
| 3  | Cloud Strategy<br>for Digital<br>Transformation          | Alignment with Business Goals. Key<br>Performance Indicators (KPIs). Service Level<br>Agreements (SLAs). Innovation. Enterprise<br>Architecture on the Cloud. Performance.<br>Interoperability. Scalability. Availability.<br>Mobility. Analyticity. Usability.               |  |  |  |  |
| 4  | Cloud Adoption   | Cloud Adoption Frameworks. Organisational<br>Change Management. Migration Scenarios.<br>Hybrid Model. DevSecOps.  |  |  |  |  |
| 5  | Cloud Security I   | Cloud Security Concepts. Infrastructure as a Service (IaaS)/ Platform as a Service (PaaS)/ Software as a Service (SaaS) Security. Identity and Access Management (IAM).   |  |  |  |  |
| 6  | Cloud Security II  | Intrusion Detection/Incident Response.<br>Encryption/Key Management Service (KMS).<br>Disaster Recovery/Business Continuity.  |  |  |  |  |
| 7  | Cloud Native   | Cloud Native concepts. Architectural Considerations. Microservices/Events/Streams/Application Programming Interfaces (APIs)/Data. Impact on development / deployment. Impact on organisational structures / processes. Context-specific Patterns. Automation & Orchestration. |  |  |  |  |
| 8  | Capacity<br>Assessment &<br>Optimisation                 | Resource Utilisation. Information Lifecycle<br>Management. Elasticity. Economic<br>Considerations.  |  |  |  |  |
| 9  | Scope of Cloud<br>Services                               | Scope of Cloud Service Offerings. Data<br>Services. Big Data Analytics. AI & ML Services.<br>Internet of Things (IoT) Services. Quantum<br>Computing Services.  |  |  |  |  |
| 10 | Fog & Edge<br>Computing                                  | Architectural approaches to IoT and Edge<br>Computing. Fog and Edge Architectures, (e.g.,<br>OpenFog Reference Architecture). Network<br>Function Virtualization (NFV). Software<br>Defined Networking (SDN). Recommendations   |  |  |  |  |



|                                    |  |                            |          | of the National Institute of Standards and Technology (NIST). |                              |                     |                           |  |
|------------------------------------|--|----------------------------|----------|---|------------------------------|---------------------|---------------------------|--|
|                                    | Cloud Data Protection & Privacy on the cloud Regulatory Compliance & Legal Aspects.  |                            |          |   |                              |                     |                           |  |
|                                    | 12   | Emerging<br>in<br>Computin | Cloud    |   | f-the-art ren<br>n Cloud Com | esearch.<br>puting. | Contemporary              |  |
|                                    | Roth f   | ormative                   | (ongoing | and su  | ımmative (fir                | nal) asse           | ssments will be           |  |
| Exams and assessment               |  |                            |          | •   | •                            | •                   | udents' progress          |  |
| formats                            | , ,  | •                          |          |   |                              |                     | dback to enable           |  |
|                                    | studen   | ts to imp                  | rove the | r overall   | study pathw                  | ay.                 |                           |  |
|                                    | The as   | sessment                   | s are ca | refully d   | esigned to c                 | over and            | to evaluate the           |  |
|                                    |  |                            | _        |   |                              |                     | opment of both            |  |
|                                    |  |                            |          |   |                              |                     | assessment will           |  |
|                                    |  |                            |          |   | _                            |                     | vill evaluate the         |  |
|                                    |  |                            | •        |   | ·                            |                     | ssessment rubric          |  |
|                                    |  | t attainme                 |          |   | _                            | tudents             | will be assessed          |  |
|                                    |  |                            | Assessi  |   | Outcome                      | % of                | Assessment                |  |
|                                    | Type   | ssment                     | Descrip  | tion  | addressed                    | total               | Date                      |  |
|                                    | Project Project LO1, LO2, 100% Week 12 focusing on developing a strategy and business case for the adoption of cloud computing solutions within an organisation. |                            |          |   |                              |                     |                           |  |
| Study and examination requirements | Students must have an overall final grade of 40% or higher to pass this module.  |                            |          |   |                              |                     |                           |  |
| Reading list                       | Recom  | mended F                   | Resource | S   |                              |                     |                           |  |
|                                    |  |                            |          |   | ting Book: T<br>Chapman ar   |                     | re of Computing RC; 2023. |  |



- Dotson C. Practical Cloud Security: A Guide for Secure Design and Deployment. 2nd ed. O'Reilly Media; 2023.
- Faynberg I, Lu H-L, Skuler D. Cloud Computing: Business Trends and Technologies. 1st ed. Hoboken: Wiley; 2016.
- Gregor H, Woolf B. Enterprise Integration Patterns: Designing, Building, and Deploying Messaging Solutions. 1st ed. Boston: Addison-Wesley; 2003.
- Hwang K. Cloud Computing for Machine Learning and Cognitive Applications. Cambridge: The MIT Press; 2017.
- Linthicum D. An Insider's Guide to Cloud Computing. 1st ed. Boston: Addison-Wesley Professional; 2023.
- Marinescu DC. Cloud Computing: Theory and Practice. 3rd ed. San Diego: Morgan Kaufmann; 2022.
- Millard C, editor. Cloud Computing Law. 2nd ed. Oxford: Oxford University Press; 2021.

#### Supplementary Resources

- Armbrust M, et al. Above the Clouds: A Berkeley View of Cloud Computing. EECS Department, University of California, Berkeley, Technical Report No. UCB/EECS-2009-28; 2009 Available from: <a href="http://www2.eecs.berkeley.edu/Pubs/TechRpts/2009/EECS-2009-28.pdf">http://www2.eecs.berkeley.edu/Pubs/TechRpts/2009/EECS-2009-28.pdf</a>
- Buyya R, et al. A Manifesto for Future Generation Cloud Computing: Research Directions for the Next Decade. ACM Comput. Surv. 2019;51(5): 105:1-105:38.
- Cao K, Liu Y, Meng G, Sun Q. An Overview on Edge Computing Research. IEEE Access. 2020; 8:85714-85728.
- Baldini I, et al. Serverless Computing: Current Trends and Open Problems, In: Chaudhary S., Somani G., Buyya R. (eds) Research Advances in Cloud Computing. Springer, Singapore. 2017. Available from: <a href="https://link.springer.com/chapter/10.1007/978-981-10-5026-8">https://link.springer.com/chapter/10.1007/978-981-10-5026-8</a>
- Castro P, Ishakian V, Muthusamy V, Slominski A. The Rise of Serverless Computing. Comm. ACM. 2019;62(12):44-54.
- Govind H, González-Vélez H. Benchmarking Serverless Workloads on Kubernetes. CCGRID 2021;704-712.
- Jonas E, et al. Cloud Programming Simplified: A Berkeley View on Serverless Computing. Technical Report No. UCB/EECS-2019-3; 2019. Available from:
  - https://www2.eecs.berkeley.edu/Pubs/TechRpts/2019/EECS-2019-3.html
- Mao Y, You C, Zhang J, Huang K, Letaief KB. A Survey on Mobile Edge Computing: The Communication Perspective. IEEE Communications Surveys & Tutorials. 2017;19(4):2322-2358.



# **Business Programming**

| Module<br>designation                    | Business Programming   |  |  |
|--|--|--|--|
| Offered as micro-credential              | No   |  |  |
| Semester(s) in which the                 | Full Time  | Semester 1, Semester 2 (Year 1)                |  |
| module is taught                         | Part Time Accelerated  | Semester 1, Semester 2,<br>Semester 3 (Year 1) |  |
|  | Part Time  | Semester 1, Semester 2 (Year 1)                |  |
|  |  | Semester 1, Semester 2 (Year 2)                |  |
| Partner<br>responsible for<br>the module | UNL  |  |  |
| Person<br>responsible for<br>the module  | Américo Rio  |  |  |
| Language                                 | English  |  |  |
| Relation to curriculum                   | Elective   |  |  |
| Teaching methods                         | The module employs teaching strategies designed to develop programming expertise for solving business challenges and fostering transferable skills:  • Lectures (Synchronous): Cover foundational programming concepts and their relevance to solving business problems. Delivered live to allow real-time Q&A and interaction.  • Case Study Analysis: In-depth examination of real-world programming applications in business, emphasizing problemsolving and critical thinking.  • Flipped Classroom Approach: Pre-class materials (videos, readings, coding tutorials) prepare students for interactive and practical in-class activities.  • Project-Based Learning: Students work collaboratively on projects to design and implement programming-based solutions for business problems. |  |  |



| Workload (incl. contact hours,                            | Classroom 8<br>Demonstrations (hours)   | 24   |  |
|---|---|--|--|
| self-study<br>hours)                                      | Other hours (Practical work /Tutorial)  | . 24   |  |
|   | Independent learning<br>(hours)   | 77   |  |
|   | Total (hours)   | 125  |  |
| Credit points   | 5 ECTS  |  |  |
| Recommended<br>prerequisites for<br>joining the<br>module | <ol> <li>Familiarity with basic computer usage and general office software tools (e.g., Excel, Word).</li> <li>Logical thinking and problem-solving interest, particularly in structured and process-oriented tasks.</li> <li>Curiosity about technology and its role in solving business challenges, with no prior programming experience required.</li> </ol> |  |  |
| Module  | This module equips students with practical programming skills to solve  |  |  |
| objectives/inten<br>ded learning<br>outcomes              | real-world business challenges, emphasizing innovative methodologies, collaboration, and problem-solving.   |  |  |
|   | Upon successful completion  | of the module, learners will be able to:   |  |
|   | LO1: Evaluate programming fundamentals, paradigms, and languages to devise innovative approaches for solving business-specific challenges and developing data-driven business models. (Transferable Skills: Critical Thinking, Problem Solving)   |  |  |
|   | <b>LO2:</b> Design and imple low-code/no-code   | <del>=</del> :   |  |
|   | <b>LO3:</b> Demonstrate lea applying debuggin ensure quality in l   |  |  |
|   | <b>LO4:</b> Integrate data sci<br>business progran<br>challenges thro<br>(Transferable Skil   | ence and machine learning techniques into nming to predict and address business ugh automation and data insights. s: Analytical Thinking, Service Orientation) |  |
|   | trends in program   | ming case studies to critique their colving business challenges and anticipate ming for business innovation. (Transferable ation, Critical Thinking)           |  |



## Content

Business Programming is a 5 ECTS module delivered over 5 hours per week for 12 weeks. An indicative schedule of topics to be addressed each week is outlined below:

|    | Lecture Topic   | Lecture Detail  |
|----|---|---|
| 1  | Introduction to<br>Programming<br>Concepts              | Basics of programming including algorithms, data structures, and problem-solving techniques. Foundation of software development for business applications.  |
| 2  | Programming Paradigms and Languages                     | Examination of different programming paradigms (procedural, object-oriented, functional) and languages. Discussion on selecting appropriate languages for business use cases, such as financial modelling or CRM systems. |
| 3  | Business Model Development Using Programming            | Techniques for developing business models through programming. Includes custom software solutions, automation, and leveraging data for decision-making.   |
| 4  | Web<br>Development for<br>Business                      | Fundamentals of web development focusing on HTML, CSS, and JavaScript. Overview of both front-end and back-end development to create web applications for businesses.   |
| 5  | Software<br>Development<br>Methodologies                | Overview of Agile, Scrum, and Waterfall methodologies. Importance of project management and best practices in developing business software.   |
| 6  | Introduction to<br>Low-Code and<br>No-Code<br>Platforms | Exploring low-code and no-code development platforms, highlighting their benefits and business use cases.   |
| 7  | Advanced Low-<br>Code and No-<br>Code<br>Development    | Deep dive into visual development environments and how they enable rapic application development with minimal coding  |
| 8  | Debugging and<br>Testing Business<br>Applications       | Techniques and tools for debugging and testing. Includes unit testing, integration testing, and test-driven development tailored for business applications.   |
| 9  | Version Control<br>and<br>Collaboration                 | Importance of version control (e.g., Git) in software development. Collaboration tools and techniques for team-based projects.  |
| 10 | Mobile App<br>Development for<br>Business               | Overview of approaches to mobile approaches development (native, hybrid, cross-platform) Tools and frameworks like React Native and Flutter for creating business applications.   |
| 11 | Automating Business Processes through Programming       | Utilizing programming for business process automation. Covers APIs, web scraping, and robotic process automation (RPA).   |



|                                    | 12 Case Studies Discussion of real-world case studies in   |  |  |
|------------------------------------|--|--|--|
|                                    | Trends business model development through programming. Future trends including AI and quantum computing's impact on business.  |  |  |
|                                    | The assessments align with learning outcomes and focus on measuring  |  |  |
| Exams and                          | both technical and transferable skills.  |  |  |
| assessment                         | Assessment Types:  |  |  |
| formats                            | Project (60%): Collaborative project to design and implement a   |  |  |
|                                    | programming-based solution addressing a business challenge.  |  |  |
|                                    | LOs Addressed: LO2, LO3, LO4   |  |  |
|                                    | <ul> <li>Skills: Problem-solving, teamwork, communication, and</li> </ul>  |  |  |
|                                    | technical skills.  |  |  |
|                                    | <ul> <li>Proctored Written Test (40%): Summative assessment evaluating</li> </ul>  |  |  |
|                                    | knowledge of programming methodologies and their application   |  |  |
|                                    | in business.   |  |  |
|                                    | o LOs Addressed: LO1, LO4, LO5   |  |  |
|                                    | o Skills: Analytical Thinking, Critical Thinking   |  |  |
|                                    |  |  |  |
| Study and examination requirements | Students must have an overall final grade of 40% or higher to pass this module.  |  |  |
| Reading list                       | Recommended Resources  |  |  |
|                                    | <ul> <li>Abelson H, Sussman GJ, Sussman J. Structure and interpretation of computer programs. 2nd ed. Cambridge (MA): MIT Press; 1996.</li> <li>Cormen TH, Leiserson CE. Introduction to Algorithms. 4th ed. MIT Press; 2022.</li> <li>Downey AB. Think Python: How to Think Like a Computer Scientist. 3rd ed. O'Reilly Media; 2024.</li> </ul> |  |  |
|                                    | • Fowler M. Refactoring: Improving the design of existing code.  |  |  |
|                                    | <ul> <li>Reading (MA): Addison-Wesley Professional; 1999.</li> <li>Gamma E, Helm R, Johnson R, Vlissides J. Design patterns: Elements of reusable object-oriented software. Reading (MA): Addison-Wesley Professional; 1994.</li> </ul>  |  |  |
|                                    | • Guttag JV. Introduction to Computation and Programming Using Python, third edition: With Application to Computational Modeling and Understanding Data. 3rd ed. Cambridge: The MIT Press; 2021.   |  |  |
|                                    | • Hahn J. Low Code No Code: Principles and Practices of Rapid Application Development. Apress; 2021.   |  |  |
|                                    | Martin RC. Clean code: A handbook of agile software craftsmanship.     Upper Saddle River (NJ): Prentice Hall; 2008.   |  |  |
|                                    | <ul> <li>McKinney W. Python for data analysis: Data wrangling with Pandas, NumPy, and IPython. 2nd ed. Sebastopol (CA): O'Reilly Media; 2017.</li> <li>Myers GJ, Sandler C, Badgett T. The Art of Software Testing. 3rd ed. Wiley; 2011.</li> </ul>  |  |  |



- Schwaber K, Sutherland J. The Scrum Guide: The Definitive Guide to Scrum: The Rules of the Game. Scrum.org; 2020.
- Thomas D, Hunt A. The Pragmatic Programmer: Your journey to mastery, 20th Anniversary Edition. 2nd ed. Addison-Wesley; 2019.
- Zelle JM. Python Programming: An Introduction to Computer Science, Fourth Edition. 4th ed. Wilsonville: Franklin, Beedle & Associates; 2024.

### Supplementary Resources

- Bentley J. Programming Pearls. 2nd ed. Addison-Wesley; 1999.
- Brooks Jr. F. The Mythical Man-Month: Essays on Software Engineering, Anniversary Edition. 2nd ed. Addison-Wesley; 1995.
- Becker BA, et al. Programming Is Hard Or at Least It Used to Be: Educational Opportunities and Challenges of AI Code Generation. In: SIGCSE 2023. USA: ACM; 2023. p. 500–506.
- Chacon S, Straub B. Pro Git. 2nd ed. Apress; 2014.
- Cohn M. Agile estimating and planning. Upper Saddle River (NJ): Prentice Hall; 2005.
- Evans E. Domain-driven design: Tackling complexity in the heart of software. Boston (MA): Addison-Wesley Professional; 2003.
- Gyasi-Agyei A. Quantum Computing for Everyone. MIT Press; 2019.
- Hunt A, Thomas D. The pragmatic programmer: Your journey to mastery. Boston (MA): Addison-Wesley Professional; 1999.
- Jalil S, et al. ChatGPT and Software Testing Education: Promises & Perils. 2023 ICSTW. Dublin: IEEE; 2023. p. 4130-4137.
- Majekodunmi D. Business process automation with ProcessMaker 3.1: A beginner's guide. Birmingham: Packt Publishing; 2017.
- Noring J. Mobile Development with React Native: Build Native Mobile Apps with JavaScript. O'Reilly Media; 2017.
- Poppendieck M, Poppendieck T. Lean software development: An agile toolkit. Boston (MA): Addison-Wesley Professional; 2003.
- Sarsa S, Denny P, Hellas A, Leinonen J. Automatic Generation of Programming Exercises and Code Explanations Using Large Language Models. In: ICER '22, Vol. 1. USA: ACM; 2022. p. 27–43.
- Robbins J. Learning Web Design: A Beginner's Guide to HTML, CSS, JavaScript, and Web Graphics. 5th ed. O'Reilly Media; 2018.
- Russell R. Do More with SOAR: Security Orchestration, Automation, and Response. Wiley; 2020.
- Warden P. Practical Deep Learning for Coders. O'Reilly Media; 2021.



## Internet of Things

| Module<br>designation                    | Internet of Things  |  |  |  |
|--|---|--|--|--|
| Offered as micro-credential              | No  |  |  |  |
| Semester(s) in which the                 | Full Time   | Semester 1, Semester 2 (Year 1)                |  |  |
| module is<br>taught                      | Part Time Accelerated   | Semester 1, Semester 2,<br>Semester 3 (Year 1) |  |  |
|  | Part Time   | Semester 1, Semester 2 (Year 1)                |  |  |
|  |   | Semester 1, Semester 2 (Year 2)                |  |  |
| Partner<br>responsible for<br>the module | <u>NCI</u>  |  |  |  |
| Person<br>responsible for<br>the module  | Luis Bernardo Pulido-Gaytan   |  |  |  |
| Language                                 | English   |  |  |  |
| Relation to curriculum                   | Elective  |  |  |  |
| Teaching<br>methods                      | The module employs blended learning methodologies, incorporating both synchronous and asynchronous components to foster engagement and active learning. The teaching methods include:   |  |  |  |
|  | <ul> <li>Lectures and Guest Lectures: Delivered online by IoT experts, focusing on real-world IoT applications in business contexts.</li> <li>Problem-Based Learning: Students work in teams to solve reallife IoT business problems, applying methodologies such as Design Thinking.</li> <li>Case Study Analysis: Students critically analyse IoT implementations in various industries, fostering analytical and evaluative skills.</li> <li>Flipped Classroom Approach: Pre-class resources, including readings and recorded lectures, are provided to enable deeper inclass discussions.</li> <li>Workshops and Seminars: Focused sessions on IoT platforms and protocols, enabling hands-on experience with IoT devices and systems.</li> <li>Collaborative Projects: Team-based IoT projects to enhance</li> </ul> |  |  |  |



| Workload (incl. contact hours,                         | Classroom & Demonstrations (hours)  | 24   |  |
|--|---|--|--|
| self-study<br>hours)                                   | Other hours (Practical work /Tutorial)  | 24   |  |
|  | Independent learning<br>(hours)   | 77   |  |
|  | Total (hours)   | 125  |  |
| Credit points  | 5 ECTS  |  |  |
| Recommended prerequisites for joining the module       | 2. Familiarity with progra  | etworking and communication<br>amming (preferably Python or<br>ge of data analysis and busine  | C).  |
| Module<br>objectives/inte<br>nded learning<br>outcomes | The Internet of Things module curriculum aims to provide learners with a comprehensive understanding of IoT fundamentals, applications, and their impact on business model development. The objectives include gaining knowledge of IoT architecture, communication protocols, devices, and data management techniques, as well as exploring IoT connectivity options, security, and risk management. Additionally, learners will develop skills in IoT project management and analyse real-world IoT case studies in business model development. |  |  |
|  | their suitability for LO2: Design and develop challenges, integr components.  LO3: Evaluate the performation real-world busine Apply IoT data a insights for busine LO4: Collaborate effect   | of this module, learners will be of architectures and protocol different business application to IoT solutions to address speciating hardware, software, as scenarios, proposing impalytics techniques to derives decision-making. | es, identifying as. cific business and network  T systems in approvements. e actionable  of solutions, |



### Content

Internet of Things is a 5 ECTS module delivered over 3 hours per week for 12 weeks. An indicative schedule of topics to be addressed each week is outlined below:

|    | Lecture Topic   | Lecture Detail   |
|----|---|--|
| 1  | IoT   |  |
| '  | Fundamentals<br>for Business                                  | <ul> <li>Historical development, key concepts,<br/>applications across industries.</li> </ul>        |
| 2  | IoT Business<br>Models and<br>Strategies                      | <ul> <li>Value creation, monetization, competitive<br/>advantage, case studies.</li> </ul>           |
| 3  | IoT Architecture and Protocols                                | • Components, communication protocols, data management.  |
| 4  | IoT Devices and<br>Sensors                                    | • Functions, applications, types of sensors., and motion sensors.                                    |
| 5  | IoT Connectivity and Networking                               | <ul> <li>Connectivity options, networking technologies, challenges.</li> </ul>                       |
| 6  | IoT Security and<br>Privacy in<br>Business                    | <ul> <li>Security concerns, mitigation strategies,<br/>business implications.</li> </ul>             |
| 7  | IoT Data Analytics for Business                               | <ul> <li>Data processing, storage, analysis<br/>techniques, tools, and platforms.</li> </ul>         |
| 8  | IoT Cloud<br>Computing for<br>Business                        | Cloud-based IoT platforms, services, benefits, and challenges.                                       |
| 9  | IoT Edge<br>Computing for<br>Business                         | Benefits, challenges, use cases, fog computing.  |
| 10 | IoT Project<br>Management for<br>Business                     | Principles, practices, methodologies, risk management.   |
| 11 | IoT Standards<br>and Regulations<br>for Business              | <ul> <li>Industry standards, data protection, compliance.</li> </ul>                                 |
| 12 | IoT Business Model Development Case Studies and Future Trends | Case studies, future trends, impact of<br>emerging technologies such as AI and<br>quantum computing. |

# Exams and assessment formats

Both formative (ongoing) and summative (final) assessments will be implemented to measure student progress, focusing on their ability to apply IoT knowledge to real-world business scenarios. The assessments are directly linked to the intended learning outcomes and evaluate students' skills in analysing, designing, and developing IoT solutions, as well as their capacity to work collaboratively in business-oriented



|                                    |  |   |   | 11            |                         |
|------------------------------------|--|---|---|---------------|-------------------------|
|                                    | projects. The a learning outcom  |   | designed to   | align w       | vith the intended       |
|                                    | J  |   |   |               |                         |
|                                    | Assessment<br>Type   | Assessment<br>Description   | Outcome<br>addressed  | % of<br>total | Assessment<br>Date      |
|                                    | Proctored<br>Written Test  | Summative assessment to evaluate individual understanding of IoT concepts and applications. | LO1, LO4,<br>LO5.   | 50%           | Terminal<br>Exam.       |
|                                    | Group Project  | Team-based IoT solution development and presentation.                                       | LO2, LO3.   | 50%           | End of term<br>project. |
|                                    | Formative assessment   | Quizzes,<br>assignments,<br>and case study<br>analysis.                                     | LO1-LO5   | -             | Biweekly                |
| Study and examination requirements | Students must I module.  | nave an overall fir   | nal grade of 4  | 10% or h      | igher to pass this      |
| Reading list                       | <ul> <li>Recommended Resources</li> <li>Davies J, Fortuna C, editors. The Internet of Things: From Data Insight. 1st ed. Wiley; 2020.</li> <li>Greengard S. The Internet of Things. MIT Press; 2015.</li> <li>Gunjal PR, Jondhale SR, Mauri JL, Agrawal K. Internet of Thing Theory to Practice. 1st ed. CRC Press; 2024.</li> <li>Gupta PK. IoT and data analytics for business. Cambridge (MA): M Press; 2017.</li> <li>Johnson A, Smith B. The impact of IoT on business models. New Yo (NY): Springer; 2018.</li> <li>Lee C. Internet of Things (IoT) in business: A comprehensive overvier J Bus Inf Technol. 2020;19(2):115-30.</li> <li>Patel K, Singh R. IoT architecture for business applications. In Advances in IoT Architecture. CRC Press; 2019. p. 45-67.</li> <li>Shackelford SJ. The Internet of Things: What Everyone Needs Know. Oxford University Press USA; 2020.</li> <li>Thompson L, Zhou M. Security challenges in the Internet of Thing for business. Int J IoT Secur Res. 2021;4(1):22-39.</li> <li>Uckelmann D, Harrison M, Michahelles F, eds. Architecting the Internet of Things. Springer; 2011.</li> <li>Weber RH, Weber R. Internet of Things – Legal Perspectives. Springer 2010.</li> </ul> |   | ternet of Things mbridge (MA): MIT models. New York hensive overview applications. In 5-67. Veryone Needs to nternet of Things Architecting the |               |                         |



### Supplementary Resources

- Ashton K. That 'internet of things' thing. RFiD J. 2009;22(7):97-114.
- Bi Z, Da Xu L, Wang C. Internet of Things for Enterprise Systems of Modern Manufacturing. IEEE Trans Ind Inform. 2014;10(2):1537-1546.
- International Telecommunication Union (ITU). ITU-T Y.2060: Overview of the Internet of things. 2012. Available from: <a href="https://www.itu.int/ITU-T/recommendations/rec.aspx?rec=y.2060">https://www.itu.int/ITU-T/recommendations/rec.aspx?rec=y.2060</a>
- Institute of Electrical and Electronics Engineers (IEEE). IEEE Standard for an Architectural Framework for the Internet of Things (IoT). IEEE Std 2413-2019.
- Internet Engineering Task Force (IETF). RFC 7252: The Constrained Application Protocol (CoAP). 2014.
- Khanna A, Kaur S. Internet of Things (IoT), Applications and Challenges: A Comprehensive Review. Wirel Pers Commun. 2020;114, 1687–1762.
- Miorandi D, Sicari S, De Pellegrini F, Chlamtac I. Internet of things: Vision, applications and research challenges. Ad Hoc Netw. 2012;10(7):1497-1516.
- O'Reilly T, Tushman ML. IoT business models: Exploring the emerging landscape. Harv Bus Rev. 2016;94(3):128-37.
- Rahman A, Sadiq S. Leveraging IoT for business process automation. J Bus Technol. 2022;8(4):210-25.
- Walters D, Patel N. Programming the Internet of Things for business applications. San Francisco (CA): Jossey-Bass; 2015.
- Wan J, Tang S, Shu Z, Li D, Wang S, Imran M, Vasilakos AV. Software–Defined Industrial Internet of Things in the Context of Industry 4.0. IEEE Sens J. 2016;16(20):7373-7380.
- Zhang Y, Li H. IoT in industries: A survey of applications, practices, and challenges. Bus Horiz. 2018;61(4):539-51.



## **Blockchain Technologies**

| Module<br>designation                    | Blockchain Technologies |   |  |
|--|-------------------------|---|--|
| Offered as micro-credential              | No                      |   |  |
| Semester(s) in which the module is       | Full Time               | Semester 1, Semester 2 (Year 1)                                 |  |
| taught                                   | Part Time Accelerated   | Semester 1, Semester 2,<br>Semester 3 (Year 1)                  |  |
|  | Part Time               | Semester 1, Semester 2 (Year 1) Semester 1, Semester 2 (Year 2) |  |
| Partner<br>responsible for<br>the module |                         | <u>NCI</u>  |  |
| Person<br>responsible for<br>the module  | Horacio González-Vélez  |   |  |
| Language                                 | English                 |   |  |
| Relation to curriculum                   | Elective                |   |  |



| Teaching<br>methods                                    |   | for this module will include | the following |
|--|---|------------------------------|---------------|
| inctious   | <ul> <li>Online Delivery: Use of accessible asynchronous content (e.g., video lectures and case studies) tailored to non-computing backgrounds. It will also incorporate discussion fora for peer-to-peer learning.</li> <li>Problem-Based Learning: Simplify project scope: Develop proposals rather than full prototypes (e.g., "How blockchain improves traceability in supply chains").</li> <li>Business Simulations: Use role-play or decision-making games to demonstrate blockchain's impact on business operations.</li> <li>Hands-on Labs: Conduct sessions on interacting with blockchain applications (e.g., using public block explorers or deploying preconfigured smart contracts via user-friendly interfaces).</li> <li>Collaborative Exercises: Team-based Assignments: Groups analyse real-world blockchain implementation cases and deliver strategic recommendations.</li> <li>Flipped Classroom Approach: Pre-class content includes business-friendly readings (e.g., blockchain in supply chains) and video explainers. There will be in-class activities focus on discussions, group work, and practical exercises.</li> </ul> |                              |               |
| Workload (incl.<br>contact hours,<br>self-study        | Classroom & Demonstrations (hours)  | 24                           |               |
| hours)   | Other hours (Practical work /Tutorial)  | 24                           |               |
|  | Independent learning (hours)  | 77                           |               |
|  | Total (hours)   | 125                          |               |
| Credit points  | 5 ECTS  |                              |               |
| Recommended  | 1. Basic Understanding of Bus   | siness Operations.           |               |
| prerequisites<br>for joining the<br>module             | 2. Familiarity with Digital Transformation fundamentals, typically acquired via the Digital Transformation module.  |                              |               |
|  | 3. Analytical Thinking Skills.  |                              |               |
|  | 4. Familiarity with Databases   |                              |               |
| Module<br>objectives/inte<br>nded learning<br>outcomes | The module aims to enable learners to evaluate and appraise the impact of blockchain in modern business environments. The emphasis on business problem-solving frameworks ensures non-technical learners can contextualise blockchain in familiar organisational settings and explore the underlying programming concepts, protocols, and key aspects of blockchain technologies. Furthermore, this module explores ethical and legal issues associated with adoption of blockchain   |                              |               |



leveraged for potential competitive business advantage. Transferable skills such as teamwork, communication, and collaboration are included to cater to cross-disciplinary roles.

Upon successful completion of this module, learners will be able to:

**LO1:** Critically assess blockchain technologies and their revolutionary impact on financial systems, integrating analysis of core components and pioneering use cases.

**LO2:** Analyse and differentiate between blockchain protocols, addressing ethical, legal, and practical adoption challenges, to foresee the technology's evolving landscape.

**LO3:** Develop communication skills by presenting blockchain-based business solutions to stakeholders with varying levels of technical knowledge.

**LO4:** Collaborate effectively within multidisciplinary teams to design and implement a blockchain application, employing critical analysis to evaluate its infrastructure and applicability within various contexts.

**LO5:** Strategize blockchain integration within enterprises, synthesising technological and regulatory insights to navigate and leverage emerging opportunities.



### Content

Blockchain Technologies is a 5 ECTS module delivered over 4 hours per week for 12 weeks. An indicative schedule of topics to be addressed each week is outlined below:

|   | Lecture Topic                                   | Lecture Detail   |
|---|---|--|
| 1 | Introduction                                    | Introduction to Blockchain and Cryptocurrency. Historical Context of Blockchain and Cryptocurrencies. Overview of Different Blockchain Types. Introduction to the Blockchain Stack and its Core Components   |
| 2 | Blockchain<br>Stack and Core<br>Components      | In-depth Discussion on Web3 and Technological Fundamentals. Detailed Analysis of Block Composition and Consensus Mechanisms (POET/ POB/ POS/ POW). Basics of Distributed Systems and Distributed Ledger Technology (DLT). Cryptographic Foundations: Hashing and the Merkle Tree |
| 3 | Blockchain<br>Management                        | Principles of Decentralization and Brewer's CAP Theorem. Examination of Public, Private and Enterprise Blockchains. Business Case Development for Blockchain Applications  |
| 4 | Cryptocurrencie<br>s and the<br>Blockchain      | Handling Cryptocurrencies: Storage, Use, and Wallets. Exploration of Altcoins and Mining Processes. Overview of Recent Trends and Developments in the Cryptocurrency Space   |
| 5 | Evolution of<br>Blockchain                      | Detailed Study on the Evolution and<br>Revolution of Blockchain: From Bitcoin to<br>Hyperledger. Discussion on Enterprise<br>Blockchain, Digital Identities, and Current Use<br>Cases  |
| 6 | Security, Identity & Cryptography in Blockchain | The CIA Triad in Blockchain: Confidentiality Integrity, Authentication. Exploration of Symmetric and Asymmetric Encryption, Non-Repudiation, and Public/Private Keys. Hash Functions, Digital Signatures, Anonymity, and the Concept of Self-Sovereign Identity (SSI)            |
| 7 | Blockchain<br>Applications I-<br>Bitcoin        | Comprehensive Overview of the Bitcoir System and Stack. Examination of Bitcoir Transactions, the P2P Network, and the Mining Process. Consensus Mechanisms Proof of Work (POW)   |
| 8 | Blockchain<br>Applications II-<br>Ethereum      | Comprehensive Overview of the Ethereum System. Smart Contracts, Decentralized Applications (DApps), and the Ethereum Virtual Machine (EVM). Introduction to DAOs Decentralized Finance (DeFi), and NFTs  |
| 9 | DApp<br>Development I                           | Introduction to DApp Development<br>Environments and the Web3 Stack. Basics of<br>NodeJS and Express in the Context of<br>Blockchain   |



| 10 | DApp<br>Development II                      | Advanced Tools for DApp Development:<br>Infura, RemixIDE, ERC Smart Contracts.<br>Practical Use of Ganache, Truffle, and<br>Blockchain APIs   |
|----|---|---|
| 11 | Legal & Ethical<br>Aspects of<br>Blockchain | Discussion on the Regulatory Landscape for Cryptocurrencies and Tokens. Anti-Money Laundering (AML), Counter-Terrorist Financing (CTF), Know Your Customer (KYC), and Know Your Transaction (KYT) Requirements. Ethical Considerations and Ongoing Legal Dynamics |
| 12 | Emerging Topics<br>in Blockchain            | Exploration of Current Research Directions and Emerging Topics: CBDCs, Privacy, the Metaverse, and Quantum Computing's Impact on Blockchain   |

# Exams and assessment formats

Both formative (ongoing) and summative (final) assessments will be implemented in the module to measure student progress. Formative assessments can provide feedback to help students improve their overall study pathway. Clear assessment rubrics and criteria will be created for each topic, indicating how students will be assessed against learning objectives. The different assessment tools (e.g., examinations, assignments, projects, exercises) will allow direct measurement of the students' knowledge, skills, and competences.

| Assessment<br>Type        | Assessment<br>Description  | Outcome<br>addressed | % of total | Assessment<br>Date |
|---------------------------|--|----------------------|------------|--------------------|
| Project                   | Team project focusing on developing a blockchain solution to support a defined business process. | LO3, LO4             | 50%        | Week 12            |
| Proctored<br>Written Test | The test will assess learners' knowledge and understanding of blockchain technologies.           | LO1, LO2,<br>LO4     | 50%        | Terminal<br>Exam.  |

# Study and examination requirements

Students must have an overall final grade of 40% or higher to pass this module.



### **Reading list**

### Recommended Resources

- Antonopoulos AM, Harding D. Mastering Bitcoin: Programming the Open Blockchain. 3rd ed. O'Reilly Media; 2023.
- Banoth R, Regar R. Classical and Modern Cryptography for Beginners. Springer; 2023.
- Bashir I. Mastering Blockchain: Inner workings of blockchain, from cryptography and decentralized identities, to DeFi, NFTs and Web3. 4th ed. Packt Publishing; 2023.
- De Filippi P. Blockchain and the Law: The Rule of Code. Reprint edition. Harvard University Press; 2019.
- Hellwig D, Karlic G, Huchzermeier A. Build Your Own Blockchain: A Practical Guide to Distributed Ledger Technology. 1st ed. 2020. Springer; 2020.
- Mougayar W. The Business Blockchain: Promise, Practice, and Application of the Next Internet Technology. Wiley; 2016.
- Pagano AM, Liotine M. Technology in Supply Chain Management and Logistics: Current Practice and Future Applications. 2nd ed. Elsevier; 2025.

### Supplementary Resources

- Di Maggio M. Blockchain, Crypto and DeFi: Bridging Finance and Technology. 1st ed. Wiley; 2024.
- Hirtan L-A, Dobre C, González-Vélez H. Blockchain-based Reputation for Intelligent Transportation Systems. Sensors. 2020;20(3):791.
- Leal F, Chis AE, González-Vélez H. Multi-service model for blockchain networks. Inf Process Manag. 2021;58(3):102525.
- Leal F, Chis AE, González-Vélez H. Performance Evaluation of Private Ethereum Networks. SN Comp Science. 2020;1(5):285.
- Leal F, Veloso B, Malheiro B, Burguillo JC, Chis AE, González-Vélez H. Stream-based explainable recommendations via blockchain profiling. Integr Comput-Aided Eng. 2022;29(1):105-121.
- Nakamoto, S. "Bitcoin: A Peer-to-Peer Electronic Cash System." 2008.
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- Wood, G. "Ethereum: A Secure Decentralised Generalised Transaction
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## **Quantum Computing**

| Module<br>designation                              | Quantum Computing  |  |  |
|--|--|--|--|
| Offered as micro-credential                        | No No  |  |  |
| Semester(s) in<br>which the<br>module is<br>taught | Full Time  Semester 1, Semester 2 (Year 1)  Part Time Accelerated  Semester 1, Semester 2, Semester 3 (Year 1)   |  |  |
|  | Part Time  Semester 1, Semester 2 (Year 1)  Semester 1, Semester 2 (Year 2)  |  |  |
| Partner responsible for the module                 | <u>NCI</u>   |  |  |
| Person<br>responsible for<br>the module            | Jorge Mario Cortés-Mendoza   |  |  |
| Language   | English  |  |  |
| Relation to curriculum                             | Elective   |  |  |
| Teaching methods                                   | <ul> <li>This module uses a variety of teaching methods tailored for business leaders to facilitate both understanding and practical application:</li> <li>Asynchronous Lectures: Online sessions led by experts, focusing on core concepts and their relevance to business problems.</li> <li>Case Study Analysis: Participants will analyse real-world case studies of quantum computing applications in various industries.</li> <li>Group discussions: Held to foster critical thinking and collaborative problem-solving.</li> <li>Workshops: Interactive laboratories and workshops focusing on quantum-inspired strategies and solution design.</li> <li>Hands-on exercises: using quantum simulation tools to explore algorithm behaviour.</li> <li>Guest Lectures: Industry experts will be invited to share insights on quantum adoption and the current landscape of quantum technology.</li> <li>Group Project: Students will work in teams to design a quantum adoption strategy for a hypothetical business problem, promoting collaboration and communication skills.</li> <li>Discussion Forum: Online forum will enable participants to engage with peers and instructors, share insights, and discuss quantum computing trends.</li> </ul> |  |  |



| Workload (incl. contact hours,                         | Classroom & Demonstrations (hours)   | 24   |  |  |
|--|--|--|--|--|
| self-study<br>hours)                                   | Other hours (Practical work /Tutorial)   | 24   |  |  |
|  | Independent learning<br>(hours)  | 92   |  |  |
|  | Total (hours)  | 140  |  |  |
| Credit points  | 5 ECTS   |  |  |  |
| Recommended prerequisites for joining the module       | <ol> <li>Business Strategy and Technology Awareness: Familiarity with basic business strategy concepts and the role of emerging technologies in business.</li> <li>Mathematical Foundations: Basic understanding of linear algebra and probability theory.</li> <li>Digital Transformation Experience: Previous exposure to digital transformation initiatives or projects involving emerging technologies</li> </ol>  |  |  |  |
| Module<br>objectives/inte<br>nded learning<br>outcomes | (e.g., Cybersecurity, Cloud Computing).  Quantum Computing is a rapidly developing field that shows great promise for fundamentally transforming and extending the scope of computational capabilities through using key results from the theory of quantum mechanics. The physical construction of quantum computers and accessibility to quantum computing via cloud services is now a reality. This module aims to provide learners with an introduction to the theory and foundations of quantum computing and its applications for business strategy and problem-solving. The module also aims to provide learners with the practical skills to develop and implement quantum computing algorithms to solve complex business problems. This module includes a research component, where students will explore the current landscape and future potential of quantum computing evaluating its impact on various industries. This module aims to prepare students with the knowledge and skills to understand and leverage the emerging field of quantum computing in a business context.   |  | the scope of the theory of m computers ces is now a uction to the plications for ms to provide ent quantum. This module e the current evaluating its students with |  |
|  | LO1: Analyse quantum in solving complex Critically assess vacases, such as crecommend suitable LO3: Design and impler model of quantum using quantum processing computing computing computing computing complex computing complex complex computing complex co | nent quantum-based solution<br>n gates) to real-world busine<br>gramming frameworks.<br>e, and communicate technic | ir application ms. business use earning, and s (e.g. circuit ess problems  |  |



### Content

Quantum Computing is a 5 ECTS module delivered over 4 hours per week for 12 weeks. An indicative schedule of topics to be addressed each week is outlined below:

|    | Lecture Topic   | Lecture Detail   |
|----|---|--|
| 1  | Introduction  | Results from the theory of quantum mechanics. Spin and polarization. Measurements/Observables. Randomness and probability. Bits and Qubits. Quantum parallelism and interference.              |
| 2  | Linear Vector Spaces,<br>Hilbert Spaces, and<br>Matrix<br>Representations | Review of linear spaces. Hilbert spaces. Dirac<br>Dirac<br>Dirac<br>The Bloch Sphere. Pauli Matrices. Orthogonal and unitary matrices. Operations and operators. Eigenvectors and eigenvalues. |
| 3  | Quantum Circuits  | Logic Gates. Reversibility. Multi-qubit Gates. Diagrammatic representation. Deutsch's Algorithm.   |
| 4  | Programming for<br>Quantum Computing                                      | Programming environments. Language support. Simulation. Quantum Computing cloud services. Coprocessor.   |
| 5  | Entanglement  | Entangled states. Bell's Inequalities. Using the CNOT gate. No Cloning Theorem. Quantum Teleportation.   |
| 6  | Quantum Information<br>Theory   | Elements from the Classical Information Theory. Information and Entropy. Quantum Information Processing and Error-Correcting Codes. Quantum Communications Channels.                           |
| 7  | Application Domains.  | Quantum Cryptography. Quantum Key<br>Distribution. Ekert Protocol. BB84<br>Protocol. Dense coding.   |
| 8  | Advanced Quantum<br>Topics  | Fourier Series. Discrete Fourier Transform. Quantum Fourier Transform. Deutsch-Josza and Simon's Algorithms.   |
| 9  | Quantum Algorithms for Business   | Grover's algorithm for search optimization. Shor's algorithm for cryptography and its implications for cybersecurity.  |
| 10 | Business Case<br>Studies  | Quantum-inspired optimization techniques in logistics, finance, and supply chain. Use cases and industry applications  |
| 10 | Industry Insights and<br>Adoption   | Analysis of successful quantum computing projects. How to create a roadmap for quantum adoption in an organisation. Identifying high-impact business areas for quantum solutions.              |
| 12 | Emerging Topics   | Quantum Hardware. Quantum<br>Supremacy. Data Security. Quantum ML.<br>Impact of business digital   |



|            |   |   | transformation. Ethical implications of    |  |  |  |
|------------|---|---|--|--|--|--|
|            |   |   | quantum computing. Societal impact and     |  |  |  |
|            |   |   | regulatory concerns.                       |  |  |  |
| Exams and  | The a   | ssessment methods are   | carefully designed to evaluate the student |  |  |  |
| assessment | attainment of quantum computing concepts, apply them in a business  |   |  |  |  |  |
| formats    | conte   | context, and collaborate effectively. Given the strategic and decision- |  |  |  |  |
|            | making focus of this module, assessments emphasise critical thinkir |   |  |  |  |  |
|            | strate  | egic planning, and the a  | ability to communicate complex quantum     |  |  |  |

attainment of quantum computing concepts, apply them in a business context, and collaborate effectively. Given the strategic and decision-making focus of this module, assessments emphasise critical thinking, strategic planning, and the ability to communicate complex quantum concepts to diverse audiences. Participants will be assessed on their understanding of quantum principles, their capacity to analyse quantum algorithms in business scenarios, and their skills to design high-level quantum adoption strategies.

| Assessment<br>Type        | Assessment<br>Description  | Outcome<br>addressed | % of total | Assessment<br>Date |
|---------------------------|--|----------------------|------------|--------------------|
| Continuous<br>Assessment  | Design and implement a QC circuit to model and solve problems.   | LO2, LO3,<br>LO4     | 50%        | Week 8             |
| Proctored<br>Written Test | The test will assess learners' knowledge and understanding of quantum computing and its strategic positioning for business and enterprise. | LO1, LO2             | 50%        | Terminal<br>Exam.  |

Study and examination requirements

Students must have an overall final grade of 40% or higher to pass this module.



### **Reading list**

### Recommended Resources

- Bernhardt C. Quantum computing for everyone. MIT Press; 2019.
- Hidary JD. Quantum computing: An applied approach. 2nd ed. Springer; 2021.
- Mermin ND. Quantum computer science. Cambridge University Press; 2007.
- Nielsen MA, Chuang IL. Quantum computation and quantum information. Cambridge University Press; 2010.
- Yanofsky NS, Mannucci MA. Quantum Computing for Computer Scientists. 1st ed. Cambridge: Cambridge University Press; 2008.
- Zygelman B. A first introduction to quantum computing and information. Springer; 2018.

### Supplementary Resources

- Brassard G, Chuang I, Lloyd S, Monroe C. Quantum computing. Proc Natl Acad Sci U S A. 1998 Sep 15;95(19):11032-3.
- Horowitz M, Grumbling E, editors. Quantum computing: Progress and prospects. Illustrated edition. National Academies Press; 2019.
- Ladd T, Jelezko F, Laflamme R, et al. Quantum computers. Nature. 2010; 464:45–53.
- Preskill J. Quantum computing: pro and con. Proc R Soc Lond A Math Phys Eng Sci. 1998 Jan 8;454(1969):469-86.
- Rieffel E, Polak W. An introduction to quantum computing for non-physicists. ACM Comput Surv. 2000;32(3):300–335.
- Steane A. Quantum computing. Reports on Progress in Physics. 1998;61(2):117.



## **Data Governance and Ethics**

| Module<br>designation                   | Data Governance & Ethics  |  |  |  |  |  |
|---|---|--|--|--|--|--|
| Offered as micro-credential             | No  | No   |  |  |  |  |
| Semester(s) in which the                | Full Time   | Semester 1, Semester 2 (Year 1)                |  |  |  |  |
| module is<br>taught                     | Part Time Accelerated   | Semester 1, Semester 2,<br>Semester 3 (Year 1) |  |  |  |  |
|   | Part Time   | Semester 1, Semester 2 (Year 1)                |  |  |  |  |
|   |   | Semester 1, Semester 2 (Year 2)                |  |  |  |  |
| Partner responsible for the module      |   | <u>NCI</u>                                     |  |  |  |  |
| Person<br>responsible for<br>the module | John Bohan  |  |  |  |  |  |
| Language                                | English   |  |  |  |  |  |
| Relation to curriculum                  | Elective  |  |  |  |  |  |
| Teaching<br>methods                     | The methodology with which the module will be delivered is a teaching methodology that integrates hybrid learning (alternating synchronous and asynchronous learning activities), and the pedagogy provided be the lecturer, who has the dual characteristic of being an expert in the contents of the module and of accompanying the students' learning process. In line with the research and experimentation of innovative teaching methods, it is envisaged that these teaching strategies will be integrated and put into practice by exploiting emerging technologies (including the ethical and appropriate use of AI tools) to enrich the teaching and learning experience within the digital platform. |  |  |  |  |  |
|   | <ul> <li>Asynchronous Sessions: Pre-recorded lectures, articles, and multimedia resources will be provided for independent study. These materials will include examples of governance strategies, legal constraints, and ethical case studies, preparing students for in-class problem-solving exercises.</li> <li>Synchronous Sessions: Weekly interactive online webinars and tutorials will cover theoretical frameworks, regulatory guidelines, and ethical principles in data governance. Each session will conclude with case discussions to foster critical thinking and application of concepts.</li> </ul>   |  |  |  |  |  |



|  | <ul> <li>Problem-Based Learning Workshops: Students will work on realworld scenarios, such as designing a data governance strategy for a multinational organization or conducting an ethical audit. Students will present their findings and receive peer and instructor feedback. This approach fosters the development of governance solutions and improves communication skills by simulating real-world professional tasks.</li> <li>Collaborative Group Projects: In teams, students will collaborate on a project to create a governance framework or policy for a specific business problem. This includes identifying risks, proposing solutions, and preparing a presentation for stakeholders.</li> <li>Flipped Classroom: Students will review core concepts independently before live sessions, where class time is used for deeper analysis and problem-solving activities.</li> <li>Industry Guest Lectures and Panel Discussions: Industry professionals will deliver guest lectures, sharing insights into real-world data governance challenges and solutions and allowing students to engage with practitioners and deepen their understanding of ethical and governance issues.</li> <li>Peer Reviews: Peer-to-peer learning via online wikis and AI enabled tools will enable students to debate governance strategies and ethical dilemmas. Peer review exercises will help students improve their critical thinking and communication skills.</li> </ul> |  |  |  |  |
|--|--|--|--|--|--|
| Workload (incl. contact hours,                   | Classroom & 24 Demonstrations (hours)  |  |  |  |  |
| self-study<br>hours)                             | Other hours (Practical 24 work /Tutorial)  |  |  |  |  |
|  | Independent learning 77 (hours)  |  |  |  |  |
|  | Total (hours) 125  |  |  |  |  |
| Credit points                                    | 5 ECTS   |  |  |  |  |
| Recommended prerequisites for joining the module | <ol> <li>Basic knowledge of data management concepts and business operations.</li> <li>Introductory understanding of information systems and regulatory frameworks (e.g., GDPR, Digital Services Act).</li> <li>Familiarity with organisational processes and basic analytical skills.</li> </ol>  |  |  |  |  |



### Module objectives/inte nded learning outcomes

This module focuses on the critical aspects of data governance and regulatory compliance in the context of data acquisition, storage, and transformation. Students will learn to assess and compare various data governance frameworks and understand the legal and ethical implications of managing data. Students will critically analyse managerial and ethical considerations in business data handling, artificial intelligence fairness, and develop strategies to manage data ethically and responsibly. This module emphasises the development of key transferable skills essential for professional success in data governance and ethics:

- Problem-Solving Skills: Students will apply governance methodologies to complex, real-world business scenarios.
- Communication Skills: Emphasized through report writing, presentations, and stakeholder engagement exercises.
- Collaboration Skills: Developed through group-based case study analysis and collaborative projects.
- Ethical Reasoning: Strengthened by engaging with ethical dilemmas and debates on real-world governance issues.
- Service Orientation: Encouraged through tasks that require students to design governance frameworks that balance stakeholder needs with regulatory compliance. This module will also address the growing importance of artificial intelligence in data analysis ensuring students comprehend the technical and legal facets of data management and appreciate the ethical and societal impacts, preparing them for responsible leadership in the digital business environment.

Upon successful completion of this module, learners will be able to:

- **LO1:** Assess and critically compare data governance and regulatory processes for data acquisition, storage, and transformation in diverse business contexts.
- **LO2:** Design and propose solutions to business challenges using data governance strategies, emphasizing regulatory compliance and ethical considerations.
- **LO3:** Assess and implement effective data governance practices by applying appropriate methodologies such as gap analysis and risk assessment.
- **LO4:** Communicate complex data governance and ethics issues effectively to diverse stakeholders, promoting ethical practices within organizations.
- **LO5:** Enhance transparency and explainability of AI-generated data insights.



### Content

Data Governance and Ethics is a 5 ECTS module delivered over 4 hours per week for 12 weeks. An indicative schedule of topics to be addressed each week is outlined below:

|   | <b>Lecture Topic</b>                                     | Lecture Detail   |
|---|--|--|
| 1 | Introduction<br>to Data<br>Governance<br>(DG)            | Overview of data governance. Importance and objectives of data governance in contemporary organisations  |
| 2 | Big Data<br>Management<br>Principles                     | Data lifecycle management. Principles of data quality, data provenance and data generation; Understanding master data and its importance. Methods for assessing and improving data quality.  |
| 3 | Data Integrity and Security                              | Techniques and practices for ensuring data integrity. Data security challenges and strategies. Implementing master data management and data quality processes  |
| 4 | Data<br>Governance<br>Frameworks                         | Examining policies, principles, rules, and procedures. Different operating models. Implementation challenges and best practices  |
| 5 | Data<br>Architecture<br>and metadata<br>Management       | Designing data architecture tailored to enterprise needs. Using metadata to enhance data governance and usage. Integrating metadata management tools into enterprise IT infrastructure.  |
| 6 | Data Risk<br>Management                                  | Understanding data-related risks. Roles, responsibilities, and maturity levels in risk management. Assessing risks related to data Managing risks related to data confidentiality and security. Ensuring regulatory compliance with data.  |
| 7 | Implementing Data Governance for business value creation | Aligning data governance with business strategy. Identifying stakeholders and responsibilities. Developing data governance policies and standards. Utilizing data for predictive analysis and decision-making Use cases of data analytics to enhance business processes. Strategies for monetizing data and creating new business models |
| 8 | Ethical<br>Concepts and<br>Frameworks                    | Introduction to ethics in data management.<br>Ethical principles, standards, and practice  |



|                                    |   | ,                                    |   |  |                  |                |              |                         |                                 |
|------------------------------------|---|--------------------------------------|---|--|------------------|----------------|--------------|-------------------------|---------------------------------|
|                                    | 9   | Privacy,<br>Analytic<br>Ethics       |   |  |                  |                |              |                         | s with privacy<br>case studies. |
|                                    | 10  | Ethics a                             | and Al  |  |                  |                |              | ns in Al a<br>l ensurin | nd ML.<br>g fairness.           |
|                                    | 11  | Governa<br>Al<br>Advance<br>Analytic | and<br>ed   |  | nanc             | ce. Re         | egulato      | challeng<br>ory and e   |                                 |
|                                    | 12  | Busines<br>Ethics<br>Future          | and   |  | ics.             | Futu           |              |                         | business data<br>ta governance  |
| Exams and                          | Both fo   | ormative                             | (ongoing  | g) and   | sun              | nmat           | ive (fi      | nal) asse               | essments will be                |
| assessment<br>formats              | implem  | ented in                             | the mo  | dule t   | m                | easu           | re stu       | dent pro                | gress. Formative                |
| Tormats                            | assessi   | nents cai                            | n provide   | feedba   | ack              | to he          | lp stud      | dents imp               | prove their overall             |
|                                    | study p   | athway.                              | Clear ass   | essme  | nt r             | ubric          | s and        | criteria v              | vill be created for             |
|                                    | each topic, indicating how students will be assessed against learni |                                      |   |  | against learning |                |              |                         |                                 |
|                                    | objectives. The different assessment tools (e.g., examination       |                                      |   |  | ., examinations, |                |              |                         |                                 |
|                                    | assignn   | nents, pr                            | ojects, e   | xercise  | s) v             | vill a         | llow di      | irect mea               | asurement of the                |
|                                    | students' knowledge, skills and competences.                        |                                      |   |  |                  |                |              |                         |                                 |
|                                    | Asses:<br>Type  | sment                                | Assessi   |  |                  | Outco<br>addre | ome<br>essed | % of total              | Assessment<br>Date              |
|                                    | Projec  | t                                    | Researd<br>applica<br>project   | tion   |                  | _02,<br>_05    | LO3,         | 50%                     | Week 12                         |
|                                    | Procto  | ored<br>n Test                       | -Individ<br>group p<br>assignn<br>-Analys<br>legal t<br>norms<br>standar<br>data u<br>governa | oractica<br>nents<br>is o<br>exts of<br>and<br>ds fo<br>se and | f<br>n<br>d      | LO1, L         | 04           | 50%                     | Terminal Exam.                  |
| Study and examination requirements | Studen<br>module  |                                      | nave an   | overall  | fina             | ıl gra         | de of 4      | 10% or h                | igher to pass this              |



### **Reading list**

### Recommended Resources

- Bob G, et al. Data Governance: How to Design, Deploy and Sustain an Effective Data Governance Program. 2nd ed. Academic Press; 2018.
- Duke T. Building Responsible AI Algorithms: A Framework for Transparency, Fairness, Safety, Privacy, and Robustness. 1st ed. Apress; 2023.
- Fleming G, Bruce PC. Responsible Data Science: Transparency and Fairness in Algorithms. 1st ed. Wiley; 2021.
- Jules P, et al. Ethical and Social Issues in the Information Age. 6th ed. Springer; 2017.
- Ladley J. Data governance: how to design, deploy and sustain an effective data governance program. The Morgan Kaufmann Series on Business Intelligence. 2020.
- Martin K, et al. Ethics and Data Science. O'Reilly Media; 2018.
- Weill P, Ross JW. Data Governance: How to Design, Deploy, and Sustain an Effective Data Governance Program. MIT Press; 2017.

#### Supplementary Resources

- Alhassan I, Sammon D, Daly M. Data governance activities: an analysis of the literature. J Decis Syst. 2016;25(sup1):64-75.
- Abraham R, Schneider J, vom Brocke J. Data governance: A conceptual framework, structured review, and research agenda. Int J Inf Manag. 2019; 49:424-438.
- Bruce PC, Khatri V. Designing data governance. Commun ACM. 2010;53(1):148-152.
- Centre for Data Ethics and Innovation, UK Government. Review into bias in algorithmic decision-making. November 2020. https://assets.publishing.service.gov.uk/.
- Executive Office of the President, US Government. Big Data: A Report on Algorithmic Systems, Opportunity, and Civil Rights. May 2016. <a href="https://obamawhitehouse.archives.gov/">https://obamawhitehouse.archives.gov/</a>
- O'Keefe K, O'Brien D. Ethical data and information management: concepts, tools and methods. Kogan Page; 2018.
- Polonetsky J, Tene O, Jerome J. Privacy in the Age of Big Data: A Time for Big Decisions. Stanford Law Review. 2016;64(63).
- Songul T. Fair and Unbiased Algorithmic Decision Making: Current State and Future Challenges. European Commission. JRC nr: JRC113750. Publication date: 12 July 2019. <a href="https://joint-research-centre.ec.europa.eu/">https://joint-research-centre.ec.europa.eu/</a>
- Zarsky T. The Trouble with Algorithmic Decisions: An Analytic Road Map to Examine Efficiency and Fairness in Automated and Opaque Decision Making. Science, Technology, & Human Values. 2016;41(1):118-132.



## Innovation

| Module<br>designation                    | Innovation  |  |  |  |  |
|--|---|--|--|--|--|
| Offered as micro-credential              | No  |  |  |  |  |
| Semester(s) in which the                 | Full Time Semester 1, Semester 2 (Year 1)   |  |  |  |  |
| module is<br>taught                      | Part Time Accelerated Semester 1, Semester 2, Semester 3 (Year 1)   |  |  |  |  |
|  | Part Time Semester 1, Semester 2 (Year 1)   |  |  |  |  |
|  | Semester 1, Semester 2 (Year 2)   |  |  |  |  |
| Partner<br>responsible for<br>the module | <u>UNIBO</u>  |  |  |  |  |
| Person<br>responsible for<br>the module  | Anita Macauda (scientific responsibility)  Maria Cristina Garbui (organisational responsibility)  |  |  |  |  |
| Language                                 | English   |  |  |  |  |
| Relation to curriculum                   | Elective  |  |  |  |  |
| Teaching<br>methods                      | Teaching is fully online. The module employs hybrid learning, alternating synchronous and asynchronous activities, facilitated by a tutor. Key methods include:   |  |  |  |  |
|  | <ul> <li>Collaborative Learning: Techniques like brainstorming, collaborative problem-solving, and gamified tasks.</li> <li>Practical Tools: Use of design thinking, case study discussions, and project-based learning for hands-on experiences.</li> <li>Outcome Alignment: Emphasis on integrating learning outcomes with activities and assessments.</li> </ul> |  |  |  |  |
| Workload (incl. contact hours,           | Classroom & 18 Demonstrations (hours)   |  |  |  |  |
| self-study<br>hours)                     | Other hours (Practical 12 work /Tutorial)   |  |  |  |  |
|  | Independent learning 95 (hours)   |  |  |  |  |
|  | Total (hours) 125   |  |  |  |  |
| Credit points                            | 5 ECTS  |  |  |  |  |



# Recommended prerequisites for joining the module

- 1. Fundamental understanding of organizational strategy and operations.
- 2. Basic knowledge of digital tools and platforms.
- 3. Exposure to entrepreneurial thinking or project management is beneficial.

### Module objectives/inte nded learning outcomes

The module aims to enable learners to understand, discuss, and summarise Innovation and the main Innovation Implementation strategies. This curricular unit intends to develop methodological and research skills on the lead of innovation. This module on innovation is designed to develop a deep understanding of the creative development process and the strategic application of innovative methods across different contexts. Students will gain a critical awareness of how creative and innovative strategies can be implemented effectively to drive business growth and transformation. Students will evaluate and explore a range of case studies and innovation techniques providing them with insights into successful creative practices and methodologies. The module will focus on the tangible impacts and return on investment that innovation can bring. Students will learn to quantify and communicate the value of creative efforts, linking innovation to business outcomes. Students will understand the theory behind innovation and can apply these principles practically to drive real-world business success.

Upon successful completion of this module, learners will be able to:

- **LO1:** Demonstrate a critical awareness of the creative development process and the application of creative and innovative strategies in a variety of contexts.
- **LO2:** Evaluate and explore various case studies and innovation techniques to help understand creative and innovative practices.
- **LO3:** Discern, critique, and apply the various techniques to foster creative talent environments at an individual, team, and organisational level.
- **LO4:** Demonstrate impacts and return on investment at an individual and organisational level.
- **LO5:** Create and explore strategies to deliver the results of creative work in business.



### Content

Innovation is a 5 ECTS module delivered over 4 hours 10 minutes per week for 12 weeks. An indicative schedule of topics to be addressed each week is outlined below:

|   | Lecture Topic   | Lecture Detail   |
|---|---|--|
| 1 | Fundamentals<br>of Innovation I                                 | Creativity and Innovation: Introduction to creativity and its role in innovation. Discussion on the creative process and techniques to foster creativity. Examples of how creativity has driven significant technological advancements.  |
| 2 | Fundamentals<br>of Innovation II                                | Emotional Intelligence and Entrepreneurship: Definition and importance of emotional intelligence in entrepreneurship. The role of emotional intelligence in decision-making leadership. Practical exercises to develop emotional intelligence.   |
| 3 | Innovation and<br>Business Models<br>I                          | Innovation Management in Business: Introduction to innovation management principles and its role in businesses. Identifying innovation drivers and their relationship with entrepreneurship. Case studies of companies that have successfully implemented innovative business models.        |
| 4 | Innovation and<br>Business Models<br>II                         | Designing Innovative Business Models: Developing innovative business models for emerging technologies such as blockchain and 3D printing. Assessing the financial and strategic implications of new business models. Group exercises for creating and evaluating innovative business models. |
| 5 | Strategic<br>Innovation and<br>Entrepreneurial<br>Leadership I  | Data-Driven Innovation and Product Design: Using data analysis and product design to drive innovation in entrepreneurship. Practical examples of data-driven decision-making ir business. Case studies showcasing successful entrepreneurial ventures based on data and design.              |
| 6 | Strategic<br>Innovation and<br>Entrepreneurial<br>Leadership II | Leading Collaborative Innovation Projects: Leading collaborative innovation projects and the role of entrepreneurial leadership. Effective team dynamics and communication in innovation. Learning from both successful and failed collaborative innovation projects.                        |
| 7 | Entrepreneurial<br>Communication<br>Strategies I                | Effective Communication for Technology: Developing persuasive communication strategies for technology-based ventures. Using corporate storytelling and design thinking in technology-related communication. Practical exercises on creating impactful communication plans.                   |



| _  | ,  |  |
|----|--|--|
| 8  | Entrepreneurial<br>Communication<br>Strategies II          | Engaging Stakeholders through Corporate Stories: The power of corporate storytelling in engaging stakeholders. Examples of successful corporate story-driven communication. Group discussions on how to apply corporate stories to technology-driven ventures.   |
| 9  | Solving Complex<br>Problems I                              | Problem-Solving in Technology: Applying problem-solving concepts to technological challenges, including machine learning and robotics. Case studies demonstrating effective problem-solving strategies in the tech industry. Group exercises for hands-on problem-solving in technology.   |
| 10 | Solving Complex<br>Problems II                             | Leveraging Data Analysis and Simulations: Using data analysis and simulations to address complex technological problems. Practical application of data-driven decision- making in technology. Case studies on how data-driven solutions have driven innovation.  |
| 11 | Between<br>Innovation,<br>Ethics, and<br>Sustainability I  | Ethical Innovation and Sustainability: Exploring the intersection of innovation, ethics, and sustainability in technologies like renewable energy and sustainable mobility. Identifying ethical and environmental challenges in technological solutions. Examples of innovations that promote ethical and sustainable practices. |
| 12 | Between<br>Innovation,<br>Ethics, and<br>Sustainability II | Assessing Environmental and Social Impact: Methods for assessing the environmental and social impact of technologies. Practical exercises in evaluating the sustainability of tech-driven solutions. Case studies of technology initiatives that have positively impacted the environment and society.                           |
|    | 9 10   | Solving Complex Problems I  Solving Complex Problems I  Solving Complex Problems II  Between Innovation, Ethics, and Sustainability I  Between Innovation, Ethics, and Sustainability II   |

# Exams and assessment formats

Both formative (ongoing) and summative (final) assessments will be implemented in the module to measure student progress. Formative assessments can provide feedback to help students improve their overall study pathway.

Clear assessment rubrics and criteria will be created for each topic, indicating how students will be assessed against learning objectives. The



different assessment tools (e.g. examinations, assignments, projects, exercises) will allow direct measurement of the students' knowledge, skills and competences.

| Assessment<br>Type | Assessment<br>Description  | Outcome<br>addressed | % of<br>total | Assessment<br>Date  |
|--------------------|--|----------------------|---------------|---------------------|
| Proposal           | This is an initial proposal that must address customer segment, problem definition and solution architecture) as well as other key elements of a business model. | LO1, LO2,<br>LO3     | 40%           | Ongoing             |
| Project            | Minimum Viable Product (MVP) to address all key elements of a business model.  | LO4, LO5             | 60%           | Terminal<br>Project |

# Study and examination requirements

Students must have an overall final grade of 40% or higher to pass this module.

### **Reading list**

### Recommended Resources

- Christensen CM. The innovator's dilemma: when new technologies cause great firms to fail. Reprint ed. Boston, Massachusetts: Harvard Business Review Press; 2013.
- Cooper RG. Winning at new products: creating value through innovation. 5th ed. New York: Basic Books; 2017.
- Goleman D. Emotional intelligence. New York: Bantam Books; 1995.
- Osterwalder A, Pigneur Y. Business model generation: A handbook for visionaries, game changers, and challengers. Hoboken, NJ: John Wiley & Sons; 2010.
- Ries E. The lean startup: How today's entrepreneurs use continuous innovation to create radically successful businesses. New York: Crown Business; 2011.



- Sternberg RJ, Lubart TI. The concept of creativity: Prospects and paradigms. In: Sternberg RJ, editor. Handbook of creativity. Cambridge: Cambridge University Press; 1999. p. 3-15.
- Trott P. Innovation management and new product development. 7th ed. Harlow, England: Pearson; 2021.
- Weinzimmer LG, Michel EJ. The innovation paradox: Why good businesses kill breakthroughs and how they can change. New York: Free Press; 201

### Supplementary Resources

- Amabile TM. The social psychology of creativity: A componential conceptualization. J Pers Soc Psychol. 1983;45(2):357-76.
- Brown T. Design thinking. Harvard Business Review. 2008 Jun;86(6): 84-92.
- Corazza GE, Darbellay F, Lubart T, Panciroli C. Developing intelligence and creativity in education: Insights from the space-time continuum.
   In: Creativity and Learning. London: Palgrave Macmillan; 2021. p. 69-87.
- Ferrari L, Macauda A, Soriani A, Russo V. Educational robotics and artificial intelligence education: What priorities for schools? = Robotica educativa ed educazione all'intelligenza artificiale: Quali priorità per la scuola? FORM@RE. 2020;20.
- Panciroli C, Rivoltella PC. Can an algorithm be fair? Intercultural biases and critical thinking in generative artificial intelligence social uses. SCHOLÉ. 2023; 2:67-84.
- Panciroli C, Rivoltella PC. The cooperation human-machine: Educating for creativity in the AI age. In: IMG23. Alghero: PUBLICA; 2023. p. 82-89.
- Porter ME, Kramer MR. Creating shared value. Harvard Business Review. 2011 Jan-Feb;89(1/2):62-77



## **Generative AI**

| Module<br>designation                    | Generative Al   |  |  |  |  |
|--|---|--|--|--|--|
| Offered as micro-credential              | No  |  |  |  |  |
| Semester(s) in which the                 | Full Time   | Semester 1, Semester 2 (Year 1)                |  |  |  |
| module is taught                         | Part Time Accelerated   | Semester 1, Semester 2,<br>Semester 3 (Year 1) |  |  |  |
|  | Part Time   | Semester 1, Semester 2 (Year 1)                |  |  |  |
|  |   | Semester 1, Semester 2 (Year 2)                |  |  |  |
| Partner<br>responsible for<br>the module | <u>UNL</u>  |  |  |  |  |
| Person<br>responsible for<br>the module  | Mauro Castelli  |  |  |  |  |
| Language                                 | English   |  |  |  |  |
| Relation to curriculum                   | Elective  |  |  |  |  |
| Teaching<br>methods                      | The module employs targeted and specific teaching strategies to ensure the practical and theoretical mastery of generative AI concepts while developing transferable skills such as critical thinking, problem-solving, and innovation:   |  |  |  |  |
|  | <ul> <li>Synchronous Online Lectures: Provide foundational knowledge of generative AI concepts and their real-world applications, with opportunities for live Q&amp;A and discussion.</li> <li>Case Study Analysis: Focused sessions on real-world use cases of generative AI in industries such as healthcare, marketing, and transportation to develop problem-solving and critical analysis skills.</li> <li>Flipped Classroom Approach: Students engage with pre-class materials (recorded lectures, tutorials, and research papers) and apply their knowledge through in-class activities.</li> <li>Project-Based Learning (PBL): Collaborative projects require students to design, implement, and evaluate generative AI models in business contexts, fostering teamwork and innovation</li> </ul> |  |  |  |  |



| Workload (incl. contact hours,                            | Classroom<br>Demonstrations (hours)  | <b>§</b> 18  |  |  |  |
|---|--|--|--|--|--|
| self-study<br>hours)                                      | Other hours (Practica<br>work /Tutorial)   | <i>l</i> 18  |  |  |  |
|   | Independent learning<br>(hours)  | 90   |  |  |  |
|   | Total (hours)  | 125  |  |  |  |
| Credit points   | 5 ECTS   |  |  |  |  |
| Recommended<br>prerequisites for<br>joining the<br>module | business.<br>2. Familiarity with<br>software like Exc  | loring innovative AI-driven solutions for  |  |  |  |
| Module<br>objectives/inten<br>ded learning<br>outcomes    | This module equips students with practical knowledge and advanced techniques to harness the transformative potential of generative AI for business innovation, emphasizing ethics, creativity, and problemsolving.   |  |  |  |  |
|   | Learning Outcomes (LOs):   |  |  |  |  |
|   | Upon successful completion of the module, students will be able to:  |  |  |  |  |
|   | LO1: Analyse and differentiate between core principles and mechanisms of generative AI technologies, including text image, video, and code generation. (Transferable Skills  |  |  |  |  |
|   | Analytical Thinking, Critical Thinking)  LO2: Evaluate recent advancements in generative AI thr academic and industry research, understanding applications and limitations. (Transferable Skills: Research Communication Skills)  LO3: Design and implement effective prompt engine strategies for optimizing generative AI outputs in div |  |  |  |  |
|   |  |  |  |  |  |
|   | <b>LO4:</b> Integrate generat assessing their  | erable Skills: Problem Solving, Creativity) ive AI models into real-world applications, impact and effectiveness in business ferable Skills: Innovation, Leadership) |  |  |  |
|   | LO5: Identify and explo<br>to create novel b   | oit opportunities for generative AI innovation business solutions across multiple sectors.  ls: Service Orientation, Creativity)                                     |  |  |  |



### Content

Generative AI is a 5 ECTS module delivered over 3 hours per week for 12 weeks. An indicative schedule of topics to be addressed each week is outlined below:

|    | Lecture Topic   | Lecture Detail   |
|----|---|--|
| 1  | Introduction to<br>Generative AI                            | Overview of generative AI, its history, and recent advancements. Introduction to generative models like GANs, VAEs, and diffusion models with a focus on their potential to transform business operations and creative industries. |
| 2  | Natural<br>Language<br>Processing<br>Fundamentals           | Foundations of Natural Language Processing (NLP), including encoders and decoders, and their role in enabling generative AI applications like chatbots, document summarization, and language translation for business needs.       |
| 3  | Transformer<br>Architectures                                | In-depth exploration of transformer architectures like BERT, their applications, and their impact on language models and generative AI.  |
| 4  | Automating Work with Code and Content Generation (Part 1)   | Leveraging generative AI models for automating tasks in software development, document creation (e.g., Excel, Word), and business content generation.  |
| 5  | Automating Work with Code and Content Generation (Part 2)   | Hands-on experience in using generative AI models for creating websites and web applications.  |
| 6  | Automating Work with Code and Content Generation (Part 3)   | Application of generative AI in mobile app development, with emphasis on designing business-focused, user-friendly mobile solutions.   |
| 7  | The Creative Potential of Generative Art (Part 1)           | Exploring generative art, including generating images, music, and videos with models like DALL-E, MuseNet, and GPT-3.  |
| 8  | The Creative Potential of Generative Art (Part 2)           | Hands-on experience in prompt engineering for generative art, enabling new forms of human-AI creativity and collaboration.   |
| 9  | Developing<br>Responsibly<br>with Generative<br>AI (Part 1) | Examining sources of bias and ethical implications of synthetic content generated by AI models.  |
| 10 | Developing<br>Responsibly<br>with Generative<br>AI (Part 2) | Exploring transparency, accountability, and regulatory considerations for the development and deployment of generative AI  |



|                                    | systems, ensuring alignment with business ethics and compliance standards.  Generative AI in Action  Real-world case studies and applications of generative AI across industries like healthcare, finance, transportation, and others.  New Trends and Advances in Generative AI  Generative AI  Emerging techniques like diffusion models, adversarial learning, multimodal models Novel applications and domains for generative |  |
|------------------------------------|---|--|
|                                    | models  |  |
| Exams and assessment formats       | Assessments are designed to ensure alignment between learning outcomes, teaching methods, and transferable skills.  |  |
|                                    | Assessment Types:   |  |
|                                    | <ul> <li>Project (60%): Practical project requiring the design,<br/>implementation, and evaluation of a generative AI solution for a<br/>business application.</li> </ul>   |  |
|                                    | o LOs Addressed: LO2, LO3, LO4, LO5   |  |
|                                    | <ul> <li>Skills Measured: Innovation, teamwork, creativity, and<br/>technical expertise.</li> </ul>   |  |
|                                    | <ul> <li>Proctored Written Test (40%): Summative assessment evaluating</li> </ul>   |  |
|                                    | knowledge of generative AI principles and their application.  |  |
|                                    | o LOs Addressed: LO1, LO2, LO3  |  |
|                                    | <ul> <li>Skills Measured: Critical thinking, analytical reasoning,<br/>and ethical awareness.</li> </ul>  |  |
| Study and examination requirements | dents must have an overall final grade of 40% or higher to pass this fule.  |  |



### **Reading list**

### Recommended Resources

- Alto V. Modern Generative AI with ChatGPT and OpenAI Models: Leverage the capabilities of OpenAI's LLM for productivity and innovation with GPT3 and GPT4. Packt Publishing; 2023.
- Caelen O, Blete M-. Developing Apps With GPT-4 and ChatGPT: Build Intelligent Chatbots, Content Generators, and More. Oreilly & Associates Inc; 2023.
- Lee P, Goldberg C, Kohane I. The AI Revolution in Medicine: GPT-4 and beyond. Pearson; 2023.
- Molak A. Causal Inference and Discovery in Python: Unlock the secrets of modern causal machine learning with DoWhy, EconML, PyTorch and more. Packt Publishing; 2023.
- Ozdemir S. Quick Start Guide to Large Language Models: Strategies and Best Practices for Using ChatGPT and Other LLMs. Addison-Wesley; 2023.
- Wolfram S. A New Kind of Science. Illustrated ed. Wolfram Media, Inc.; 2019.
- Wolfram S. What Is ChatGPT Doing ... and Why Does It Work? Wolfram Media Inc; 2023.

### Supplementary Resources

- Becker BA, et al. Programming Is Hard Or at Least It Used to Be: Educational Opportunities and Challenges of AI Code Generation. In: SIGCSE 2023. USA: ACM; 2023. p. 500–506.
- Nam D, et al. Using an LLM to help with code understanding. In: 2024 ICSE; 2024 Mar 6. IEEE; 2024. p. 881-881.
- Ross SI, et al. The Programmer's Assistant: Conversational Interaction with a Large Language Model for Software Development. In: IUI '23. USA: ACM; 2023. p. 491–514.
- Sarsa S, Denny P, Hellas A, Leinonen J. Automatic Generation of Programming Exercises and Code Explanations Using Large Language Models. In: ICER '22, Vol. 1. USA: ACM; 2022. p. 27–43.
- Yao Y, Duan J, Xu K, Cai Y, Sun Z, Zhang Y. A survey on Large Language Model (LLM) security and privacy: The Good, The Bad, and The Ugly. High-Confidence Computing. 2024;100211.



## Risk & Change Management

| Module<br>designation                           | Risk & Change Management   |   |  |
|---|--|---|--|
| Offered as micro-credential                     | No   |   |  |
| Semester(s) in<br>which the<br>module is taught | Full Time  Semester 1, Semester 2 (Year 1)  Part Time Accelerated  Semester 1, Semester 2,   |   |  |
|   | Part Time  | Semester 3 (Year 1)  Semester 1, Semester 2 (Year 1)  Semester 1, Semester 2 (Year 2) |  |
| Partner responsible for the module              | UNL  |   |  |
| Person<br>responsible for<br>the module         | Guilherme Victorino  |   |  |
| Language  | English  |   |  |
| Relation to curriculum                          | Elective   |   |  |
| Teaching methods                                | The module adopts structured, specific teaching methodologies to enhance practical understanding and transferable skills:  |   |  |
|   | <ul> <li>Synchronous Lectures: Introduce key concepts of risk and change management, incorporating real-world examples and guest lectures by industry experts.</li> <li>Seminars: Facilitate in-depth discussions on digital transformation challenges, strategies, and innovations.</li> <li>Case Study Analysis: Engage students with real-world case studies to critically analyse risk and change management strategies in various industries.</li> <li>Project-Based Learning: Students collaboratively design and evaluate comprehensive risk and change management plans in the context of digital transformation.</li> </ul> |   |  |



| Workload (incl. contact hours,                            | Classroom & & Demonstrations (hours)   | 24  |  |  |
|---|--|---|--|--|
| self-study<br>hours)                                      | Other hours (Practical work /Tutorial)   | . 24  |  |  |
|   | Independent learning<br>(hours)  | 77  |  |  |
|   | Total (hours)  | 125   |  |  |
| Credit points   | 5 ECTS   |   |  |  |
| Recommended<br>prerequisites for<br>joining the<br>module | <ol> <li>Basic understanding of business processes and organisational dynamics.</li> <li>Familiarity with current digital tools and technologies used in business environments.</li> <li>Interest in exploring strategies for managing change and innovation in digital contexts.</li> </ol> |   |  |  |
| Module<br>objectives/inten<br>ded learning<br>outcomes    | This module equips students with the ability to manage risk and characters bjectives/inten effectively in digital business environments, focusing on practal applications and fostering key transferable skills.   |   |  |  |
|   | Upon successful completion   | of the module, students will be able to:  |  |  |
|   | LO1: Articulate the core principles of risk and change management in digital environments, highlighting digital transformation dynamics and their impact on business models and workforce. (Transferable Skills: Critical Thinking, Communication)   |   |  |  |
|   | LO2: Apply change management strategies effectively to digital transformation projects, emphasizing stakeholder engagement, communication, and organizational culture development. (Transferable Skills: Leadership, Collaboration)  |   |  |  |
| identify ass<br>impact of                                 |  | e digital business models and strategies to<br>d risks and opportunities and evaluate the<br>disruption and innovation. (Transferable<br>hinking, Problem Solving)  |  |  |
|   | incorporating ris  | valuate digital transformation plans k and change management strategies, ion and digital culture while ensuring ethical standards. (Transferable Skills: Awareness) |  |  |
| Content   |  | is a 5 ECTS module delivered over 4 hours dicative schedule of topics to be addressed :   |  |  |



|    | Lecture Topic  | Lecture Detail  |
|----|--|---|
| 1  | Introduction to<br>Risk and Change<br>Management             | Fundamentals of risk and change management within digital ecosystems. Explore the dynamics of digital societies and technology trends, highlighting both challenges and opportunities in digital transformation.            |
| 2  | Digital<br>Transformation<br>and Change<br>Management        | Deep dive into digital transformation projects and the critical role of change management for their success. Focus on effective communication, stakeholder engagement, and cultivating a supportive organizational culture. |
| 3  | Digital Business<br>Models and<br>Strategies                 | Examination of prevalent digital business models and strategies, understanding their influence on industries, and the significance of innovation in spearheading digital transformation efforts.                            |
| 4  | Digital Workforce and Workplace Transformation               | Investigation of digital technologies' impact on the workforce and workplace dynamics, including remote work, automation, and the use of collaboration tools. Discuss the management of a digital workforce.                |
| 5  | Risk<br>Management in<br>Digital<br>Transformation           | Study of risk management within digital transformation contexts, focusing on risk identification, assessment, mitigation, and the formulation of comprehensive risk management plans.                                       |
| 6  | Digital<br>Disruption and<br>Innovation                      | Exploration of digital disruption effects on industries and the pivotal role of innovation in driving transformation, creating novel business models, and seizing new opportunities.  |
| 7  | Agile and Adaptive Leadership in Digital Environments        | Insight into agile and adaptive leadership styles essential for digital transformation and change management, emphasising flexibility, resilience, and a commitment to lifelong learning.                                   |
| 8  | Data-Driven Decision Making in Digital Environments          | Introduction to the significance of data-driven decision making in digital environments, including methodologies in data analytics, visualisation, and reporting tools.   |
| 9  | Digital Ethics,<br>Privacy, and<br>Compliance                | Discussion on the ethical, privacy, and compliance challenges in digital environments, focusing on data protection, responsible tech use, and ethical guidelines development.   |
| 10 | Building a Digital<br>Culture and<br>Fostering<br>Innovation | Examination of the elements comprising a digital culture and methods to nurture a digital mindset within organisations, encouraging collaboration, innovation, and continuous learning.                                     |
| 11 | Digital Talent<br>Management                                 | Analysis of talent management strategies pivotal for digital transformation success,  |



|                                    | Land Worldson Landing of the city of the continue of the city of t |  |  |
|------------------------------------|--|--|--|
|                                    | and Workforce covering attraction, retention, development of digital talent, and the importance of upskilling and reskilling.  |  |  |
|                                    | Risk and Change Management change management across various industries. Discussion on future trends, and Future Trends potential challenges, and the impact of emerging technologies like AI and quantum computing   |  |  |
| Exams and assessment formats       | Assessments are designed to measure both technical knowledge and   |  |  |
| Tormats                            | transferable skills, aligning with the learning outcomes.  |  |  |
|                                    | Assessment Types:  |  |  |
|                                    | <ul> <li>Project (60%): Collaborative project requiring students to design</li> </ul>  |  |  |
|                                    | and evaluate a risk and change management strategy for a digital   |  |  |
|                                    | transformation initiative.   |  |  |
|                                    | <ul> <li>LOs Addressed: LO2, LO3, LO4</li> </ul>   |  |  |
|                                    | <ul> <li>Skills: Collaboration, innovation, analytical thinking, and</li> </ul>  |  |  |
|                                    | problem-solving.   |  |  |
|                                    | <ul> <li>Proctored Written Test (40%): Summative assessment evaluating</li> </ul>  |  |  |
|                                    | knowledge of risk and change management principles and their   |  |  |
|                                    | application.   |  |  |
|                                    | LOs Addressed: LO1, LO3  |  |  |
|                                    | Skills: Critical thinking, communication, and analytical   |  |  |
|                                    | reasoning.   |  |  |
| Study and examination requirements | Students must have an overall final grade of 40% or higher to pass this module.  |  |  |



### **Reading list**

### Recommended Resources

- Barkley B. Project Risk Management (Project Management). 1st ed.
   New York: McGraw Hill; 2004.
- Davenport TH, Westerman G. Driving digital strategy: A guide to reimagining your business. Harvard Business Review Press; 2018
- Godfrey PC, Lauria E, Bugalla J, Narvaez K. Strategic Risk Management: New Tools for Competitive Advantage in an Uncertain Age. Illustrated ed. San Francisco: Berrett-Koehler Publishers; 2020.
- Gupta PK. Integrating risk management in the change process. Cambridge (MA): MIT Press; 2018.
- Johnson AM, Smith BL. Risk management in organizational change: New insights and strategies. New York (NY): Springer; 2013.
- Lee CH, Patel KD. The impact of digital transformation on risk and change management. London (UK): Routledge; 2015.
- Moreira ME. The Agile Enterprise: Building and Running Agile Organizations. 1st ed. New York: Apress; 2017.
- Nieto-Rodriguez A. Harvard Business Review Project Management Handbook: How to Launch, Lead, and Sponsor Successful Projects (HBR Handbooks). Boston: Harvard Business Review Press; 2021.
- Project Management Institute. The Standard for Program Management. 4th ed. Newtown Square: Project Management Institute; 2017.
- Thompson LJ, Zhou MY. Adaptive leadership for risk and change management. San Francisco (CA): Jossey-Bass; 2017.

### Supplementary Resources

- Bughin J, Deakin J, O'Beirne B. Digital transformation: Improving the odds of success. McKinsey Quarterly; October 2019.
- Ciborra C. Imbrication of Representations: Risk and Digital Technologies. Journal of Management Studies. 2006; 43:1339-1356.
- Fonseca L, Domingues J. How to succeed in the digital age? Monitor the organizational context, identify risks and opportunities, and manage change effectively. Management & Marketing. 2017;12(3): 443-455.
- Kim D, Lee J. Future trends in risk and change management. J Future Bus Technol. 2023;1(1):50-65.
- Kobrin SJ. Managing political risk in global business. Berkeley (CA): University of California Press; 2014.
- Project Management Institute. Managing Change in Organizations: A Practice Guide. Illustrated ed. Newtown Square: Project Management Institute; 2013.
- O'Reilly TJ, Tushman ML. Risk and change management in complex organizations. Harvard Business Review Press; 2019.
- Rahman A, Sadiq S. Emerging technologies and risk management in business transformations. J Bus Transform. 2020;12(3):204-19.
- Walters D, Patel N. Strategies for managing risk in business innovation and change. San Francisco (CA): Jossey-Bass; 2021.
- Zhang Y, Li H. Risk management in the era of digital business models. Bus Horiz. 2022;65(4):539-51.



# Digital Transformation Project / Practicum

| Module<br>designation                           | Digital Transformation Project / Practicum   |                              |             |
|---|--|------------------------------|-------------|
| Offered as micro-credential                     | No   |                              |             |
| Semester(s) in which the                        | Full Time  | Semester 2 (Year 1)          |             |
| module is                                       | Part Time Accelerated  | Semester 3 (Year 1)          |             |
| taught  | Part Time  | Semester 2 (Year 2)          |             |
| Partner<br>responsible for<br>the module        | All partners   |                              |             |
| Person<br>responsible for<br>the module         | Supervisors to be assigned partners.   | ed from different industry a | nd academic |
| Language  | English  |                              |             |
| Relation to curriculum                          | Mandatory  |                              |             |
| Teaching<br>methods                             | Teaching is fully online.  The Digital Transformation Project / Practicum will be delivered is an innovative teaching methodology that integrates hybrid learning (alternating synchronous and asynchronous learning activities) and the figure of the tutor (who has the dual characteristic of being an expert in the contents of the module and of accompanying the students' learning process). Student learning activities are divided into synchronous lectures, asynchronous individual study activities, and laboratory activities. Among the main strategies with which the modules will be delivered are Problem Based Learning, Gamification and Flipped Classroom. In line with the research and experimentation of innovative teaching methods, it is envisaged that these teaching strategies will be integrated and put into practice by exploiting emerging technologies (including Artificial Intelligence) to enrich the teaching and learning experience within the digital platform. |                              |             |
| Workload (incl.<br>contact hours,<br>self-study | Demonstrations (hours)   | 12                           |             |
| hours)  | Other hours (Practica<br>work /Tutorial)   | <i>l</i> 12                  |             |
|   | Independent learning<br>(hours)  | g 226                        |             |
|   | Total (hours)  | 250                          |             |
| Credit points                                   | 10 ECTS  |                              |             |



| Required and recommended prerequisites for joining the module   | Learner must have passed the Digital Transformation module and accrued a minimal of 30 ECTS.   |  |  |  |
|---|--|--|--|--|
| Module objectives/inte nded learning outcomes  This module provides a plan for the Digital Transformation Project state-of-the-art models, the curriculum encompasses text, image, video, and data generation. Responsible development practice ethical considerations around synthetic media are emphasised. |  |  |  |  |
|   | Upon suc   | Upon successful completion of this module, learners will be able to:   |  |  |
|   | LO1:   | propose, develop, and evaluate a significant digital transformation project for a specific industry or business. |  |  |
|   | <ul> <li>LO2: Apply project management principles to plan, execute, and deliver a practicum.</li> <li>LO3: Analyse the current state, identify opportunities for digital innovation, propose a transformation strategy, and outline the steps for implementation.</li> <li>LO4: Demonstrate professional communication skills by presenting and defending their project outcomes.</li> </ul> |  |  |  |
|   |  |  |  |  |
|   |  |  |  |  |
|   | L05:   | Reflect on the ethical implications and sustainability of their project within a global and societal context.    |  |  |



### Content

Digital Transformation Project / Practicum is a 10 ECTS module delivered over 2 hours per week for 12 weeks with a significant component of independent study. An indicative schedule of topics to be addressed each week is outlined below:

|     | <b>Lecture Topic</b>  | Lecture Detail  |
|-----|---|---|
| 1   | Introduction<br>and Project<br>Proposal                       | Overview of module objectives, expectations, and project proposal guidelines.   |
| 2   | Development Research Methodologies                            | Techniques for conducting a literature review and selecting appropriate research methodologies.   |
| 3   | Project<br>Management for<br>Digital Projects                 | Applying principles from "Risk & Change<br>Management in Digital Environments" to plan<br>digital projects.   |
| 4   | Ethical Considerations and Sustainability in Digital Projects | Insights from "Data Governance and Ethics" on incorporating ethical practices and sustainability.   |
| 5-8 | Core Area<br>Integration into<br>Practicum<br>Development     | Integration of the core area of specialisation into project development. Namely: Data Science for Business, AI for Business, Cybersecurity for Business, and/or Cloud Computing for Business. |
| 9   | Project<br>Development<br>Workshop                            | Hands-on session to develop and refine projects with peer and instructor feedback.  |
| 10  | Project Presentation and Communication Skills                 | Enhancing communication skills for presenting complex projects.   |
| 11  | Project<br>Evaluation and<br>Reflection                       | Evaluating projects based on set criteria and reflecting on learning outcomes and future research directions.   |
| 12  | Project<br>Showcase and<br>Viva                               | Final presentation of projects to an audience, including a viva voce examination.   |



# Exams and assessment formats

Both formative (ongoing) and summative (final) assessments will be implemented in the module to measure student progress. Formative assessments can provide feedback to help students improve their overall study pathway. Clear assessment rubrics and criteria will be created for each topic, indicating how students will be assessed against learning objectives. The different assessment tools (e.g. examinations, assignments, projects, exercises) will allow direct measurement of the students' knowledge, skills, and competences.

Assessment deliverables for this module act as a capstone project.

| Assessment Description |   | Outcome<br>addressed | % of total | Assessment<br>Date |
|------------------------|---|----------------------|------------|--------------------|
| Proposal               | Learners will develop a proposal for digital transformation comprising an in-depth literature review and project plan (2500 words) emphasising a specialisation area of the overall Master's programme.   | LO1, LO2             | 30%        | Ongoing            |
| Artefact and Report    | The research paper style report shall comprise 4,000 to 6,000 words, up to 20 pages, and describes the individual research and production of a Digital Transformatio n solution or strategy. The written report is complemented by a software artefact. | LO3, LO4,<br>LO5     | 70%        | Terminal           |



| Study and examination requirements  Students must have an overall final grade of 40% or higher to passes module. |  |  |
|--|--|--|
| Reading list   | <ul> <li>Berndtsson M, Hansson J, Olsson B, Lundell B. Thesis projects: a guide for students in computer science and information systems. Springer; 2008.</li> <li>Biggam J. With Your Master's Dissertation: A Step-by-Step Handbook. 5th. Ed. Open University Press; 2021</li> <li>Creswell JW. Research design: Qualitative, quantitative, and mixed methods approach. 6th ed. SAGE Publications; 2022.</li> <li>Greenway A, Terrett B, Bracken M, Loosemore T. Digital Transformation at Scale: Why the Strategy Is Delivery. 2nd ed. London: London Publishing Partnership; 2021.</li> <li>Kock N. Information systems action research: an applied view of emerging concepts and methods. Springer; 2007.</li> <li>Kupiek M. Digital Leadership, Agile Change and the Emotional Organization: Emotion as a Success Factor for Digital Transformation Projects. 1st ed. Springer; 2021.</li> <li>O'Brien G, Guo X, Mason M. Digital Transformation Game Plan: 34 Tenets for Masterfully Merging Technology and Business. O'Reilly; 2019.</li> <li>Project Management Institute PMI, Doty JR. The Digital Transformation Playbook: What You Need to Know and Do. Project Management Institute; 2023.</li> </ul> |  |
|  | <ul> <li>Supplementary Resources</li> <li>Aitken G, Smith K, Fawns T, Jones D. Participatory alignment: a positive relationship between educators and students during online master's dissertation supervision. Teaching in Higher Educ. 2022;27(6):772–786.</li> <li>Augustsson G, Jaldemark J. Online supervision: a theory of supervisors' strategic communicative influence on student dissertations. High Educ. 2014; 67:19–33.</li> <li>Casado-Lumbreras C, Colomo-Palacios R. Online coaching in thesis supervision: a qualitative study. In: TEEM '14. USA: ACM; 2014. p. 489–495.</li> <li>Lester JD. Writing research papers: A complete guide. 15th ed. Longman; 2014.</li> <li>McNiff J. You and your action research project. 4th ed. Routledge; 2009.</li> <li>Zobel J. Writing for computer science. 3rd ed. Springer; 2015.</li> </ul>   |  |



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